



## From The Executive Officer

We are now moving into the last quarter for the calendar year and the run up to Christmas, where did the time go?

The ATSA AGM is just around the corner, the 30th of November 2017, at Dooley's Silverwater, starting at 10am.

In July, the Committee met and set the framework for the Strategic Plan for ATSA to equip it for the future. During the activity, it was recognised that the ATSA constitution required a review with the intent to move the association to a full charity status. The details of both the Strategy and revised Constitution will be presented at the AGM.

It is pleasing to work with an industry that is truly interested in customer outcomes with several businesses working with ATSA and the NDIA to find industry wide solutions. Thank you for the support in the July ATSA NDIS survey. The report is now posted on the ATSA website for your information. The data gathered has provided ATSA with effective evidence to raise issues and opportunities with Government and the NDIA to the mutual benefit of all.

With the support from members combined with the evidence from the survey, ATSA has been able to effectively advocate the issues that are been experienced with the NDIS roll out. Just some of the success to date, ATSA presented evidence at the Senate NDIA inquiry on the 3rd of October, along with securing a meeting with the Federal Department of Social Services plus the NDIA Pricing review.

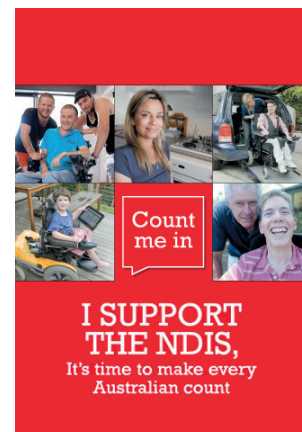
On Monday the 11th of September, ATSA was approached by the Channel 10's programme, "The Project" to respond to the Senator Williams' motion from the recent National Party conference, on reducing the speed of motorised mobility devices to 6kms and a maximum tare weight of 150kgs. Although we only received 10 seconds of air time, many the points that ATSA raised were used in the questioning of the Senator.

Although this matter has dropped from the news, as an industry we must continue to advocate against this proposal that ignores the current well-established structures that already exist in Australia for the management of motorised mobility devices. The Nationals' policy will also have a profound impact on motorised wheelchair users as they fall under the same regulations as mobility scooters. Their policy would mean Australia will have the most draconian regulatory environment in the world for such devices. I strongly encourage that you raise this matter with your local parliamentary member. If you have questions just give me a call.

Regards,  
**David Sinclair**

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## Get to know ATSA's President

By Geoff Purtill

It has been 9 months in the making and as we near the end of the year I thought it timely to provide a brief bio of myself. I was born in Melbourne and have spent the majority of my life on the east coast of Australia.

At the age of 15, I joined the Army as an Electronics Apprentice and my class was the last intake of 15-year olds into the apprenticeship program, as well as the last graduating class from Balcombe on the Mornington Peninsula. 8 years later the journey of becoming an Army Officer began, culminating in my graduation in 1990 into the Intelligence Corp (yes, I've heard all the jokes). By 1994, it was time to experience the real world and get out into civilian life.

I ran a community centre and gymnasium in a coal mining town in central Queensland for a short while, and then decided to move back to the big smoke of Toowoomba, where I started my career in sales with Nestle. Over the next 4 to 5 years my responsibility progressed and eventually moved to Sydney again to work for Johnson & Johnson. During the 11 years with Johnson & Johnson, I started in the consumer division and then in the Vision Care business, where I was fortunate enough to have a number of diverse roles with increasing responsibility in sales and marketing, category management, and supply chain.

Johnson & Johnson provided me an opportunity to spend 4 years in Asia working closely with the local market teams and learning an incredible amount about the culture and way to do business in Asia. In 2010, I embarked on a consulting career in Japan, which ended up being short-lived due to landing my role at Invacare, and I suspect that from that point on my career is known to most of you.

On a personal front, I have 4 children ranging from young adults to a toddler, and they keep me very happy. My wife Vera and I try to manage time together as well as time to maintain health and well-being. One of our passions is visiting Asia and we take a holiday annually to explore new cities.

I spent 2 years as the Vice President of ATSA, and then last year Sam Garland changed roles and I took over as President. It has been an exciting time to be a part of ATSA, with the industry changing rapidly and that necessitating a review of the way we as an industry committee serve and support our members. I look forward to working with David and the entire committee to support our members in the best way possible.



**Geoff Purtill**  
President, ATSA

### ATSA AGM 2017

30th of November 2017  
10.00am at Dooleys Wateveiw Club  
Cnr Clyde St & Silverwater Rd  
Silverwater, NSW 2127

### DRP International Healthcare, distributors of BRODA Seating and The Freedom Bed

#### Supplier Demonstration Morning

Wednesday December 6  
9:30am to 10:30am

ILC Victoria  
Shop C1  
Central West Shopping Centre  
67 Ashley Street  
Braybrook, VIC 3019

Contact [anton@drpinternational.com.au](mailto:anton@drpinternational.com.au)  
for alternate days and venues for free  
product demonstrations

**ATSA  
INDEPENDENT  
LIVING  
EXPO**

**16-17 May 2018  
Melbourne Showgrounds**

**30-31 May 2018  
Claremont Showground, WA**

# Assistive Technology Queensland Conference and Exhibition - Many thanks to all our Exhibitors!

Many ATSA members and supporters will be aware that Medical Aids Subsidy Scheme (MASS) is convening the ATQ Conference and Exhibition on 9-10 November at Royal International Convention Centre, Brisbane Showgrounds, Bowen Hills. The event has received tremendous support for the exhibition with over 50 suppliers and providers in the ATQ Exhibition Hall. MASS is very grateful for the support of ATSA members; it has certainly increased the appeal of this event for people with disability, with many now registering to attend the exhibition hall. It is worth noting that:

- People with disability and their carer(s) can attend the exhibition free of charge between 9.00am and 5.00pm on Thursday 9 November and from 9.00am to 2.00pm on Friday 10 November
- The presentation 'Planning for Assistive Technology in NDIS Participant Plans' being held in Hall B at 1.30pm on Thursday 9 November is also free for people with disability

We encourage suppliers and providers to view the conference program, exhibitor list and registration pages, noting that early bird registration closes on 6 October.

Feel free to share the links with anyone who may want to attend. ATQ comes at a time when many Australians are in transition to the NDIS – there is no better time to know more about the latest thinking and assistive technology available than now!

**By MASS**



View the [Conference Program](#) and [Registration](#) and of course the fabulous [ATQ Exhibitor List](#)

## ASTA Committee

<b>President:</b>	Geoff Purtill (Invacare)
<b>Vice Present:</b>	Jill Barnett (Magic Mobility)
<b>Treasurer:</b>	Sam Garland (Aidacare)
<b>Secretary:</b>	Ian Rothall (Scooter World)
<b>Committee:</b>	Owen Dawes (Permobil) Chris Jones (Peak Care) David Fagan (Paragon Mobility)



## EnableNSW to Release Wheelchair Repairs and Maintenance Tender

EnableNSW provides servicing and reasonable repairs to equipment it has funded, and recently released a *Request for Information* for the “Provision of Repairs and Maintenance (R&M) services for Power Wheelchairs (PWC) and Manual Wheelchairs (MWC)”.

This draft document provided the opportunity for industry comment on an upcoming Request for Tender.

“92 per cent of repair requests are processed by us within 24 hours of them being received,” said Jackie Hiller, Manager, EnableNSW. “We’re aiming to further improve repairs and maintenance services for our consumers, while also ensuring value for money, through this process.”

Feedback was sought on the draft statement of requirements, including:

- The current approval process for repairs and maintenance
- Supplier understanding of the scope of repairs and maintenance to be undertaken
- Alternative service models which support the delivery of the key performance indicators and value for money within budget constraints
- Viability of after-hours services
- Supplier capacity to undertake collection and disposal of equipment assessed as irreparable
- Planned preventative maintenance service models that are cost effective
- Supplier solutions for effective and efficient record management systems, including the delivery of service reports and invoices which support/interface with EnableNSW systems
- Supplier feedback on the proposed pricing schedule,
- The ability to support delivery of reissued equipment from the EnableNSW equipment centre directly to clients, including set up and usage instructions.

The *Request for Information* closed on 4 October and the subsequent *Request for Tender* is expected to be released in early 2018.

### By Enable



## Get to Know a Member

### Jill Barnett - General Manager of Magic Mobility and Vice President of ATSA

Jill started her career in 1998 at Rolls Royce spending 12 years in Operations Management throughout Europe, Asia and the USA. She moved to Australia in 2010 and took the role of General Manager for Magic Mobility. In what seemed like a drastic move from a global blue-chip company to family business, she welcomed the challenge to oversee an entire business from end to end. The challenges of a global supply and a large export market did not disappoint; coupled with being involved with the ATSA committee for 6 years, she enjoys advocating for clients and suppliers in order to improve industry practice at the policy and practical level.



Jill Barnett

## Code of Conduct

The recent publicity and push by Senator Williams through a motion at the National Party conference to limit the weight and speed of mobility scooters reminds us as an industry of the need to uphold good business ethics and the adherence to the ATSA Code of Conduct.

ATSA does not support the proposed changes that the National Party aims to implement, as it will result in severe regulatory changes for motorised mobility devices that will disadvantage some of our most vulnerable citizens.

The focus should be on education and the safe, appropriate use of equipment as set out in the ATSA Code of Conduct.

- 9.12.** When required, demonstration of the safe use of equipment for its use under the conditions that the customer best describes as ‘normal’ for his/her purposes must be offered prior to conclusion of a sale. The customer must be encouraged to seek appropriate tuition/training from an independent healthcare professional.

**9.13.** In particular, demonstration in the safe use of mobility devices (excluding clinically scripted mobility aids – see clause 9.14) must be given at the time of purchase and/or on delivery. The demonstration should follow a discussion of needs, aspirations, abilities and disabilities to enable selection of the most suitable mobility device and specification for the customer and their circumstances. A mobility device must only be sold if the member can realistically expect the customer to develop satisfactory control.

**9.14.** Clinically scripted mobility devices should be delivered and demonstrated in conjunction with an appropriately qualified healthcare professional from the prescribing body.

ATSA encourages you to review your business practises including AT device training with the customer to remove the opportunity for over-exaggerated claims of “risk” that may result in draconian regulatory environment on the AT users and industry.

## NDIA Roll Out Review Survey Results

The 1st of July 2017, marked the start of the second year of the full roll out for the NDIS. Many areas and age groups across the country will start to transition to the NDIS. ATSA thought it timely to survey our industry on their experiences supplying AT to NDIS participants with the goal of helping the NDIA with their ongoing reforms. We received 29 responses from businesses who shared experiences over the last 12 months.

The information gathered has already greatly assisted ATSA to press the industry concerns with the roll out of the NDIS. The data from the survey has been presented to the NDIA, McKinsey NDIS pricing review, Department of Social Services and provided data to the Joint Standing Committee on the NDIS.

It is expected that the data from this survey will assist in the future shaping of the NDIS policies and provide better outcomes for NDIS participants. ATSA wishes to thank everyone who contributed in the survey, especially for taking the time to share your skills and experiences to the benefit of the industry and Australian society.

Although the scheme is still in the transitional stage, the information contained in this survey report has provided a practical insight to allow review and reform the methods currently in place.

The survey has highlighted both positive feedback and opportunities for reforms that the NDIA and the industry can consider for the success of the NDIS.

The main theme that has come through the survey is the gaps in communication between the stake holders which is translating to unnecessary costs incurred to all parties. In addition, there is an apparent lack of awareness and understanding of the NDIA processes by the participants and business who supply AT supports.

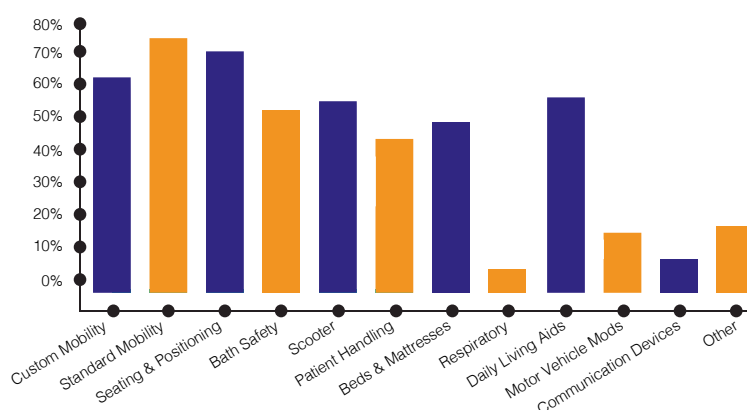
### Some of the Key Findings:

- 57% of respondents submitted more than 50 quotes in the past 12 months and 44.8% had supplied more than 50 orders. The realisation of the quotes to order is a median of 70%.
- Over half of respondents claim to have quoted over 50 orders. Of these businesses, the strike rate varied between 30% and 98% success.
- 39.2% of respondents deal with more than 50 NDIS participants predominantly made up of NDIS disability groups; other physical, spinal cord injury and cerebral palsy.
- 41% of the businesses are turning over greater than \$100K p.a. with the NDIA in the last financial year.
- 40% of quotes are accepted by the NDIS within 4-5 week period and 64% within 12 weeks. However, it is to be noted that 12% take greater than 6 months for a response, based on the overview of the respondent's comments in the survey, the 6 months wait, as a percentage of quotes submitted, is growing.
- A typical quote takes 7-14 hours to compile, which is similar to other government funding programs. However, it is to be noted that the time is dependent on complexity, skill sets of the Allied Health Practitioner and locality of the participant.
- Enquiries on a participant matter, (e.g. quote or invoice) businesses have met with long waiting times on phones and a lack of transparency in the process.

The system is going through growing pains, although it is evident that overtime it will be able to change lives for the better. ATSA is continuing to work with the various government bodies to assist in improving the scheme to the mutual benefit of all.

For the full survey report go to [www.atsa.org.au](http://www.atsa.org.au)

### The Main Product Groups Sold to NDIS Participants



## Welcome to Our New ATSA Members



### **Afikim Electric Vehicles**

11 Curzon Drive, Ocean Grove VIC 3226

ph: (0447) 699-011 web: [www.afikimscooters.com.au](http://www.afikimscooters.com.au) email: [tim@afiscooters.com](mailto:tim@afiscooters.com)

Afikim Electric Vehicles offers a wide range of mobility scooters that combine stylish design and advanced technology with easy operation. Designed with driver convenience in mind, the sturdy construction, adjustable suspension and orthopedic seating ensure a smooth, safe and comfortable ride.



### **Australian Comfort Living**

ph: (0401) 66-6688 web: [www.australiancomfortliving.com.au](http://www.australiancomfortliving.com.au) email: [info@australiancomfortliving.com.au](mailto:info@australiancomfortliving.com.au)

Australian Comfort Living is an Australian owned business established in 2015. They provide Assistive Technology solutions for people with disability, seniors and their carers to help regain independence to improve every day living.



### **Easy Tech Living**

1828 Sturt Street, Alfredton, VIC 3350

ph: (03) 5329-1335 web: [www.easytechliving.com.au](http://www.easytechliving.com.au)

Easy Tech Living is a division of Pinarc Disability Support, a community not-for-profit organisation providing services to around 1,000 children and adults with disability, their families, and carers across the Grampians Region.



### **Hartmann Australia**

Level 5, 1 Thomas Holt Drive, Macquarie Park NSW 2113

ph: 1800 805 839 web: [www.hartmann.info/en-AU](http://www.hartmann.info/en-AU) email: [info@au.hartmann.info](mailto:info@au.hartmann.info)

The HARTMANN family has pioneered healthcare and hygiene products since 1818, designing ground-breaking solutions for over 190 years. Hartmann's global business has 5 division and in Australia they provide continence management, risk prevention and wound management.



### **Kevrek Australia**

156 Beringarra Avenue, Malaga WA 6090

ph: (08) 9248-5922 web: [www.kevrek.com.au](http://www.kevrek.com.au) email: [gary@kevrek.com.au](mailto:gary@kevrek.com.au)

Kevrek (Australia) is the national distributor Ricon wheelchair lifts and Unwin Safety Restraints Systems. They have dealers located in every state in Australia are committed to providing the highest quality accessibility products.



### **Leef Independent Living Solutions**

652 Glen Huntly Road, Caulfield South VIC 3162

ph: (03) 9532-8622 web: [www.leef.com.au](http://www.leef.com.au) email: [info@leef.com.au](mailto:info@leef.com.au)

Leef strives to help people see aging as a chance to explore more, live better, and feel a sense of worth and dignity. They offer products and assessment to support healthy aging and independent living.

**Link Assistive Technology**

169 Fullarton Road, Adelaide SA 5065

ph: (08) 8330-4102 web: [www.linkassistive.com](http://www.linkassistive.com) email: [office@linkassistive.com](mailto:office@linkassistive.com)

Link Assistive is an Australian supplier of sensory, interactive and assistive technologies. Augmentative and alternative communication devices and software, computer access products, products for special education and mounting equipment are part of our product portfolio.

**Metro Mobility**

126 Albany Highway, Cannington WA 6107

ph: (08) 9258-8733 web: [www.metromobility.com.au](http://www.metromobility.com.au) email: [metromobility@westnet.com.au](mailto:metromobility@westnet.com.au)

Metro Mobility is a family owned and operated business which has been in operation since 2002. They sell and hire equipment to assist with daily living and independence, and improve quality of life with increased mobility and comfort.

**Onemda Association**

123 Andersons Creek Road, Doncaster East VIC 3109

ph: (03) 9842-1955 web: [www.onemda.com.au](http://www.onemda.com.au) email: [onemda@onemda.com.au](mailto:onemda@onemda.com.au)

Onemda strives to enhance the quality of life of people with an intellectual disability by providing support experiences and interactions to develop skills and enrich lives.

**Quingo Pacific**

Unit 4 - 23 McDonald Crescent, Bassendean WA 6054

ph: (08) 9379-2040 web: [www.quingo.com.au](http://www.quingo.com.au) email: [sales@quingo.com.au](mailto:sales@quingo.com.au)

Quingo Pacific is the Australian and NZ distributor of the Quingo 5 wheel mobility scooter range. The scooters feature patented Quintell™ technologies that combine to make users safer, more comfortable and more confident.

**Rich Vale Trading**

Unit 14 - 51 Owen Street, Glendenning NSW 2761

ph: (08) 8330-4102 web: [www.richvale.com.au](http://www.richvale.com.au) email: [info@richvale.com.au](mailto:info@richvale.com.au)

Rich Vale Trading is an Australian owned company that specialises in the distribution of mobility, aged care and rehabilitation equipment designed to improve independent living and to enhance quality of life.

# ATSA Members Registered

## Ability in Motion

ph: 1800 994 408  
[www.abilityinmotion.com.au](http://www.abilityinmotion.com.au)

## Access Health

ph: (03) 9878-1399  
[www.accesshealth.com.au](http://www.accesshealth.com.au)

## AC Mobility

ph: (08) 9209-1777  
[www.acmobility.com.au](http://www.acmobility.com.au)

## Afikim Electric Vehicles

ph: (0447) 699-011  
[www.afikimscooters.com.au](http://www.afikimscooters.com.au)

## Age Prepcare

ph: (03) 9796-5156  
[www.ageprepcare.com.au](http://www.ageprepcare.com.au)

## Aidacare Pty Ltd

ph: 1300 133 120  
[www.aidacare.com.au](http://www.aidacare.com.au)

## Astec Equipment Services

ph: (03) 5336-3900  
[www.astecservices.net.au](http://www.astecservices.net.au)

## Astley Mobility

ph: (02) 9673-2212  
[www.astleymobility.com.au](http://www.astleymobility.com.au)

## Austech Medical

ph: (07) 5495-8663  
[www.austechmedical.com](http://www.austechmedical.com)

## Australian Comfort Living

ph: 0401 666 688  
[www.australiancomfortliving.com.au](http://www.australiancomfortliving.com.au)

## Automobility

ph: 1800 662 454  
[www.automobility.com.au](http://www.automobility.com.au)

## Autoslide

ph: 1300 288 675  
[www.autoslide.com](http://www.autoslide.com)

## Better Living Care Pty Ltd

ph: (02) 8853-1100  
[www.betterlivingcare.com.au](http://www.betterlivingcare.com.au)

## Blue Badge Insurance

ph: 1300 304 802  
[www.BlueBadgeInsurance.com.au](http://www.BlueBadgeInsurance.com.au)

## BrightSky Australia

ph: 1300 799 243 (DVA)  
or 1300 886 601 (non-DVA)  
[www.brightsky.com.au](http://www.brightsky.com.au)

## Canterbury Concepts

ph: (03) 9580-1744  
[www.canterburyconcepts.com.au](http://www.canterburyconcepts.com.au)

## Capital Special Vehicles

ph: (03) 9794-8888  
[www.csv.com.au](http://www.csv.com.au)

## Central Queensland Mobility

ph: 1800 201 070 or (07) 4926-1071  
[www.cqmobility.com.au](http://www.cqmobility.com.au)

## Comfort Discovered

ph: (02) 9987-4500  
[www.comfortdiscovered.com.au](http://www.comfortdiscovered.com.au)

## Complete Mobility and Rehab

ph: (07) 4032-1140  
[www.completemobility.com.au](http://www.completemobility.com.au)

## Country Care Group

ph: 1800 727382  
[www.countrycaregroup.com.au](http://www.countrycaregroup.com.au)

## Dejay Medical

ph: (02) 9838-8869  
[www.dejay.com.au](http://www.dejay.com.au)

## Deutscher Healthcare

ph: (03) 5339-5708  
[www.deutscherhealthcare.com.au](http://www.deutscherhealthcare.com.au)

## Disability Hire Vehicles

ph: (02) 4577-2225  
[www.disabilityhire.com.au](http://www.disabilityhire.com.au)

## Drive Medical Pty Ltd

ph: (03) 9551-1548  
[www.drive-medical.com.au](http://www.drive-medical.com.au)

## DRP International Healthcare

ph: (03) 5975-4153  
[www.drpinternational.com.au](http://www.drpinternational.com.au)

## Durable Medical Equipment Ltd

ph: (02) 9674-8904  
[www.dmedirect.com.au](http://www.dmedirect.com.au)

## Easy Tech Living

ph: (03) 5329-1335  
[www.easytechliving.com.au](http://www.easytechliving.com.au)

## Eden Healthcare Solutions

ph: (02) 6041-9700  
[www.edenhcs.com.au](http://www.edenhcs.com.au)

## Elite Mobility Scooters

ph: (07) 5561-1427  
[www.elitemobilityscooters.com.au](http://www.elitemobilityscooters.com.au)

## Emprise Mobility

ph: 1300 761 196  
[www.emprise.com.au](http://www.emprise.com.au)

## Everyday Mobility

ph: (02) 4454-5454  
[www.everydaymobility.com.au](http://www.everydaymobility.com.au)

## FAS Therapeutic Equipment

ph: (03) 9587-6766  
[www.fasequipment.com](http://www.fasequipment.com)

## Fisher Lane Mobility

ph: 1800 702 026  
[www.fisherlane.com.au](http://www.fisherlane.com.au)

## Freedom Healthcare

ph: (07) 3801-3910  
[www.freedomhc.com.au](http://www.freedomhc.com.au)

## Freedom Motors Australia & Freedom Access Vehicles

ph: 1800 672 437  
[www.freedommotorsaustralia.com.au](http://www.freedommotorsaustralia.com.au)

## Geelong Wheelchair Services Pty Ltd

ph: (03) 5244-0844  
[www.geelongwheelchairs.com.au](http://www.geelongwheelchairs.com.au)

## GMobility

ph: (03) 5623-6966  
[www.gmobility.com.au](http://www.gmobility.com.au)

## GMS Rehabilitation

ph: 1300 734 223  
[www.gmsrehab.com.au](http://www.gmsrehab.com.au)

## GTK

ph: 1300 485 485  
[www.gtk.com.au](http://www.gtk.com.au)

## Handi-Rehab

ph: (08) 8276-1300  
[www.equip4living.com.au](http://www.equip4living.com.au)

## Hartmann Australia

ph: 1800 805 839  
[www.hartmann.info/en-AU](http://www.hartmann.info/en-AU)

## Healthcare Innovations Australia

ph: 1300 499 282  
[www.hiaus.net.au](http://www.hiaus.net.au)

## Hospital at Home

ph: (02) 9601-7757  
[www.hospitalathome.com.au](http://www.hospitalathome.com.au)

## Independent Home Care Supplies

ph: (02) 4227-4315  
[www.ihcss.com.au](http://www.ihcss.com.au)

## Independent Mobility & Rehab

ph: (02) 4952-2264  
[www.imr.net.au](http://www.imr.net.au)

## InterPoint Events

ph: (02) 9660-2113  
[www.intermedia.com.au](http://www.intermedia.com.au)



**Invacare Australia Pty Ltd**

ph: 1800 460 460

[www.invacare.com.au](http://www.invacare.com.au)**Juel Health Services**

ph: 0402 242 193

[www.juelhealthservices.com.au](http://www.juelhealthservices.com.au)**Keep Moving Pty Ltd**

ph: (08) 8947-5122

[www.keeppmoving.net.au](http://www.keeppmoving.net.au)**Kevrek Australia**

ph: (08) 9248-5922

[www.kevrek.com.au](http://www.kevrek.com.au)**Liberty Healthcare**

ph: 1300 885 853

[www.libertyhealthcare.com.au](http://www.libertyhealthcare.com.au)**Link Assistive Technology**

ph: (08) 8330-4102

[www.linkassistive.com](http://www.linkassistive.com)**Life Mobility**

ph: (03) 9726-2000

[www.lifemobility.com.au](http://www.lifemobility.com.au)**Leef Independent Living Solutions**

ph: (03) 9532-8622

[www.leef.com.au](http://www.leef.com.au)**Local Mobility**

ph: (02) 4956-9993

[www.localmobility.com.au](http://www.localmobility.com.au)**Lodgesons (UK)**

ph: +44 (0)29 2043-6980

[www.lodgesons.co.uk](http://www.lodgesons.co.uk)**Mac & PC Doctors**

ph: (07) 3848-9438

[www.macandpcdoctors.com.au](http://www.macandpcdoctors.com.au)**Magic Mobility Pty Ltd**

ph: (03) 8791-5600

[www.magicmobility.com.au](http://www.magicmobility.com.au)**Medi-Repair Services**

ph: (03) 6334-8844

[www.medirepairservices.com.au](http://www.medirepairservices.com.au)**Medistore**

ph: 1300 882 194

[www.medistore.com.au](http://www.medistore.com.au)**Medix21 Australia**

ph: (03) 9041-7507

[www.medix21australia.com.au](http://www.medix21australia.com.au)**Megalong Positioning Service**

ph: (02) 4759-2800

[www.megalongpositioning.com.au](http://www.megalongpositioning.com.au)**Melrose Wheelchairs Pty Ltd**

ph: 0407 502 729

[www.melrosewheelchairs.com.au](http://www.melrosewheelchairs.com.au)**Metro Mobility**

ph: (08) 9258-8733

[www.metro-mobility.com.au](http://www.metro-mobility.com.au)**Merits Australia**

ph: (08) 8340-8344

[www.meritsaustralia.com](http://www.meritsaustralia.com)**Mobility Aids Australia**

ph: (03) 9546-7700

[www.mobilityaids.com.au](http://www.mobilityaids.com.au)**MobilityCare**

ph: (03) 9568-8383

[www.mobilitycare.net.au](http://www.mobilitycare.net.au)**Mobility Engineering**

ph: (02) 9482-4572

[www.mobilityengineering.com.au](http://www.mobilityengineering.com.au)**Mobility Matters**

ph: (02) 6280-7244

[www.mobilitymatters.com.au](http://www.mobilitymatters.com.au)**Mobility2You**

ph: (02) 4367-5751

[www.mobility2you.com.au](http://www.mobility2you.com.au)**Motum**

ph: (08) 9381-2087

[www.motum.com.au](http://www.motum.com.au)**Northcott Equipment Solutions**

ph: (02) 9890-0186

[www.northcott.com.au](http://www.northcott.com.au)**Novis Healthcare**

ph: 1300 738 885

[www.novis.com.au](http://www.novis.com.au)**Omni Healthcare**

ph: (03) 5333-4006

[www.omnihealthcare.com.au](http://www.omnihealthcare.com.au)**Onemda Association**

ph: (03) 9842-1955

[www.onemda.com.au](http://www.onemda.com.au)**Otto Bock Australia**

ph: (02) 8818-2800

[www.ottobock.com.au](http://www.ottobock.com.au)**Para Mobility**

ph: (02) 9651-4446

[www.paramobility.com.au](http://www.paramobility.com.au)**Paragon Mobility**

ph: 1300 652 382

[www.paragonmobility.com.au](http://www.paragonmobility.com.au)**Patient Care Products**

ph: (03) 9786-3092

[www.patientcareproducts.com.au](http://www.patientcareproducts.com.au)**Patient Handling**

ph: 1300 734 862

[www.patienthandling.com.au](http://www.patienthandling.com.au)**Peak Care Equipment**

ph: (02) 4272-2688

[www.peak-care.com.au](http://www.peak-care.com.au)**Pelican Manufacturing**

ph: 1800 641 577

[www.pelicanmanufacturing.com.au](http://www.pelicanmanufacturing.com.au)**Peninsula Home Health Care**

ph: (03) 9786-7004

[www.phhc.com.au](http://www.phhc.com.au)**Permobil Australia**

ph: 1300 845 483

[www.permobil.com.au](http://www.permobil.com.au)**Personal Independence Providers**

ph: 1300 65 7016

[www.haleberry.com.au](http://www.haleberry.com.au)**Power Mobility**

ph: (07) 3265-4663

[www.powermobility.com.au](http://www.powermobility.com.au)**Pride Mobility Products Australia**

ph: (03) 8770-9600

[www.pridemobility.com.au](http://www.pridemobility.com.au)**Problem Management Engineering**

ph: (02) 9482-2808

[www.pmeautoconversions.com.au](http://www.pmeautoconversions.com.au)**Professional Assistance for Living (PAL )**

ph: (08) 8449-5462 or 0434 339 910

[pal\\_info@iprimus.com.au](mailto:pal_info@iprimus.com.au)**Push Mobility**

ph: 1300 721 328

[www.pushmobility.com.au](http://www.pushmobility.com.au)**Qld Rehab Equipment**

ph: 1300 743 710

[www.qldrehab.com.au](http://www.qldrehab.com.au)**Quingo Pacific**

ph: (08) 9379-2040

[www.quiringo.com.au](http://www.quiringo.com.au)**R82 Australia**

ph: (02) 8213-6666

[www.r82.com.au](http://www.r82.com.au)**Rehab & Mobility Wholesalers**

ph: 1300 368085

[www.rehabandmobility.com.au](http://www.rehabandmobility.com.au)

**Rich Vale Trading**

ph: (08) 8330-4102  
[www.richvale.com.au](http://www.richvale.com.au)

**Scooters & Mobility**

ph: 1800 726 000  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Scooters Australia**

ph: (03) 9799-6622  
[www.scootersaus.com.au](http://www.scootersaus.com.au)

**Shoprider**

ph: (08) 9248-4180  
[www.shoprider.com.au](http://www.shoprider.com.au)

**Simivita**

ph: 1300 746 736  
[www.simavita.com](http://www.simavita.com)

**Special Needs Solutions**

ph: (07) 5597-4321  
[www.specialneedssolutions.com.au](http://www.specialneedssolutions.com.au)

**Specialised Wheelchair Company**

ph: (02) 9905-5333  
[www.swco.com.au](http://www.swco.com.au)

**Statewide Home Health Care**

ph: (03) 9591-6234  
[www.shhc.com.au](http://www.shhc.com.au)

**Sunrise Medical**

ph: (02) 9678-6600  
[www.sunrisemedical.com.au](http://www.sunrisemedical.com.au)

**Think Mobility**

ph: 1300 88 1968  
[www.thinkmobility.com.au](http://www.thinkmobility.com.au)

**Total Ability**

ph: 1300 858 410  
[www.totalability.com.au](http://www.totalability.com.au)

**Total Mobility Solutions**

ph: 1300 868 662  
[www.totalmobility.com.au](http://www.totalmobility.com.au)

**Tunstall Australasia**

ph: (07) 3637-2200  
[www.tunstallhealthcare.com.au](http://www.tunstallhealthcare.com.au)

**Tyrex Solutions**

ph: (02) 4956-6860  
[www.tyrex.com.au](http://www.tyrex.com.au)

**Uccello Designs**

ph: 1300 721 327  
[www.uccellogdesigns.com](http://www.uccellogdesigns.com)

**Victorian Home Health Equipment**

ph: (03) 9725-6577  
[www.vhhe.com.au](http://www.vhhe.com.au)

**Vital Living**

ph: 1300 761 630  
[www.vital.net.au](http://www.vital.net.au)

**Walk on Wheels Australia**

ph: 1300 766 266  
[www.walkonwheels.com.au](http://www.walkonwheels.com.au)

**Watercomfort Company**

ph: (02) 9531-1699  
[www.watercomfort.com.au](http://www.watercomfort.com.au)

**Wheelchairs & Stuff**

ph: (02) 4577-2225  
[www.wheelchairs.com.au](http://www.wheelchairs.com.au)

**Wheelchair Sales Indesign**

ph: (02) 9607-3355  
[www.wheelchairsales.com.au](http://www.wheelchairsales.com.au)

**Wicked Wheelchairs**

ph: (07) 5500-0882  
[www.wickedwheelchairs.com.au](http://www.wickedwheelchairs.com.au)

**Zyteq**

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[www.zyteq.com.au](http://www.zyteq.com.au)

**atsa**

Assistive Technology  
Suppliers Australasia Inc

**Phone:** (02) 9893 1883

**Fax:** (02) 8212 5840

**Mail:** Level 7-91 Phillip St,  
PARRAMATTA NSW 2150

**Email:** [info@atsa.org.au](mailto:info@atsa.org.au)

**Website:** [www.atsa.org.au](http://www.atsa.org.au)