



Update

From the Executive Officer

HAPPY ANNIVERSARY... to all at the National Disability Insurance Agency as the NDIS successfully completes its first full year. David Bowen and his hard-working team should be congratulated for the progress they have made in this massive reform of disability supports. The existing trial sites in NSW, Victoria, South Australia and Tasmania now have over 5,000 participants with individualised plans accessing a wide range of *'reasonable and necessary'* supports. On 1 July the scheme expanded with new trial sites commencing in Western Australia, the Northern Territory and the ACT. Queenslanders will have to wait until July 2016.


The 2014 ATSA Daily Living Expo went off with a bang at the Melbourne Showground as 100 exhibitors came together in Australia's largest display of assistive technology. It was by far our largest ever Expo and the new venue was a hit with both exhibitors and visitors. There is a full report in this issue. However on behalf of all of us at ATSA I would like to express our appreciation for the tremendous support we receive from Simon, Melanie, Allison and all the team at InterPoint Events. It would be nigh on impossible for us to stage the Expo without their expertise, commitment and professionalism.

ATSA continues to work with the NDIA's AT Sector Reference Group to consider various options to support the NDIS's goal of person-centred control while ensuring best possible value to the scheme. The NDIS is a great opportunity to develop a world-class system for providing AT supports in an efficient and sustainable manner, but the real metric must be on the quality of outcomes for participants. There has been some concern that potential savings offered by the efficient and timely supply chain processes of the NDIA (virtually immediate ordering post assessment and fast payment of invoices) are being derailed under arrangements with state funding bodies. Given the high costs associated with supplying AT in Australia, we must look for every possible efficiency to deliver savings.

ATSA works to help the industry keep abreast of changes in legislation that are likely to impact their activities. In March 2014 Australia adopted the new privacy act, following the worldwide trend towards affording individuals greater protection of their personal information. The new act gives the privacy commissioner much stronger powers and includes changes to the rules surrounding personal information as well as amendments to credit reporting. Vicki Grey, one of the partners at law firm Kemp Strang, spoke at ATSA forums in Sydney, Melbourne and Brisbane to explain how these new laws effect AT suppliers, as many collect and maintain a substantial amount of personal information related to their clients. Anyone needing advice on how to comply with the new act should contact Vicki on (02) 9225-2500.

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Count me in

I SUPPORT THE NDIS,
It's time to make every Australian count

There have recently been a number of tenders and contracts for various types of AT as government funders try to ensure the greatest bang for their buck. Some of these tenders are seeking what ATSA believes is an unrealistic expectation for fixed prices over the life of the contract. We estimate that more than 90% of all AT sold in Australia is imported and a great proportion of this is purchased in US dollars. In the past 3 years the AUD/USD exchange rate has varied from a low of \$0.87 to a high of more than \$1.10. Importers have to closely manage their landed costs or they will go broke and fluctuating exchange rates can be a major risk. Many importers use currency hedging to guarantee a rate over 6–12 months; however, those who use hedging over a longer period will be significantly less. In a practical sense it is impossible to fix prices for more than 12 months with any real certainty and this is why it is important that government tenders include a fair and transparent mechanism for pricing variations – both up and down.

In August Canberra will be the centre of all things AT as ARATA hosts their national conference with the theme of 'Actively Choosing Technology'. The conference runs over 3 days (20–22 August) and many ATSA members will be supporting the conference by exhibiting their products and services. This year ARATA are joining with the Australian Biomedical Engineering Conference and both ARATA and ABEC are working on some exciting presentations for combined plenary sessions. ATSA's senior policy advisor, Dr Michael Summers, will be joining Dr Lloyd Walker to present a paper on credentialing for AT suppliers and practitioners. Later in the conference I will join Michael to present a paper titled 'AT Pricing: Is it fair?'. Full details on the ARATA conference can be found at www.arata.org.au/conferences/arata-conference-2014/.



Chris Sparks
Executive Officer, ATSA

ATSA Code of Practice

Under the ATSA Code of Practice, all ATSA members commit to ensuring they act at all times with the best interests and welfare of the consumer in mind.

Clause 2.3 states that: "The Code is intended to reflect a philosophy of care and support for customers. Code Members will make themselves aware of pertinent legislation, to ensure they do not offer, stipulate, infer or imply anything in their terms and conditions of contract which provides the customer with less protection than that provided by law, and to ensure that the terms in their consumer contracts comply with all relevant State and Federal consumer protection laws."

A PDF copy of the Code of Practice is available to anyone by emailing info@atsa.org.au

Notice Board

New active limbs to help kids

Queensland children born with a limb deficiency, or who have had limbs amputated, can now benefit from the state government's Active Limbs4Kids Program. On 8 June, Premier Campbell Newman and Health Minister Lawrence Springborg announced a \$7.7 million boost for the program, which will provide young people up to the age of 18 with recreational prosthetics, largely free-of-charge. The four-year program will fund the majority of costs for new and replacement 'blade' lower limbs and a variety of attachments for upper limbs, as well as ongoing maintenance and repairs.

For more information on the Queensland Artificial Limb Service visit: www.health.qld.gov.au or phone **(07) 3136 3660**

QALS information for people living with amputation

The Queensland Artificial Limb Service (QALS) has finalised a new information book for amputees, which provides general information for any person who has undergone an amputation and those people who move onto using a prosthesis to assist their mobility.

For more information on the Queensland Artificial Limb Service (QALS) visit: www.health.qld.gov.au or phone **(07) 3136 3660**

Consumer and clinician websites

Medical Aids Subsidy Scheme (MASS) now has two website locations, one has a consumer focus and is part of the whole-of-government change in Queensland. The new consumer website is at: www.qld.gov.au

The previous MASS website remains at www.health.qld.gov.au/mass and is aimed at clinicians who prescribe to the various MASS-administered schemes/programs.

Please pass on these details to consumers to assist in improved sharing of information.

New rules to regulate powered mobility

It was 2009 when the then federal minister for Competition Policy and Consumer Affairs first raised concerns about the safety of motorised mobility devices (MMDs). These concerns came as a result of reports of deaths and injuries associated with mobility scooters, although the information behind these reports was not particularly reliable.

Since then various groups have looked into MMD safety and their work has culminated in a consultancy group developing a proposed regulatory framework for Austroads (the association of Australasian road transport and traffic agencies). Austroads' purpose is to improve Australian and New Zealand transport outcomes by providing expert technical input to national road and transport policy development.

It is important to note, however, that the individual state and territory governments have responsibility for their own road rules, including those that govern MMDs.

For the past 18 months ATSA has been working as part of a consultative group debating the pros and cons of a wide range of regulations and MMD performance standards. We have been arguing for an increase in the allowable unladen mass (currently only 110kgs or 150kgs in Queensland) and have refused to endorse any proposals that are not consistent with the recently updated Australian Standard AS/NZS 3695.2.



Recently, a draft Vehicle Standards Bulletin (VSB) was given to Austroads for their consideration. The VSB is confidential, though ATSA hopes it will be released for public comment before any new regulations are implemented, as it will govern MMDs intended for use by a person with limited mobility on public infrastructure.

We must remember that Australia is estimated to be less than 2% of the global MMD market with 100% of mobility scooters and more than 90% of the powered wheelchairs imported from Asia, Europe and the USA. Regulations that are unique to Australia run the risk of reducing the range of available devices, increasing costs and reducing consumer choice and competition.

There also remains very little if any evidence that stricter regulations are needed to improve safety for MMD users and the general community. We would encourage all AT suppliers, MDD users and their representatives to take a close look at the draft VSB when it is released so that we avoid imposing unnecessary rules and regulations that are out of synch with the rest of the world.

Aged care reforms and AT

In 2012 the Australian government initiated a major set of reforms in aged care. Many of these reforms are well underway. The three tiers of reform are:

- integrating the Home and Community Care Program (HACC) with the National Carers and Respite Program and the Day Therapy Program to create a new Commonwealth Home Support Programme (see the recently released [Discussion Paper](#) for more details);
- improved continuum of care packages for people with higher level needs through Home Care Packages (HCPs) than was possible through the previous CACPs and EACH structure, including growth in the number of packages available;
- increased funding for residential care through increasing the maximum level of the Accommodation Supplement and a strengthening of the means test arrangement.

As part of these reforms a major new website has been developed and launched: www.myagedcare.gov.au

The Commonwealth is also taking over all responsibility for the provision of aged care services, which is particularly relevant in relation to previous HACC services, and also raises questions about how AT will be funded and provided.

In the various policy documents such as the Home Care Support Programme discussion paper mentioned above, and on the new website, 'goods and equipment' do get a mention. However, in none of this documentation, and in none of the conversations ATSA has had with some of major and minor participants in the aged care reforms process, is there any mention of a 'primary' AT program for people over 65.

The proposed annual funding limit for AT in the new Home Support Programme is \$500 per person, and some AT can be funded through a person's Home Care Package. However, neither of these arrangements will be sufficient to meet the needs of people living in the community who are 65 or older if their AT requirements extend beyond relatively modest needs such as a rollator, a commode chair, a shower chair and maybe some rails and a ramp. For someone who needs a suite of AT such as a power wheelchair with complex controls and customised seating, communication aids, a patient lifter, a good quality pressure care mattress and maybe a hospital-style bed, not to mention home and vehicle modifications, there is no apparent framework for funding or access.

Currently most people over 65 who are not able to self-fund their AT access AT through state/territory AT programs such as DES, SWEP, MASS and EnableNSW, or via DVA. For those not eligible for DVA, it is not clear at this stage what their options will be. The state/territory programs are not typically funded through aged care – most are funded through state/territory disability or health budgets.

With the advent of the NDIS, will all of that funding end up in the NDIS? With the Commonwealth taking on all responsibility for aged care services, is it realistic to expect states/territories to continue to fund AT for people over 65 from budgets that will be under pressure on many other fronts?

What is the plan for funding a primary AT program for people 65 and over living in the community? No information appears to be available about a plan, or any tangible evidence that any planning is currently underway. While it is premature to shout 'the sky is falling!', there is good cause for concern, and it is vital that planning for a primary AT program for seniors gets underway immediately. This might be a good question to ask senior public servants working in AT or aged care, as well as your local MPs and relevant ministers. And if you are aware of any discussions or planning being undertaken, please let us know.

People residing in residential aged care have typically been barred from accessing AT through the state/territory AT schemes, and so have had little or no access to AT beyond very basic AT items such as simple manual wheelchairs that are shared with other residents – unless they have been able to self-fund. Within the aged care reforms there is no mention of improving this situation. Timely access to appropriate AT increases independence and well-being, and there is substantial evidence to demonstrate that it reduces the need for assistance and services – and therefore reduces aged care costs. Increasing access to individualised and appropriate AT in residential care is a major oversight and a lost opportunity to significantly improve people's lives and save money.

Virgin Australia – Electric wheelchair information

In June, Virgin Australia issued regulations for battery operated mobility devices. AT suppliers should make their clients who rely on powered mobility aware of these conditions.

This is the Virgin Australia statement:

The Regulations for the carriage of wheelchairs and similar mobility aids containing batteries is constantly evolving to keep up with the latest technology. This document is an indication of current rules for 2014. Guests travelling with wheelchairs and similar mobility aids are required to book via our Guest Contact Centre (136789) and provide information about their wheelchair type and dimensions. This will assist Virgin Australia to provide guests with the best possible assistance. Further information can be found at: www.virginaustralia.com

Wheelchairs and similar mobility aids with batteries are permitted providing:

- Battery(ies) are non-spillable or lithium ion. Virgin Australia does not permit spillable batteries.
- A non-spillable battery must not contain free or unabsorbed liquid.
- Lithium ion batteries meet the requirements of the UN Manual of Tests and Criteria, Part III, subsection 38.3.
- The battery is securely attached to the wheelchair or mobility aid.
- Battery terminals are protected from short circuit – e.g. enclosed within a battery container.
- Electrical circuits have been inhibited – e.g. a key switch turned off and the key carried by the guest and/or an inhibitor fitted.

- Switching off a device with a push-button on/off switch alone is not sufficient and additional measures are required. E.g. Battery disconnected and terminals tapped with electrical tape.

Wheelchairs and similar mobility aids specifically designed to allow the battery(ies) to be removed by the user (e.g. collapsible) are permitted providing:

Removal of the battery(ies) from the device must be performed by following the instructions of the manufacturer.

Non-spillable battery powered mobility devices

The removed battery(ies):

- Must be protected from short circuit by insulating the terminals (e.g. by taping over exposed terminals).
- Must be carried in strong rigid packaging.
- Will be loaded in the cargo hold.

Lithium Battery powered mobility devices

The removed battery(ies):

- Must be protected from short circuit by insulating the terminals (e.g. by taping over exposed terminals).
- Must be protected from damage by placing each battery in a protective pouch.
- **Must be carried in the passenger cabin.**

A battery must not exceed 300Wh, or for a device that is fitted with two batteries required for operation, each battery must not exceed 160Wh.

An additional one spare battery not exceeding 300Wh or 2 spares each not exceeding 160Wh may be carried.

Any mobility devices with batteries less than 100Wh – Guests are permitted to carry a reasonable amount for their personal use.

Any spare batteries **must be in carry-on baggage** and be protected against short circuiting and damage.



Golf accessible for people with physical disability

Moore Park Golf, part of Centennial Parklands in Sydney, is the first public golf course in Australia to enable people with severe physical disability to enjoy a round of golf. In mid-July, Environment Minister Rob Stokes launched the Paragolfer, a purpose built electric wheelchair from Otto Bock, which will allow people with hemiplegia, quadriplegia and other physical disabilities the opportunity to experience this previously inaccessible sport.

Minister Rob Stokes commented that:

The NSW Government has invested more than \$1 million into refurbishments and accessibility upgrades at the course and its facilities and the Paragolfer was donated through a \$45,000 grant from the Centennial Parklands Foundation, Rob Stokes said.

This is the first public golf course in Australia with this equipment and we're delighted that we can provide golfers with disabilities the opportunity to partake in the sport. The Paragolfer is a state-of-the-art piece of machinery that ... lifts people from a sitting to standing position and enables upright posture with unrestricted shoulder movement to enable someone to swing a golf club.

In addition, two new automated tees have been installed on the adjacent driving range to automatically dispense balls. And the Moore Park Golf House has been refurbished to make it more accessible.

Moore Park Golf Accessibility Ambassador and quadriplegic golfer, James Gribble, said "after breaking my neck four years ago not knowing if I'd even survive, words can't express how amazing it felt to be upright and swinging a golf club for the first time. I can only imagine how incredible it will be playing against my golfing buddies again."



The ATSA Daily Living Expo

It is widely accepted that the rate of change and innovation in the disability services sector has never been more hectic – there is an awful lot going on right now and plenty more to come.

When it comes to assistive technology (AT), the recent ATSA Daily Living Expo in Melbourne gave an insight into a number of advances in AT that are now hitting the Australian market.

Thanks to the 100 plus exhibitors, the Expo showcased mobility solutions, modified motor vehicles, pressure care, employment support, sporting options, accessible recreation/holiday ideas and a whole lot more. The trend towards enabling inclusion and expanding life experiences was clearly evident in the breadth of participating organisations.

It was great to see so many people with disability attending and getting hands-on with literally thousands of products and services. One of more notable innovations was the two wheel (yes, only two wheels) motorised mobility device from Dejay Medical known as the Sundancer – similar in concept to a Segway but made for people with disability enabling unprecedented freedom in challenging environments.

It was also a pleasure to meet James Gribble from Empower Golf, a quadriplegic golfer working to facilitate and promote golf for Australians of all abilities. James uses Otto Bock's Paragolfer, a specialised and golf-green approved stand-up power wheelchair when he is competing. Through Empower Golf, James is trying to place more of these great enabling devices at golf clubs around Australia.

Apart from the Sundancer and meeting James, it was great to see the specialised, supported holiday tours on show, disability-friendly clothing companies and even a gardening display of elevated, self-watering pots from GreenSmartLiving for growing fruit and vegetables – ideal for those in wheelchairs. The Expo had something for everyone and was very well attended.

The Clinical Education Program that ran in parallel with the Expo proved to be extremely popular with many of the visitors and some sessions attracted an audience of close to 150. A wide variety of topics were presented by the international and local experts including pressure care, sexuality, custom mobility and the latest news on the NDIS.

The Melbourne Showground is an ideal venue for our Expo and the extra space allowed us to include many more exhibitors than we had previously. However, we were again oversubscribed for booths and some organisations were unable to secure a space. So it is best to get in early for next year when the Expo will return to Brisbane at the RNA Showgrounds on 7 May 2015, and to Sydney at a great new, accessible venue within Rosehill Gardens on 13-14 May 2015. Make sure you save the dates, and for more information visit www.atsaindependentlivingexpo.com.au

Retention of title under the Personal Property Securities Act

Many businesses supply goods on terms where the supplier retains ownership of the goods until they are fully paid for. In some cases the terms also provide that the supplier retains ownership until any other amounts owing to the supplier (which could be for other supplies, or other debts) are paid. These are known as retention of title or Romalpa clauses.

The purpose of a retention of title clause is to give the supplier some security for payment.

The *Personal Property Securities Act 2009* (Cth) (PPSA) is a new national law governing security interests in personal property, such as goods. It commenced on 30 January 2012.

Under the PPSA, a retention of title clause is treated as creating a security interest in the goods supplied. The supplier is the 'secured party'.

The PPSA establishes the Personal Property Securities Register (PPSR), an online registration system for security interests in personal property. A supplier can register its retention of title security interest against the customer (called the 'grantor' in the PPSA) on the PPSR. When a secured party registers its security interest against the grantor on the PPSR, this is called perfection of its security interest.

It is recommended that you perfect your retention of title security interests by registration on the PPSR for customer contracts that have material value to your business. It is not necessary to register for each supply. A single registration against a particular grantor customer can cover all supplies to that customer.

Although registration on the PPSR is completely optional, failure to register can have serious consequences. If another secured party with an interest in the goods has perfected their interest by registration on the PPSR, that other secured party may have priority over your security interest.

A retention of title security interest is a special type of security interest under the PPSA called a purchase money security interest, or PMSI for short. The importance of being a PMSI is that the security interest will take priority over existing perfected security interests in the same goods, provided that the PMSI is registered within the timeframes set out in the PPSA. For goods that will be inventory of the customer, the PMSI must be registered as a PMSI on the PPSR before the customer obtains possession of the goods. For other goods, the secured party has 15 business days after the grantor obtains possession of the goods to register.

If you have existing customers where the retention of title security interest was in place before the commencement of the PPSA on 30 January 2012, the PPSA gives you a period of 24 months from that date to perfect your security interest on the PPSR, without losing priority. If you decide to register, it is recommended that you do so as soon as possible.

Useful research and data

The Australian Institute of Health and Welfare (AIHW) regularly publishes a wide variety of research and datasets, many of which are relevant to the AT sector. This includes ongoing status reports such as [Australia's Health](#) and [Australia's Welfare](#), as well as one-off reports such as :

- [Therapy and equipment needs of people with cerebral palsy and like disabilities in Australia](#)
- [Disability support services: services provided under the National Disability Agreement 2012-13](#)
- [Arthritis and other musculoskeletal conditions across the life stages](#)
- [Diabetes and disability: impairments, activity limitations, participation restrictions and comorbidities, and](#)
- [Incontinence in Australia](#)

The Australian Bureau of Statistics (ABS) also collects and publishes useful data regularly, as well as producing specific data reports upon request for a reasonable cost based on data it has collected. In relation to AT, the ongoing series of data reports on [disability, ageing and carers](#) is particularly useful. There is also some data collected in the [Household Expenditure Survey 2009–10](#) that relates directly to AT – see data on 'therapeutic appliances and equipment' (both purchase and hire, in a couple of different categories/data items) under the major heading of 'Medical Care and Health Expenses'. Trends in this area can also be tracked by looking at previous survey reports. The ABS also tracks and provides data via other avenues such as 'motorised and non-motorised invalid carriages' (which includes manual and power wheelchairs and scooters) as imports and reports their customs duty value. Many of these datasets are routinely collected and so trends can be tracked over time.

In May this year the newly established [Centre for Applied Disability Research](#) had its first national 'Research to Action' conference. In addition to abstracts, many of the conference presentations are now available [online](#). Many papers are of interest with many focusing on the NDIS. In relation to AT, '[Consumer choice in complex assistive technology markets](#)' is of particular relevance, and '[The impact of choice and competition on quality, equity and costs](#)', '[NDIS costs to date and the budget](#)', and the '[NDIA research agenda and funding priorities](#)' which includes AT as a major priority are also likely to be of interest, along with many others. Additionally, the centre publishes a regular research newsletter which can be [subscribed](#) to on their website.



Attitude Foundation launches with Graeme Innes as chair

In July, Attitude Foundation Limited, a pioneering initiative that gives a voice to the 4 million Australians with disability, was launched. Graeme Innes, previously Australia's Disability Discrimination Commissioner, is now Attitude's chair: *Disability is viewed by many in Australia in a limiting and egative way. What this foundation seeks to do is changethis attitude. Changing attitudes will change lives.*

As its first project, Attitude Foundation is partnering with Attitude Pictures to deliver 26 documentaries about people with disability for ABC television as part of an international series that has screened in 26 countries. Televised documentaries are powerful tools that can change people's thinking, attitudes and behaviour. Telling the stories demonstrates the benefits gained by full inclusion of people with disabilities into every aspect of political, social, economic and cultural life. *We will not portray people with disabilities as victims or heroes but as agents of our own destiny*, Mr Innes said.

ATSA Committee

Sam Garland (Aidacare) – *President*

Warren Robinson (Walk on Wheels) – *Vice-President*

George King (Home Safety & Comfort) – *Treasurer*

Jill Barnett (Magic Mobility) – *Secretary*

Rob Hogan (Country Care) – *Committee Member*

Ian Rothall (Scooter World) – *Committee Member*

Owen Dawes (Permobil) – *Committee Member*

Geoff Purtill (Invacare) – *Committee Member*

20–22 August 2014

ARATA National Conference: Actively Choosing Technology, National Convention Centre, Canberra
www.arata.org.au/conferences/arata-conference-2014/

25 August 2014

Adelaide: AT Industry Briefing, by ATSA and open to all AT suppliers. For more information and registration, email: info@atsa.org.au

27 August 2014

Brisbane – Sleep positioning systems: A review of the literature and product Registration for webinars closes 5 or 6 days before the webinar date; webinars are free of charge for MASS prescribers. For more information and to register, contact: www.health.qld.gov.au

16 September 2014

Sydney: Power wheelchairs and positioning for function, posture and pressure care. Presenter: Ian Mortimer from Invacare; contact: www.eventbrite.com.au or www.aidacare.com.au

7–10 September 2014

ACSA 2104 National Conference, Adelaide Convention Centre www.acsaconference.org.au

6, 8, 10, 13 October 2014

Seating Stealth style, Kids Up chairs and TB3 Seating system; contact: www.pride-mobility.com.au, owoodruff@pride-mobility.com.au

- Melbourne (6 Oct, 9.30am – 3pm)
- Brisbane (8 Oct, 9.30am – 3pm)
- Sydney (10 Oct, 9.30am – 3pm)
- Auckland, New Zealand (13 Oct, 9.30am – 3pm)

8 October 2014

Rosehill Gardens, Rosehill, NSW, EnableNSW Information session for suppliers. Registration opens in September and it will be streamed live on the web for those who cannot attend.

8 October 2014

Brisbane: Prescribing a Permobil power chair from the ground up and manual standing chairs; contact: www.eventbrite.com.au or www.aidacare.com.au

15 October 2014

Sydney: Building a Pride power chair – From script to connectivity; contact: www.eventbrite.com.au or www.aidacare.com.au

20–22 October 2014

Leading Age Services Australia National Congress (LASA): Breakthrough, Innovate, Integrate, Adelaide Convention Centre www.lasacongress.asn.au

21 October 2014

Tasmania: Power wheelchairs and positioning for function, posture and pressure care; contact: www.eventbrite.com or www.aidacare.com.au

11 November 2014

Melbourne: Taking wheelchair and seating evaluation from initial assessment to final prescription – Adult seminar; contact: www.eventbrite.com or www.aidacare.com.au

14, 19 November 2014

Taking wheelchair and seating evaluation from initial assessment to final prescription – Paediatric seminar; contact: www.eventbrite.com or www.aidacare.com.au

- Tasmania (14 Nov)
- Sydney (19 Nov)

SAVE THE DATE **ATSA INDEPENDENT LIVING EXPO**
13-14 May 2015
Rosehill Racecourse, Sydney

Welcome to our new ATSA Members



AC Mobility

PO Box 3409 Malaga DC WA 6945
ph: (08) 9209-1777 | fax: (08) 9209-1999
email: caryn@acmobility.com.au | www.acmobility.com.au

AC Mobility designs and manufactures electric wheelchairs and related accessories. The staff includes a rehabilitation engineer, a mechanical engineer, an electrical engineer, an industrial designer, a highly experienced seating technician and a toolmaker. Product developments are tested with therapists and clients to determine their aesthetic appeal and functional practicality.



Better Living Care

Unit 34, 9 Salisbury Road, Castle Hill NSW
ph: (02) 8853-1100 | fax: (02) 8850-0114
www.betterlivingcare.com.au

Better Living Care is a supplier throughout Australia and NZ, specialising in comfort pressure care seating and electric care beds; in addition is able to supply mattresses, over bed tables and bedside cabinets to equip aged care facilities.



Capital Special Vehicles

12 Capital Drive, Dandenong Vic 3175
ph: (03) 9794-8888 | fax : (03) 9794-7540
email: csv@csv.com.au | www.csv.com.au

Capital Special Vehicles has long experience in the manufacture and the modification of specialised vehicles – making vehicles wheelchair accessible with a lowered floor conversion or wheelchair lift, step and seating adaptations, and hand controls as required. The team of qualified trades people in all areas of the motor trades ensures a fully customised solution.



Central Queensland Mobility

1A – 57 Alexandra Street, Park Avenue, Qld 4701
ph: 1800 20 10 70 or (07) 4926-1077 | fax : (07) 4926-1073
email: rockhampton@cqmobility.com.au
www.cqmobility.com.au

CQ Mobility is a mobile rehab equipment hire and sale business, servicing public, private and government customers in regional areas of Central Queensland. With offices in Rockhampton, Gladstone and Bundaberg, CQ Mobility works on the basis of 'We come to you'.





Drive Medical Pty Ltd

60 / 266 Osborne Avenue, Clayton South Vic 3169
ph: (03) 9551 1548 | mob: 0411 233 273
email: Andrew.Beaumont@drive-medical.com.au
www.drive-medical.com.au

One of the fastest growing major manufacturers and distributors of durable medical equipment in the home healthcare, and rehabilitation markets, Drive Medical has over 2,500 product lines on a global basis with facilities in the UK, USA, Germany, Spain, China, Canada, Taiwan and now Australia.



Mandurah Mobility Products

45 Reserve Drive, Mandurah WA 6210
ph: (08) 9535-1411 | fax: (08) 9535-1755
email: info@MandurahMobility.com.au
www.mandurahmobility.com.au

Mandurah Mobility was established in 1994 as a side line to an existing engineering business. Then the main product was an early model of a mobility scooter. Now it carries a wide range of mobility products and services not only Mandurah and surrounding areas but also Perth and country WA.



Personal Independence Providers

PO Box 92, Watsonia Vic 3087
ph: 1300 65 7016 | fax: 1300 65 7024
email: LisaSanders@haleberry.com.au | www.haleberry.com.au

Personal Independence Providers (PIP) seeks to enable independent living for those with mobility challenges by making their homes safer and access to them easier. Working closely with occupational therapists and architects, PIP specialises in bathroom modifications, ramp construction, platform steps, handrails, grab rails, banister rails and home modifications.



Think Mobility Pty Ltd

PO Box 90, Virginia Qld 4014
ph: 1300 88-1968 | fax: (07) 3318-7601
email: admin@thinkmobility.com.au | www.thinkmobility.com.au

Think Mobility, part of Think Pharmacy Group Australia, supplies mobility equipment and independent living aids to customers and patients. Think Mobility services hospitals, aged care facilities, residential homes, retirement villages, independent living units, and works with medical professionals to ensure the correct products are ordered.



ATSA Members Registered

Ability in Motion

ph: 1800 994 408
www.abilityinmotion.com.au

AC Mobility

ph: (08) 9209-1777
www.acmobility.com.au

Aidacare Pty Ltd

ph: (02) 9618-5000
www.aidacare.com.au

Astec Equipment Services

ph: (03) 5336-3900
www.astecservices.net.au

Austech Medical

ph: (07) 5495-8663
www.austechmedical.com

Auto Mobility

ph: 1300 660 773
www.automobility.com.au

Better Living Care Pty Ltd

ph: (02) 8853-1100
www.betterlivingcare.com

Blue Badge Insurance

ph: 1300 304 802
www.BlueBadgeInsurance.com.au

Canterbury Concepts

ph: (03) 9580-1744
www.grabrail.com

Capital Special Vehicles

ph: (03) 9794-8888
www.csv.com.au

Care & Mobility

ph: (02) 6581-0018
www.careandmobility.com.au

Central Queensland Mobility

ph: 1800 20 10 70 or (07) 4926-1077
www.cqmobility.com.au

Country Care

ph: (03) 5022-1680
www.country-care.com.au

DeJay Medical and Scientific Pty Ltd

ph: (02) 9838-8869
www.dejay.com.au

Deutscher Healthcare

ph: (03) 5339-5708
www.deutscherhealthcare.com.au

Disability Hire Vehicles

ph: (02) 4577-2225
www.disabilityhire.com.au

Drive Medical Pty Ltd

ph: (03) 9551-1548
www.drive-medical.com.au

Durable Medical Equipment Ltd

ph: (02) 9674-8904
www.durmed.com.au

Dynamic Controls Pty Ltd

ph: +64 21 224978
www.dynamiccontrols.com

Dynamic Wheelchair Solutions Pty Ltd

ph: (03) 9548-8400
www.dynamicwheelchairs.com.au

Eden Healthcare Solutions

ph: (02) 6041-9700
www.edenhcs.com.au

Elan Medical Supplies

ph: (07) 3807-0551
www.elanmedical.com.au

Endeavour Lifecare Pty Ltd

ph: (03) 9703-2900
www.endeavourlifecare.com.au

Eniax Pty Ltd

ph: (02) 9601-6909
www.hospitalathome.com.au

FAS Therapeutic Equipment

ph: (03) 9587-6766
www.fasequipment.com

Fisher Lane Pty Ltd

ph: (03) 9419-2250
www.fisherlane.com.au

Franks Engineering Pty Ltd

ph: (03) 9354-0400
www.franksengineering.com.au

Freedom Healthcare

ph: (07) 3801-3910
www.freedomhcs.com.au

Geelong Wheelchair Services Pty Ltd

ph: (03) 5244-0844
www.geelongwheelchairs.com.au

GMS Rehabilitation

ph: 1800 060 919
www.gmsrehab.com.au

GTK Rehab

ph: (02) 9620-9177
www.gtkrehab.com.au

Guardian Mobility Pty Ltd

ph: (02) 6288-3538
www.guardianmobility.com.au

Healthcare Innovations Australia

ph: (08) 8285-8440
www.hiaus.net.au

Healthcare Lifting Specialist

ph: (03) 9878-4448
www.healthcarelifting.com.au

Home Safety and Comfort

ph: (02) 6581-2400
www.homesafetyandcomfort.com.au

ILS Rehab

ph: 1300 366398
www.ilsrehab.com.au

Independent Home Care Supplies

ph: (02) 4227-4315
www.ihcss.com.au

Independent Living Solutions

ph: (07) 4728-1200
www.living-solutions.com.au

InterPoint Events

ph: (02) 9660-2113
www.intermedia.com.au

Invacare Australia Pty Ltd

ph: (02) 8839-5333
www.invacare.com.au

K Care Healthcare Equipment

ph: (08) 9248-4444
www.kcare.com.au

Keep Moving Pty Ltd

ph: (08) 8947-5122
www.keeppmoving.net.au

Liberty Healthcare

ph: 1300 885 853
www.libertyhealthcare.com.au

Magic Mobility Pty Ltd

ph: (03) 9755-8100
www.magicmobility.com.au

Mandurah Mobility Products

ph: (08) 9535-1411
www.mandurahmobility.com.au

Maroondah Home Healthcare

ph: (03) 9879-8885
www.homehealth.com.au

Medi-Repair Services

ph: (03) 6334-8844
www.medirepairservices.com.au

Medistore

ph: 1300 882 194
www.medistore.com.au

Medix21 Australia

ph: (02) 9970-7342
www.medix21australia.com.au

Megalong Positioning Service

ph: (02) 4759-2800
www.megalongpositioning.com.au

Melrose Wheelchairs Pty Ltd

ph: 0407502729
www.melrosewheelchairs.com.au

Mobility Aids Australia

ph: (03) 9546-7700
www.mobilityaids.com.au

Mobility Care

ph: (03) 9568-8383
www.mobilitycare.net.au

Mobility Engineering

ph: (02) 9482-4572
www.mobilityengineering.com.au

Mobility Matters Pty Ltd

ph: (02) 6280-7244
www.mobilitymatters.com.au

Mobility Options

ph: (02) 9875-5530
www.mobilityoptions.com.au

Northcott Equipment Solutions

ph: (02) 9890-0186
www.northcottes.com.au

Northern Rivers Surgical

ph: (02) 6686-6644
www.intermobility.com.au

Novis Healthcare

ph: 1300 738 885
www.novis.com.au

Omni Healthcare

ph: (03) 5333-4006
www.omnihealthcare.com.au

Otto Bock Australia Pty Ltd

ph: (02) 8818-2804
www.ottobock.com.au

Para Mobility

ph: (02) 9653-2719
www.paramobility.com.au

Paragon Mobility

ph: 1300 652 382
www.paragonmobility.com.au

ParaQuad NSW

ph: (02) 8741-5685
www.paraquad.org.au

Patient Care Products

ph: (03) 9786-3092
www.patientcareproducts.com.au

Peak Care Equipment Pty Ltd

ph: (02) 4272-2688
www.peakcareequipment.com.au

Peninsula Home Health Care

ph: (03) 9786-7004
www.phhc.com.au

Permobil Australia Pty Ltd

ph: 1300 858 424
www.permobil.com

Personal

Independence Providers
ph: 1300 65 7016
www.haleberry.com.au

Power Mobility Pty Ltd

ph: (07) 3889-8921
www.powermobility.info

Pride Mobility Products Australia Pty Ltd

ph: (03) 8770-9660
www.pridemobility.com.au

Problem Management Engineering Pty Ltd

ph: (02) 9482-2808
www.pmeautoconversions.com.au

Push Mobility

ph: 0433 388 502
www.pushmobility.com.au

R82 Australia Pty Ltd

ph: (02) 8213 6666
www.r82.com.au

Scooters & Mobility Pty Ltd

ph: (02) 4962-4007
www.scootersandmobility.com

Scooters Australia

ph: (03) 9799-9077
www.scootersaus.com.au

Scooter World Australia

ph: (08) 8245-1111
www.scooter-world.com.au

Seating Dynamics Pty Ltd

ph: 1300 845 483 or (02) 8838 3100
www.seatingdynamics.com.au

Shoprider Pty Ltd

ph: (08) 9248-4180
www.shoprider.com.au

Special Needs Solutions

ph: (07) 5527-9794
www.specialneedssolutions.com.au

Specialised Wheelchair Company

ph: (02) 9905-5333
www.swco.com.au

Statewide Home Health Care

ph: (03) 9541-6220
www.shhc.com.au

Sunrise Medical Pty Ltd

ph: (02) 9678-6600
www.sunrisemedical.com.au

Think Mobility Pty Ltd

ph: 1300 88 1968
www.thinkmobility.com.au

Total Mobility Solutions Pty Ltd

ph: (02) 9520-1866
www.totalmobility.com.au

Tunstall

Australasia Pty Ltd
ph: (07) 3637-2200
www.tunstallhealthcare.com.au

Victorian Home Health Equipment

ph: (03) 9725-6577
www.vhhe.com.au

Walk on Wheels Australia (Brendale) Pty Ltd

ph: (07) 3205-5654
www.walkonwheels.com.au

Walk on Wheels NSW Pty Ltd

ph: (02) 4954-8555
www.wownsw.com

Watercomfort Company

ph: (02) 9531-1699
www.watercomfort.com.au

Wheelchair Sales

ph: (02) 9607-3355
www.wheelchairsales.com.au

Wicked Wheelchairs

ph: (07) 5500-0882
www.wickedwheelchairs.com.au

Your Mobility

ph: (03) 9391-9810
www.yourmobility.com.au



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