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Welcome to the ATSA Update

Chris Sparks - EO, ATSA

You often hear it said that the only really certain things in life are death and taxes. However there is one other certainty and that is **change**. For consumers, prescribers and suppliers of assistive technology (AT), 2011 has been a year heralding great change and without doubt there is a lot more on the horizon.

In NSW and Victoria the major funding schemes for AT have progressed their various reform agendas focused on delivering a single, state-wide service ensuring greater equity for consumers whilst delivering much needed efficiencies that help the government's funding dollar go further. EnableNSW is farther down the track than their Victorian counterparts at SWEP and we are seeing significant benefits stemming from their initiatives. SWEP have set a cracking pace with their reforms of the Aids and Equipment Program and have already set in place new tenders and procurement plans. It is fair to say the jury is out on some of SWEP's planned changes, however ATSA remains committed to working with them to improve the scheme.

For some time now the various State and Territory disability ministers have been working to try to resolve many of the disparities that exist between the different funding models and also to ensure greater portability of AT across the different jurisdictions. This is likely to have a significant impact on what will be funded, who will be eligible for funding and whether or not there will be consumer copayments required. ATSA met with Jenny Pearson and Associates, a consulting firm advising the ministers, to provide the suppliers' perspective on AT funding, what works and what doesn't. It was a very forward looking meeting and a positive sign that suppliers are now very much seen as part of any sensible reform process and their knowledge is valued. Detailed information on the progress of this work can be found at www.csmac.gov.au

The proposed National Disability Insurance Scheme (NDIS) will be the largest single reform to AT funding and it continues to gain support from all Australian governments, consumers and many stakeholder organisations. In a powerful gesture of support, the COAG Select Council on Disability Reform has bought forward the implementation timetable for the

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**I SUPPORT
THE NDIS,**
It's time to make every
Australian count



TAKE ACTION
www.everyaustraliancounts.com.au

NDIS by 12 months. "Launch sites", still yet to be identified, are now scheduled to commence in mid-2013, as opposed to the mid-

Want to share something in the next edition? Comments, product updates and articles can be sent to nikki.mcmahon@atsa.org.au

2014 dates that the Productivity Commission originally proposed. Although work has already begun, and the NDIS Advisory Group has met and started to formalise their advice for the COAG Select Council, the accelerated timetable is an ambitious one. And although welcomed by many who need and rely on disability services, it will take a determined effort from many organisations and departments, to reach the 2013 deadline.

The National Aids and Equipment Reform Alliance (NAERA) recently met again in Melbourne to work to develop a combined stakeholder perspective on the essential principles that should underpin a comprehensive, simple and efficient national AT funding scheme. NAERA brings together an impressive array of peak national bodies representing people with disability, therapists, older Australians and, through ATSA, suppliers of AT. It is hoped this group will be able to provide unified advice on AT funding from all relevant stakeholders to support the development of the NDIS.

It has been a very busy 12 months for ATSA, with our membership increasing significantly, another successful industry led Expo staged in Sydney, improved member education through our Business Builder seminars and our first ever Professional Series staged in Melbourne. Along with our regular dialogue with AT funders and working to help individual members resolve business issues, it highlights what a genuine need there is for an industry association such as ours.

Our AGM is planned in December and will likely see some changes to our association's Committee. ATSA has been very fortunate this year for the hard work and industry insights provided by our chairman Terry Gallagher, treasurer Sam Garland along with John Payne,

Mark Wheeldon, Ben Jones and our committed regional representative George King. These six gents, along with John Dorning who recently left our industry have been pivotal to ATSA's success over the last 12 months.

2012 is sure to be another hectic year for us all and we look forward to the opportunities to positively influence AT outcomes for Australians with a disability.

The goal is simple- To make sure the Federal Government implements the recommendations of the Productivity Commission and introduces the National Disability Insurance Scheme (NDIS).

It's really quite simple. Just head to www.everyaustraliancounts.com.au and in less than a minute you can add your name and later say "I helped revolutionise disability services".

NDIS Spread the Word Week Now On

There's never been a better time to take action to help improve the lives of people with a disability than now, during 'Spread the Word Week'. We're letting down Australians with disabilities, but you can get involved to change this and help build the movement to 100,000.

As at 12:52am on Thursday 24 November when this article was being written, there were 90,714 supporters. A couple of months ago, it was a fair way off so it's wonderful to see how the numbers are increasing so quickly as the awareness develops in the community.

SWEP (Victoria) Announce Successful Service, Maintenance & Reissue Tenderer

Throughout Victoria, the State-wide Equipment Program (SWEP) is responsible for the maintenance and repair of over 30,000 items of equipment used by clients to help them live independently. SWEP is a business unit of Ballarat Health Services (BHS).

Over several months SWEP completed a competitive tendering process to ensure that all people with a disability across the state, both metropolitan and rural, have access to a technically proficient, cost effective and prompt service.



In October SWEP announced that the successful tenderer was Chemtronics Biomedical Engineering, a Victorian company, which carries out work for the Australian Defence Force and Ambulance Victoria
www.chemtronics.com.au

The announcement came as a surprise to many in the industry as Chemtronics are relatively unknown when it comes to servicing the types of equipment normally purchased by SWEP, particularly in a community environment.

BHS Executive Director of Sub Acute and Community, Wendy Hubbard, said Chemtronics commitment to training staff, work history and workforce of over 160 technicians and engineers were key factors in the tendering decision.

To fulfil the tender requirements, Chemtronics will:

- Use expert staff in metropolitan and regional centres which include Hawthorn, Geelong, Mildura, Bendigo and Ballarat
- Open new regional centres in areas of highest demand
- Guarantee costs for the duration of the contract
- Use a paperless inventory and job ordering system that can be accessed by prescribers and SWEP
- Commit to a series of service KPIs

Such a significant change in the way SWEP funds service, maintenance and equipment reissue will challenge many of the established businesses that provide products and equipment service to people with disabilities in Victoria. One ATSA member has had to close his business and others have begun to retrench experienced technical staff in light of this announcement. The loss of these scarce resources should be a concern to all stakeholders. We are also yet to be advised whether SWEP clients will be allowed to have a choice as

to who repairs and maintains their equipment in future.

Chemtronics recently announced the appointment of industry journeyman Tony Belleville as Operations Manager for the SWEP Program.

ATSA Professional Series

For many years suppliers have been pivotal to the training and development of therapists who prescribe equipment for people with disabilities and older individuals. ATSA's members came together on 2nd November to stage our first Professional Series in Melbourne, to provide impartial, high level training to therapists and allied health professionals with a focus on matching equipment to people with disabilities to optimize user outcomes.

On this occasion the two topics we presented were -

1. **The A to Z of Pressure Care** presented by Tricia Henley (ROHO Group)
2. **You've Selected the Right Manual Wheelchair Frame, Don't Stop There** presented by Amy Bjornson (Sunrise Medical)

Throughout the day, the 55 course attendees had opportunities to spend time with the ATSA members who took part in the product showcase so that they could get hands on with a wide range of equipment technology. Teams from Dynamic Wheelchair Solutions, Pride Mobility, Invacare, Otto Bock, DME, GMS Rehab and Aidacare all took time out to support the showcase.

As with our previous 4 Professional Series, the feedback from the therapists attending was very positive and a credit to the calibre of the presenters.

A highlight of the event was the afternoon challenge to those

attending the courses to come up with appropriate equipment solutions for a number of case studies by working with the ATSA members in the showcase area. This provided a great opportunity to put theory into practice whilst allowing the showcasing companies to explain the features and benefits of their equipment solutions.

Our thanks again to Amy and Tricia for their time and professionalism and also to Sunrise Medical, Seating Dynamics and the ROHO Group for making their people available to support the event.



PHOTO L to R – Amy Bjornson (Sunrise Medical), ATSA member Mike DeSanto (Dynamic Wheelchair Solutions), Tricia Henley (the ROHO Group)

ATSA Business Builder-Employment Law Seminars

Staff from 20 ATSA member companies attended our recent seminars in Sydney and Melbourne to get an update on Workplace Relations and Employment Law. Experts from HWL Ebsworth Lawyers took our members through the latest changes to employment law, focusing on performance management and the new harmonised work, health and safety laws.

All employers need to be aware of these laws and regulations as there are substantial fines and penalties



that can be imposed on both individuals and companies who are not compliant.

There are new and broader definitions as to who is a considered to be a worker for occupational health and safety purposes. ATSA members also received important information on the duty of officers to exercise due diligence and an explanation of union's right of entry to premises.

HWL EBSWORTH
LAWYERS

ATSA would like to thank Tony Lawrence, Steven Penning and Michael Connolly from HWL Ebsworth Lawyers who presented the seminars on behalf of ATSA. Tony, Steven and Michael are specialists in this area and any business requiring advice on employment can find their contact details on the HWL Ebsworth website www.hwlebsworth.com.au

ATSA will be staging more of our

ATSA Code of Practice

Under the ATSA Code of Practice, all ATSA members commit to ensuring they act at all times with the best interests and welfare of the consumer in mind.

Clause 6.3.a states that –

“Code Members staff are expected to act at all times in such a manner as to promote public trust and confidence, to uphold and enhance the good standing and reputation of the healthcare industry, to serve the best interests of society and, above all, to safeguard the interests of individual customers.”

A PDF copy of the Code of Practice is available to anyone by emailing info@atsa.org.au.

Business Builder seminars in 2012, specifically tailored to businesses who compete in the assistive technology industry. Our seminars are open to both ATSA members and non-members.

Third party insurance is a mandatory requirement to drive your vehicle.

When it's your car, it's a given that you'll have to arrange a CTP Green Slip to drive it around legally. Though what happens for those who can no longer drive and purchase a scooter to keep getting around?

In 2009, ABC News Online's Nic MacBean reported that there had been 26 deaths in Victoria and more than 150 people receiving hospital treatment after accidents involving people on mobility scooters over the past 9 years.

Members of our industry, including ATSA member Mobility Aids Australia's managing director Andrew Gannan responded adding some context around the figures "scooter users are generally part of an elderly demographic, who already have the highest mortality rate, so we need to establish in what sense the scooters are deemed responsible for the level of deaths or injury".

Quality of local pathways and roads, state of health, plus inconsiderate other drivers are certainly areas which affect safe driving at some point for all, be it for those with electric scooters

or those in a car. Both are used as methods of transportation to maintain a level of independence but sometimes accidents do happen.

Although not a legal requirement, there are some suppliers who do provide insurance for electric shuttles. Like with car insurance, they can cover accidental damage to third party property or bodily injury to others as well as protection of the vehicle against damage and compensation for fatal injury suffered by the insured.

These organisations offer insurance for the scooters and wheelchairs either as part of an overall household contents insurance policy or as a standalone policy. For more information including recommendations, contact your local Independent Living Centre or ATSA member company, listed at the end of this newsletter.

Carers Australia to be beneficiary of Pollie Pedal 2012

Pollie Pedal is a cycling event that started in 1998 by a number of federal and state politicians to raise money for charity whilst giving smaller Australian communities the chance to meet members of Parliament. Since its launch, riders have pedalled around 14,000 kilometres and raised nearly \$2 million. Last year almost \$300,000 was raised by the event.

On Tuesday 1 November, the Hon. Tony Abbott MP announced at The Cottage Respite Centre in Deakin,



meet a member

Ann Knox-Gillan from Watercomfort Company

Ann Knox-Gillan commenced Watercomfort Company in 1983 as the first manufacturer of water chairs, after training as a general nurse at Royal Prince Alfred in Sydney.

Today, the company employs around 25 people in manufacture, sales and service with national distributors, agents and franchisees. They supply and service beds, chairs, ward equipment, wheelchairs, scooters, patient lifting and transfer equipment, walking frames and walking aids, bathroom and toilet aids, pressure relief and daily living aids to private clients, facilities and hospitals.

Watercomfort Co also trades under the names of AAMK Rehabilitation & HomeCare Supplies and AAMK Patient Ward Equipment Hire & Sales service Sydney, the Central Coast, Hunter and the Illawarra regions. They say they're proud of the positive feedback received for service supplied to their clients, as a result of often being involved with therapists trialling and assessing equipment in client's homes.

Ann, the Managing Director remains the Sole Shareholder of the company, and says that they "became a member of ATSA to receive valuable industry updates and since joining has seen ATSA grow in numbers thus improving resources available to members".

Canberra that Carers Australia will be the beneficiary of Pollie Pedal in 2012.

Carers Australia President Tim Moore said, "Carers Australia is delighted to be chosen as the charity for this fundraising event. The proceeds we receive will benefit carers across the country, and will enable us to continue our work building caring communities throughout Australia."

The funds raised by the event next year will be used to 'connect carers to the community', aiming to break down the isolation experienced by carers to connect them with each other, the community plus supports and services to support them in their role by building an

engagement hub and promoting support for carers in the wider community.

The 2012 Pollie Pedal will begin in Geelong on Sunday 25 March and finish in Canberra on Sunday 1 April.

Progress to support people with a disability shared with United Nations

The Minister for Families, Housing, Community Services and Indigenous Affairs, Jenny Macklin MP has been one of the 'prime movers' driving the development of the National Disability Insurance

Scheme (NDIS) and last month she and Senator Jan McLucas, parliamentary secretary for disabilities released an update detailing the progress of the NDIS.

The update was focused on the recent address to the United Nations in New York, speaking about the shared goal of ensuring that people with a disability, their families and carers have the choice, security and opportunity to participate in life, work and the community to their full potential and the progress towards this so far.

After ratifying the United Nations Convention on the Rights of Persons with Disabilities in 2008, several steps towards making these rights within reach of every Australian have been made by the Australian Government.

These include the development of a National Disability Strategy and National Carers Strategy, which for the first time has been supported by all governments and doubling Commonwealth funding for disability support services to the States and Territories from \$620 million in 2006-2007 to \$1.3 billion by 2013.

In addition to increasing the

2012 ATSA Daily Living Expo Call for Papers

Got something new and exciting to talk about or keen to share your knowledge and expertise with others in the field?

Submissions for the Clinical Program are now being called for.

Click here to download the form and send to Chris Sparks by Friday 17 February 2012.



amount of funding for people with disabilities and their carers, the Disability Support pension reviews recognise that many people want to do contribute more in their everyday life. To support their ability to work wherever possible, a record \$3 billion is being invested over the next four years to uncap access to Disability Employment Services to provide those people with support if they want to give work a go and for companies, financial incentives to employ people with a disability.

There'll also be better support for children with disabilities and their parents with \$367 million being invested into increasing access to early intervention services through the Better Start for Children with a Disability and Helping Children with Autism Initiatives.

Macklin, along with Senator McLucas, Assistant Treasurer Bill Shorten and Disability Discrimination Commissioner Graeme Innes recently presented their vision for a NDIS to more than 100 people with a disability, their families and carers in Perth where they were met with a great deal of 'excitement and optimism' as they have been with others throughout the country about the NDIS which promises to deliver more certainty and choice for them.

In an exciting move earlier this month, a motion to welcome the Productivity Commission's report into the long term care and support of people with a disability moved by the Labor Member for Blair from Queensland, Shayne Neumann in Federal Parliament passed the House of Representatives with unanimous support. It acknowledged the work currently in progress which lays the foundations for a NDIS.

Macklin and McLucas ended "As we have often said, people are at the centre of this fundamental change to the way we deliver care and

support to people with disability, and we must all get involved to make it happen."

Melbourne 2012 ATSA Daily Living Expo booths now 95% sold



Pick-Pocket RRP \$16.50. For more info, see www.pick-pocket.com.au

Assistive Technology suppliers have embraced the opportunity to showcase their latest equipment at Melbourne's second ATSA Daily Living Expo next year with 95% of the allocated booths already sold.

As a result, Interpoint Events, who are organising the expo are currently looking into the possibility of expanding the exhibition space to the second floor and moving the seminars to the third floor.

Current exhibitors include manufacturers, distributors and retailers with strong representation from mobility and positioning plus manual handling equipment providers. Another exhibitor to look out for at the event includes Pick-Pocket, a nifty pouch design with an adjustable belt that has been designed for clinicians to safely carry their 'tools of trade' such as phone, pens, scissors, disposable gloves and keys.

To view a full list of exhibitors click www.dailylivingexpo.com.au/ExhibitorList

Still need to book your space or know someone else who needs to? Contact Melanie at melanie@intermedia.com.au

Want more ways to get involved and promote your equipment and services?

As a new initiative for 2012, ATSA are arranging a prize pool of equipment and products for therapists to win for use at their facility. Simply email Melanie (above) with the details of your company's product/s and you'll receive publicity on the expo site and in upcoming press releases.

International Day of People with a Disability (3 December)

A United Nations sanctioned day, the date of 3 December was first proclaimed as the International Day of Disabled Persons at the conclusion of the United Nations Decade of Disabled Persons (1983-1992).

This year, International Day of People with a Disability falls on the first Saturday in December, with the aim of the day to promote an understanding of people with a disability and the benefits of integration in every aspect of life.

The Australian Government has been providing funds to promote the day since 1996 through the Department of Families, Housing, Community Services and Indigenous Affairs. In 2007, the National Disability Awards were launched to recognise achievements and contributions of people with a disability and to the disability sector. There are 8 outstanding recipients announced for the 2011 awards who were chosen from more than 200 nominations including advocates, property developers, builders, educators, business people and health and wellbeing providers. They were announced in Canberra at Parliament House at an event hosted by the Hon Jenny Macklin, Minister for Families,



Housing, Community Services and Indigenous Affairs and Senator the Hon Jan McLucas, Parliamentary Secretary for Disabilities and Carers on Tuesday 22 November.

As well as details about the recipients in each category, the official Australian website shares stories of individuals who have overcome obstacles, changed attitudes and made differences in their communities. One such story is about Katie Seniors, a 21 year old woman with Down Syndrome who realised her dream of being a choreographer in 2009 when she was invited to choreograph and present a dance to celebrate The Belconnen Art Centre Exhibition Artist/Proof on the International Day of People with a Disability. You can read about Katie, plus hear more about the day at www.idpwd.com.au

Exploring the experiences of Specialised Wheelchair Seating Servicing within Australia: The Stakeholders' Perspective

A study by Deakin University is seeking participants who have had recent experience in wheelchair seating services that specialise in prescribing integrated wheelchair-seating systems for people with complex mobility needs.

The groups comprise:

1. Adult consumers
2. Adult providers (social, emotional or physical support)
3. Prescribing clinicians
4. Wheelchair technicians and vendors

If you're aged 18 years or older, have participated within wheelchair seating services in Australia and are interested in becoming a participant in this study, or wish to learn more please contact Associate Researcher Rachael Schmidt on Phone (03) 5227-8352 (please leave a voice message) or email rachaels@deakin.edu.au

ATSA Committee

President	Terry Gallagher (Otto Bock)
Secretary	Mark Wheeldon (GMS Rehab)
Treasurer	Sam Garland (Aidacare)
Committee	Ben Jones (Hills Healthcare)
	George King (Home Safety & Comfort)
	John Payne (Invacare)



DAILY LIVING EXPO

Australia's foremost
Exhibition for Rehabilitation
and Aged Care Equipment

16 - 17 May 2012
Caulfield Racecourse
Melbourne

REGISTER NOW



Welcome to new ATSA members

ATSA has welcomed several new members since the last edition of the newsletter. They are:



Automobility Ph: 1300 660 773 Fax: (03) 9762-2355 www.automobility.com.au

With over 10 years manufacturing wheelchair accessible vehicles for drivers and passengers, Automobility specialise in offering converted Kia Grand Carnivals and Volkswagen T5 Transporters, plus taxis and community transport vehicles. Their conversions come in a flat floor configuration using their patented suspension design with wheelchair occupant seating at the same height as other passengers for better visibility. They have offices in Victoria and New South Wales, and demonstrations can be booked on their website.

FAS Therapeutic Equipment

FAS Therapeutic Equipment Ph: (03) 9587-6766 Fax: (03) 9587-6899 www.fasequipment.com

Established in 1989, FAS specialises in paediatric equipment which is Functional, Adaptive and Supportive, and available at a reasonable price. They offer therapeutic equipment and childcare products, sourced locally and internationally.



Independent Home Care Supplies Ph: (02) 4227-4315 Fax: (02) 4227-4316 www.ihcss.com.au

Based in Wollongong NSW, Independent Homecare Supplies sell a range of electric beds, wheelchairs and lift chairs, among others. They offer their clients a "try before you buy" system, where you can hire a product for 2 weeks to see if it's suitable and if you decide to purchase the item, they'll deduct the 2 weeks hire off the purchase price.



Paramobility Ph: (02) 9653-2719 Fax: (02) 9653-2719 www.paramobility.com.au

With a focus on lifting requirements for people with a disability, Paramobility is an Australian company who offer their own locally manufactured designs, as well as a number of European designs. The company was founded in 1983 and currently has offices in New South Wales and Queensland.



Scooters Australia Canberra Ph: (02) 6288-3538 Fax: (02) 6288-3583

www.scootersaus.com.au/dealers.html

Servicing Canberra, Queanbeyan, Yass, Goulbourn and surrounding areas, Scooters Australia Canberra sell and service electric mobility scooters and power chairs as well as electric lift chairs, wheelchairs, and daily living equipment such as walking sticks and bathroom aids.

atsa Members Register

Aidacare Pty Ltd
4 Noonan Road
INGLEBURN NSW 2565
Ph: (02) 9618-5000
Fax: (02) 9618-5111
www.aidacare.com.au

Astec Equipment Services
2/109 Hertford Street
SEBASTOPOL BALLARAT VIC 3356
Ph: (03) 5336-3900
Fax: (03) 5336-3977
www.astecservices.net.au

Auto Mobility
PO Box 828
BAYSWATER BC VIC 3153
Ph: 1300 660 773
Fax: (03) 9762-2355
www.automobility.com.au

Country Care
165 Ninth Street
MILDURA VIC 3500
Ph: (03) 5022-1680
Fax: (03) 5021-5653
www.country-care.com.au

DeJay Medical and Scientific Pty Ltd
1 Prince William Drive
SEVEN HILLS NSW 2147
Ph: (02) 9838-8869
Fax: (02) 9838-7869
www.dejay.com.au

Disability Hire Vehicles
Unit 1 - 10-12 Wingate Road
MULGRAVE NSW 2756
Ph: (02) 4577-2225
Fax: (02) 4577-5828
www.disabilityhire.com.au

Durable Medical Equipment Ltd
Unit 2 - 19 Boden Place
SEVEN HILLS NSW 2147
Ph: (02) 9674-8904
Fax: (02) 8212-5912
www.durmed.com.au

Dynamic Controls Pty Ltd
17 Print Place, Middleton
CHRISTCHURCH NZ
Ph: +64 21 224978
Fax: +64 3 9628989
www.dynamiccontrols.com

Dynamic Wheelchair Solutions Pty Ltd
Unit 17, 14-26 Audsley Street
CLAYTON VIC 3168
Ph: (03) 9548-8400
Fax: (03) 9548-8411

Endeavour Industries Pty Ltd
Unit 2 - 37-41 Hallam South Road
HALLAM VIC 3803
Ph: (03) 9703-2900
Fax: (03) 9703-3465
www.endeavourindustries.com.au

Eniax Pty Ltd
1/30 Heathcote Road
MOOREBANK NSW 2170
Ph: (02) 9601-6909
Fax: (02) 9601-7870
www.hospitalathome.com.au

FAS Therapeutic Equipment
6 Bate Drive
BRAESIDE VIC 3195
Ph: (03) 9587-6766
Fax: (03) 9587-6899
www.fasequipment.com



Fisher Lane Pty Ltd
26 Victoria Crescent
ABBOTSFORD VIC 3067
Ph: (03) 9419-2250
Fax: (03) 9417-2074
www.fisherlane.com.au

Geelong Wheelchair Services Pty Ltd
Unit 18 - 147 Marshalltown Road
GROVEDALE VIC 3126
Ph: (03) 5244-0844
Fax: (03) 5244-0850
www.geelongwheelchairs.com.au

GMS Rehabilitation
Lot 1 - 48 Commercial Road
LYNBROOK VIC 3975
Ph: 1800 060 919
Fax: 1300 734 998
www.gmsrehab.com.au

GTK Rehab
Unit 11 - 14 Boden Road
SEVEN HILLS NSW 2147
Ph: (02) 9620-9177
Fax: (02) 9620-9081
www.gtkrehab.com.au

Healthcare Innovations Australia Pty Ltd
Unit 3, 10-12 Carsten Road
GEPPS CROSS SA 5094
Ph: (08) 8260-3789
Fax: (08) 8125-5990
www.healthcareinnovations.com.au

Hills Healthcare
Unit J - 5 Butler Boulevard
Burbridge Business Park
ADELAIDE AIRPORT SA 5950
Ph: (08) 8154-4105
Fax: (08) 8154-4117
www.hillshealthcare.com.au

Home Safety and Comfort
2/187 Lake Road
PORT MACQUARIE NSW 2444
Ph: (02) 6581-2400
Fax: (02) 6581-2422
www.homesafetyandcomfort.com.au

Independent Home Care Supplies
Unit 2, 21 Denison Street
WOLLONGONG NSW 2500
Ph: (02) 4227-4315
Fax: (02) 4227-4316
www.ihcss.com.au

Independent Living Solutions
8 Keane Street
CURRAJONG TOWNSVILLE QLD 4812
Ph: (07) 4728-1200
Fax: (07) 4728-1201
www.living-solutions.com.au

Invacare Australia Pty Ltd
1 Lenton Place
NORTH ROCKS NSW 2151
Ph: (02) 8839-5333
Fax: (02) 8839-5353
www.invacare.com.au

Keep Moving Pty Ltd
PO Nox 37082
WINNELLIE NT 0821
Ph: (08) 8947-5122
Fax: (08) 8947-2531
www.keepmoving.net.au

Magic Mobility Pty Ltd
2/16 Viewtech Place
ROWVILLE VIC 3178
Ph: (03) 9755-8100
Fax: (03) 9755-8111
www.magicmobility.com.au

Maroondah Home Healthcare
32-34 Railway Avenue
RINGWOOD VIC 3135
Ph: (03) 9879-8885
Fax: (03) 9879-3133
www.homehealth.com.au

Medi-Repair Services
129 Holbrook Street
INVERMAY TAS 7248
Ph: (03) 6334-8844
Fax: (03) 6334-8855
www.medirepairservices.com.au

Medistore
Unit 11 - 12 Mars Road
LANE COVE NSW 2066
Ph: 1300 882 194
Fax: 1300 882 197
www.medistore.com.au

Megalong Positioning Service
2 Grose Street
LEURA NSW 2780
Ph: (02) 4784-3971
Fax: (02) 4784-3230
www.megalongpositioning.com.au

Mobility Aids Australia Pty Ltd
1/820 Princes Highway
SPRINGVALE VIC 3171
Ph: (03) 9546-7700
Fax: (03) 9546-7744
www.mobilityaids.com.au

Mobility Matters Pty Ltd
PO Box 669
FYSHWICK ACT 2609
Ph: (02) 6280-7244
Fax: (02) 6239-1281
www.mobilitymatters.com.au

Northcott Equipment Solutions
PO Box 4055
PARRAMATTA NSW 2124
Ph: (02) 9890-0186
Fax: (02) 9898-0924
www.northcottes.com.au

Northern Rivers Surgical
18 Endeavour Close
BALLINA NSW 2478
Ph: (02) 6686-6644
Fax: (02) 6686-9383
www.intermobility.com.au

Novis Healthcare
Unit 12 - 12 Mars Road
LANE COVE NSW 2066
Ph: 1300 738 885
Fax: 1300 738 886
www.novis.com.au

Omni Healthcare
206 Creswick Road
BALLARAT VIC 3350
Ph: (03) 5333-4006
Fax: (03) 5333-3825
www.omnihealthcare.com.au

Otto Bock Australia Pty Ltd
Suite 1.0 - Century Corporate Centre
62 Norwest Boulevard
BAULKHAM HILLS NSW 2153
Ph: (02) 8818-2804
Fax: (02) 8814-4504
www.ottobock.com.au

Para Mobility
5 Chadd St
GALSTON NSW 2159
Ph: (02) 9653-2719
Fax: (02) 9653-3719
www.paramobility.com.au

ParaQuad NSW
6 Holker Street
NEWINGTON NSW 2127
Ph: (02) 8741-5685
Fax: (02) 9735-0016
www.paraquad.org.au

Peak Care Equipment Pty Ltd
Unit 2 - 21 Denison Street
WOLLONGONG NSW 2500
Ph: (02) 4227-4315
Fax: (02) 4227-4316
www.peak-care.com.au

Permobil Australia Pty Ltd
Unit 3 - 39 Stanley Road
INGLEBURN NSW 2565
Ph: (02) 9618-2755
Fax: (02) 9605-7267
www.permobil.com

Pride Mobility Products Australia Pty Ltd
20-24 Apollo Drive
HALLAM VIC 3803
Ph: (03) 8770-9660
Fax: (03) 9703-2720
www.pridemobility.com.au

Problem Management Engineering Pty Ltd
6 Kookaburra Road
HORNSBY HEIGHTS NSW 2077 Ph:
(02) 9482-2808
Fax: (02) 9476-6046
www.pmeautoconversions.com.au

Scooters & Mobility Pty Ltd
Unit 4 - 166 Hannell Street
MARYVILLE NSW 2293
Ph: (02) 4962-4007
www.scootersandmobility.com

Scooters Australia
PO Box 3012
WHEELERS HILL VIC 3150
Ph: (03) 9799-9077
Fax: (03) 9799-9177
www.scootersaus.com.au

Scooters Australia Canberra
Waramanga Shops, 1-7 Waramanga Place
WARAMANGA ACT 2611
Ph: (02) 6288-3538
Fax: (02) 6288-3583
www.scootersaus.com.au

Seating Dynamics Pty Ltd
Unit 3 - 19 Boden Road
SEVEN HILLS NSW 2147
Ph: (02) 9620-7839
Fax: (02) 9012-0087
www.seatingdynamics.com.au

Specialised Wheelchair Company
5/26 Wattle Road
BROOKVALE NSW 2100
Ph: (02) 9905-5333
Fax: (02) 9905-2208
www.swco.com.au

Sunrise Medical Pty Ltd
Unit 7 - 15 Carrington Road
CASTLE HILL NSW 2154
Ph: (02) 9899-3144
Fax: (02) 9899-3244
www.sunrisemedical.com.au

Total Mobility Solutions Pty Ltd
Unit 1A 1-11 Burns Road
HEATHCOTE NSW 2233
Ph: (02) 9520-1866
Fax: (02) 9520-4345
www.totalmobility.com.au

Victorian Home Health Equipment
51 Lusher Road
CROYDON VIC 3136
Ph: (03) 9725-6577
Fax: (03) 9725-8067
www.vhhe.com.au

Walk on Wheels Australia (Brendale) Pty Ltd
260 Leitchs Road
BRENDAL QLD 4500
Ph: (07) 3205-5654
Fax: (07) 3205-5467
www.walkonwheels.com.au

Walk on Wheels NSW Pty Ltd
7/301 Hillsborough Road
WARNERS BAY NSW 2282
Ph: (02) 4954-8555
Fax: (02) 4954-5017
www.wownsw.com

Watercomfort Company
42 Alexander Avenue
TAREN POINT NSW 2229
Ph: (02) 9531-1699
Fax: (02) 9531-1799
www.watercomfort.com.au

Wheelchair Sales
Unit 6 - 1 Field Close
MOOREBANK NSW 2170
Ph: (02) 9822-4323
Fax: (02) 9822-4207
www.wheelchairsales.com.au

