



From The Executive Officer

On 19 September 2018, ATSA's name was formally changed to Assistive Technology Suppliers Australia. This change was endorsed back in May with the adoption of the new constitution.

ATSA is now a registered company limited by guarantee under the Australian Securities and Investments Commission (ASIC). Following this change, we have replaced our committee with a Board of Management. The changes will fully be implemented following our next AGM in Melbourne on 22 November 2018.

It is great to see members registering their services on the new ATSA website, and I encourage those who have not already done so to log on to our site and register your services. ATSA will soon run a promotion campaign to promote ATSA Code of Practice members to the public.

The NDIA is working with various regulatory bodies to help provide safe structures for buyers and users of AT, and this includes ATSA. This is why we are looking at implementing an industry self-regulation model, the details of which have been included in this newsletter. Please let me know if you have any questions.

I must say I am blown away by the response to the ATSA Independent Living Expos for 2019. With well over 80 per cent of stands already sold, it is shaping up to be another successful year for the expos. You should have all received the Call for Papers for the expo's education program. [Click here to submit a presentation.](#)

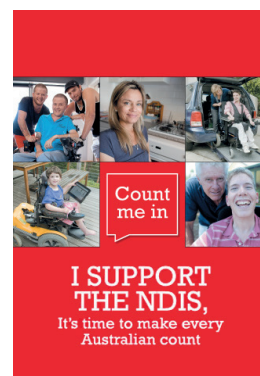
Unfortunately, I must again remind everyone of the email scams offering details of attendees from the expos. Please delete and do not respond to these emails. Neither ATSA nor Interpoint sell this information, so treat with great caution any persons offering such information.

The Senate inquiry "The need for regulation of mobility scooters, also known as motorised wheelchairs" has been released with its principle recommendation of a nationally consistent regulatory framework that must be evidence-based. ATSA will continue to work with AustRoads and National Transport Commission in this matter. It is important to note, the current legislation has not been changed.

Changes to the Australian Register of Therapeutic Goods (ARTG) listing has come to the attention of ATSA, with charges of \$530 to be applied to listing of Class 1 medical device on the ARTG. ATSA has taken up this matter with the TGA and will keep members informed as information becomes available. However, in the interim it is wise to ensure you minimise the potential impact on your business. Refer to www.tga.gov.au for guidance.

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Due to the matters that arose from the TGA new fees, ATSA has joined up with the Australian Dental Industry Association, Australian Medical Manufacturers & Distributors Association and Optical Distributors & Manufacturers Association of Australia to form the Medical Devices Small Business Coalition. This group was launched on 15 October at Parliament House in Canberra by the Health Minister Hunt.

Thank you to all who participated in the survey to determine whether the industry is interested in the gathering of data at next year's ATSA Independent Living Expos. Based on the responses, ATSA has elected to progress this project. We all know that data is key to decision making and this industry is on the light side. There will be a briefing on ATSA's suggested approach at the upcoming AGM.

Looking forward to seeing you all there,

Regards,
David Sinclair



ASTA Committee

President:	Geoff Purtill (Invacare)
Vice Present:	Jill Barnett (Magic Mobility)
Treasurer:	Sam Garland (Aidacare)
Secretary:	Ian Rothall (Scooter World)
Committee:	Owen Dawes (Permobil) Chris Jones (Peak Care) George Ajaka (GTK)

Thursday 22 November
Unit 8, 110-120 Silverwater Road,
Silverwater NSW

Clinical Workshop: Assessment strategies for seating and mobility devices: Real world meets reality!

Hosted by Active Mobility

More information:
www.activemobility.com.au

Wednesday 14-16 November
The Australian Assistive
Technology Conference

The three days of intensive workshop, panel, poster and paper presentations on cutting edge assistive technology practice in Australia.

The conference includes a keynote session and health professional assistive technology and home modifications report writing workshop presented by the Director of AT at the National Disability Insurance Agency.

For full program and registration details, visit www.aatc2018.aomevents.com.au

Code Of Conduct

Following National Safe Work Month which took place around the country in October, we encourage all ATSA Members to take a moment to consider safety in their workplace.

- 19.2.** ATSA Members should ensure they are compliant with all WHS laws with respect to all aspects of their business and keep on top of any developments in their industry as it relates to safety. The work health and safety regulator in each jurisdiction can be a useful source of information.

Taking a safety moment can be as simple as spending a few minutes every morning talking with your team about the hazards and risks that are in your workplace, and the ways to prevent harm.

The National Safe Work Month website has resources to help Members raise awareness of health and safety in your workplace.

For all WHS compliance, injury reporting, licensing and compensation claims, Members must contact the WHS authority in their jurisdiction.

- 19.1.** Each state and territory and the commonwealth in Australia have work/occupational health and safety laws.

See below:

Australian Capital Territory WorkSafe ACT

www.accesscanberra.act.gov.au

New South Wales SafeWork NSW

www.safework.nsw.gov.au

Northern Territory NT WorkSafe

www.worksafe.nt.gov.au

Queensland Workplace Health and Safety Queensland

www.worksafe.qld.gov.au

South Australia SafeWork SA

www.safework.sa.gov.au

Tasmania WorkSafe Tasmania

www.worksafe.tas.gov.au

Victoria WorkSafe Victoria

www.worksafe.vic.gov.au

Western Australia WorkSafe WA

www.commerce.wa.gov.au/worksafe

Vale: Ray Saad A Great Loss to Our Industry

**By Chris Sparks*

Half a lifetime ago I was very involved with wheelchair sports and had the honour of playing in the Australian men's wheelchair basketball team for some six years. It was around this time I was introduced to an incredibly impressive young man in Raymond Saad. With great sadness, I was part of a large group of mourners who recently came together in Sydney to celebrate Ray's life and pay our respects.

Ray was one of those all too rare people with great generosity of spirit, a man who could lift a room just with his presence and had a real knack for bringing people together. His handshake told you a lot about him – strong, direct and resilient; and he was blessed with a wicked sense of humour.

Ray was the definitive example of someone born to work and work very hard he did. He had run his own business before and in 2005 Ray took over the successful Sydney based business known simply as Wheelchair Sales. Wheelchair Sales had been established by an old basketball team mate of mine, fellow Australian player Errol Hyde and his wife Sonja.

Errol remembers Ray as a highly competitive tennis player, *"easily recognised by his signature terry toweling head-band"*.

"He'd had a Mini Moke at one stage, he loved it, and told the story of coming back to it to find a homeless guy asleep in the back!" Errol recalled.

In his days as managing director of Seating Dynamics, Permobil's Mal Turnbull had dealt with Ray for more than a decade.

"Most of my contact with Ray was through business. I always felt better for spending time with him. Ray was always very sharp in terms of product – what was good, where it fitted in his product line and in the market," Mal noted.

"One memory I have is being with Ray at the Prince of Wales spinal injuries unit. We were with some therapists and a few newly injured users. One of them needed a replacement front castor for his chair and he asked Ray where he would get it. Ray answered: 'Mate, I could sell you one. But if you get online and go to SportAid you'll pay a whole lot less'."



"It has always stuck in my mind as an example of someone who was far more interested in doing the right thing by the customer than just nailing a quick sale. It was typical of how Ray did business and his honest care for people. In all my years in the industry I have never heard anyone say a bad word about Ray."

Ray had some severe health battles over the past few years but his resilience and commitment to his business and customers never waned.

Errol explained: *"His sister Monica has been tremendous, working beside him for the last 12 months, very talented, working in the office and implementing many ideas he and she had. Whilst his brother John will now come aboard as manager. Otherwise it will be business as usual."*

I almost forgot to mention one facet of Ray's life. He was a wheelchair user as a result of a car accident when just three years old. However, Ray's personality, drive and enormous energy always stood out miles ahead of his disability. He will be sorely missed by all who knew him.



Consultation on a Proposed ATSA Certification/Accreditation Scheme

ATSA Members are currently being consulted on the development of a proposed Certification/Accreditation Scheme - Objective 1.2 of the ATSA Strategic Plan, i.e. "A recognised accreditation system and standards for the AT industry".

If you missed out on the consultation email which was sent out in September, please let David Sinclair (david.sinclair@atsa.org.au) know, and we will provide you with the outline of the scheme. There is still time to have your two cent's worth and all comments and ideas are welcome.

The first part of this project is to undertake some preparatory work involving consultation with you and government bodies such as the NDIA. In addition, a review of the current ATSA Code of Practice to identify what might need tweaking to embed the Code in a more formalized, low cost accreditation/certification scheme, modelled on the British Healthcare Trades Association Code and Audit scheme in the UK.

The objectives of this project are to propose a scheme which:

- Maintains industry self-regulation and consumer choice in AT service and product purchase, while at the same time providing guidance for selection of high quality and safe AT
- Maintains trust in the AT product and service sector
- Lifts the status of the ATSA Code of Practice as a recognised voluntary industry code of practice

- Strengthens ATSA's position as the peak body for AT in Australia by recognition of ATSA members as preferred ethical suppliers
- Improves the professionalism and skillset of the AT industry workforce
- Avoids costly government regulation of the AT industry in response to real or perceived problems in the supply of AT products and services

In the coming weeks we will be discussing our ideas with government, to seek their input with no commitments. We intend to start discussions with the NDIA, State disability schemes and the Australian Competition and Consumer Commission.

This is just the beginning, and it will take time before we are ready to implement. There will be several steps and sign offs by the Committee. This stage is anticipated not to be completed before the end of 2018.

Everything Carers

Assistive technology suppliers and health organisations that work with people with a disability can promote their services to carers in Victoria on Everything Carers www.everythingcarers.org.au.

Everything Carers provides a space for carers in Victoria to find carer support groups, service organisations, helpful resources and local carer news.

Promote assistive technology expos and events.

Let carers know what you have planned in the upcoming weeks, months or during the year ahead. The news will be published locally in your region – or state-wide if relevant for carers across Victoria.

www.everythingcarers.org.au/news

Promote your carer-friendly organisation or service on the directory

Carers can find local services located in different regions of Victoria at www.everythingcarers.org.au/service-directory

For more information email dso@carersvictoria.org.au.



Be Found on ATSA's New Website

Don't miss your opportunity to reach more customers through ATSA's new website!

ATSA's website now features a directory page designed to help the general public find ATSA Members. It's free for all ATSA Members to use. Simply log in and fill in the following details:

- Company name/logo
- Address
- Website
- Contact details
- Products/Services you offer
- Short company description

To view the page, visit www.atsa.org.au

Get To Know A Member

Tiffany Heddes – Director, Special Needs Solutions

Tiffany fell into the AT industry after her second son Bailey was born with a rare form of muscular dystrophy. After struggling to source any equipment in Australia to support his needs, Tiffany began importing products, such as supportive seating systems, from the UK.

Realising that she was not alone, and that other families required the same equipment, Tiffany began sourcing equipment for others and thus, Special Needs Solutions was born.

Thirteen years on, the distributor of paediatric equipment has nine staff members and services the Queensland and northern NSW area.

Tiffany, who has been a member of ATSA for five years, believes professional businesses in any industry should be linked with their professional body.

"I joined because ATSA is our governing body, and as we are a professional business, we want to be associated with ATSA and its guidelines for AT suppliers," she said.

"ATSA offers members tremendous support and provides the opportunity to meet with others in our industry at ATSA events, and of course the ATSA Independent Living Expos. Exhibiting at those expos is very important to us."

Tiffany is also an active volunteer for Variety – a national children's charity that supports children and families facing challenges through sickness, disadvantage or living with special needs.

Every year, the charity runs the 'Variety Bash', Australia's largest and longest running charity motoring event. The Variety Bash is a fundraising event where participants drive cars that are at least 30 years old to remote and regional parts of Australia, visiting local towns, stopping into schools and organisations to visit kids.

"This year we raised \$17,000 and overall the Bash raised \$1.3 million," said Tiffany. "I am very passionate about assisting Variety and encourage other ATSA Members to be involved with the charity".

"When Bailey was born, it was a real struggle because there was no help and no hope. Through Special Needs Solutions and Variety I can give families [who are going through the same thing I went through] the help and hope they need by providing funds and equipment that makes their lives easier."



Home Modifications Now Available Through EnableNSW

EnableNSW has partnered with the NSW Ministry of Health to implement a new state-wide home modifications funding program as part of the Safe and Supported at Home (SaSH) initiative.

The aim of the program is to assist people where discharge from hospital or potential readmission is impacted by an ability to access home modifications.

Funding may be available for minor home modifications or temporary solutions - such as grab rails, ramps to access the home, doorway widening, shower hob reduction and portable/modular facilities. Major home modifications may also be considered in some circumstances, such as wheelchair accessible bathroom modifications.

For further information, including eligibility criteria, please contact EnableNSW on 1800 362 253 (ask for the SaSH Home Modifications Advisor) or email HSNSW-Enable.SASH-homemods@health.nsw.gov.au.



NDIA Issue Contact Details

In the event you are having difficulties with a submitting assessment forms, quotes, queries, follow-up, escalation with the NDIA, there is now a set of dedicated email addresses to raise your concerns. Dedicated email accounts to assist participants/providers to contact relevant regional teams

To find the link to email for issues;
Website for all of the offices: www.ndis.gov.au

EnableNSW Future Focus on Health Support, Integration With Local Equipment Pools

EnableNSW hosted an industry forum at Rosehill Gardens during September for equipment prescribers and suppliers, presenting an overview of its current and future vision for aids and equipment across NSW Health.

"This meeting provided the opportunity to confirm our renewed focus on health support and present future work including greater integration with local NSW Health equipment loan pools," said EnableNSW manager Jackie Hiller. "We were thrilled that an overwhelming 83 per cent of attendees agreed that we have the right vision for the future."

Key presentations included:

- Our Vision In A New Environment - Covering guiding principles to meet health related AT needs for people in NSW, and the introduction of a major new initiative - working with Local Health Districts to achieve faster hospital discharge and cover gaps between short and long term equipment provision.
- Working Together: EnableNSW and Local Equipment Pools - Further details about work underway to help streamline access to Local Health District short term loan pools, to facilitate faster hospital discharge for people who need equipment and to help fill the gaps between current short and long term equipment options.
- Smarter and sustainable procurement in action - An overview of the effective use of contracts to purchase and provide aids and equipment, use of and access to the purpose-built EnableNSW Equipment Centre, savings and benefits to the community (for example, reduced wait times) and upcoming procurement initiatives.
- Assistive Technology and Home Modifications under the NDIS - Dr Lloyd Walker, Director of Assistive Technology for the National Disability Insurance Agency (NDIA) provided an overview of a new approach for assessing Assistive Technology needs, soon to be tested.

For a copy of presentations, visit
www.enable.health.nsw.gov.au/event



Prescribers and suppliers attending the Future of Assistive Technology EnableNSW forum

ATSA Independent Living Expo 2019

The 2019 ATSA Independent Living Expos will be held in Sydney at the Sydney Showground, Sydney Olympic Park on 8-9 May; Brisbane at the Royal International Convention Centre on 15-16 May and in Canberra (part of i-CREAtE) at the National Convention Centre on 27-28 August.

Stand space is now available. To book, contact Allison Miller on (02) 4646 1453 or at amiller@intermedia.com.au.



NDIS Assistive Technology Fact Sheets Now Available

Two new fact sheets with information for participants who receive NDIS funding for Assistive Technology (AT) - including aids and equipment - are now available on the NDIS website. These are:

1. Basic (Level 1) and Standard (Level 2) Assistive Technology
2. Specialised (Level 3) and Complex (Level 4) Assistive Technology

The fact sheets provide useful information about how participants access funding for AT, what they can buy and when they might require an assessment or quote.

For further information www.ndis.gov.au or call 1800 800 110.

More to Universal Design Than Access

This year's Australian Universal Design Conference took place at the Brisbane Convention and Exhibition Centre on 4-5 September. Under the theme of Home & Away, the conference explored the concepts of creating accessible built environments and inclusive tourism and travel opportunities for all.

According to keynote speaker Chris Veitch, a specialist in tourism management, accessible tourism is one of the most exciting parts of tourism development because it leads to many opportunities.

Hobsons Bay City Council's access and inclusion officer Tom Bevan also spoke about the council's Accessible Beaches Project and how it continues to push the boundaries when it comes to a complex natural environment.

In a first for Australia, beach matting is now available 24/7, and beach wheelchairs, including water chairs are also available at Altona and Williamstown beaches for the 16,000 residents who live with disability. The infrastructure also provides access for older people and those with prams and toddlers. As well as special matting imported from France, there is a changing places facility which features a hoist for transfers, an online booking system and an accessibility upgrade to the surrounding urban area.

For more information on the conference, including speaker presentations, [click here](#).

Changes to NDIA Registration

Providers have always been required to be registered in the State that they deliver a service.

New registration processes are now in effect, since 1 July, 2018, in NSW and SA, in line with the establishment of NDIS Quality and Safeguards commission.

NDIS Quality and Safeguards Commission begins

The NDIS Quality and Safeguards Commission (NDIS Commission) now registers and regulates providers in New South Wales and South Australia. Existing approved provider registration details have been transferred to the NDIS Commission. If you had pending registration groups that were not approved by the NDIA before 1 July, you will need to begin a new application for those registration groups with the NDIS Commission.

Visit the [NDIS Commission \(external\)](#) for more information.

The NQSC presented new processes at NDIA National Provider Forums in February and March this year and have been consulting widely in NSW and SA.

The following link - directs you to more information about registration process,

www.providertoolkit.ndis.gov.au/32-registration-process

TGA Update

From 1 July 2018 the application fee of \$530 for inclusion of a Class I medical device in the ARTG with an annual renewal fee of \$90 now applies. ATSA made representation of the concern of the industry of the major change. Unfortunately to date there has been no movement in these new fees however ATSA has been informed that the new fees will be review in the coming months.

The TGA has informed ATSA that same fee was applied to export only medical devices. While export only medical devices are included in the ARTG as Class I medical devices, the TGA principality focusses on verifying the correctness of the more limited information provided by the sponsor for such products. This differs from the information provided for other Class I medical devices where the focus is on assessing the product for their safety and performance. An opportunity has also been identified to further streamline the processing of applications for export only medical devices by modifying existing software to automatically include such devices in the ARTG. The automation will mean that sponsors will now take full responsibility for the correctness of the information included in an application.

Reflecting the automation of the approval process but allowing for the cost of maintaining the software, and consistent with the Australian Cost Recovery Guidelines, a lower application fee of \$90 will now apply to include a kind of medical device that is for export only on the ARTG. Some sponsors of affected products may have already paid the \$530 fee for the inclusion of their export only medical devices. This amounts to a payment of \$440 more than is required under the new export only fee. The TGA will soon make arrangements to refund the excess amounts paid by these sponsors.

In addition, ATSA has been invited to work with the TGA in the review of what should be listed on the ARTG, class 1 medical devices. This work has just commenced and ATSA recommends that before you either list or close a listing to contact the TGA. Alternatively, if you have any questions on this activity please contact David Sinclair

TGA Training

The TGA run events and other information about the SME Assist service are published at www.tga.gov.au/sme-assist

There are a number of 'Meeting your obligations' TGA workshops planned over the next few months.

To subscribe to the TGA mailing list, click 'Foundation – I haven't interacted with the TGA or I need to know the basics'

Scroll down further to find out about workshops and events. Click on 'training sessions' and scroll down the page to see details about our workshops, including Melbourne on 21 November.



Timely Warning From ACCC: Small Businesses Need Fairer Contracts, Stronger Codes

Unfair contract terms, misleading conduct and scams are some of the biggest issues affecting small businesses in Australia, according to the ACCC's latest Small Business in Focus report. The issue most commonly reported remains misleading or deceptive conduct, closely followed by enquiries about consumer guarantees.

Unfair contracts remain a major issue, and in the past six months the ACCC has taken action against businesses including ATM provider Cardtronics, potato wholesaler, Mitolo, Wisdom Properties Group and AWB Harvest Finance Pools over potentially unfair contract terms.

ATSA Members can view the latest Small Business in Focus [report here](#).

ATSA Members can also subscribe to the ACCC's small business newsletter at www.accc.gov.au/media/subscriptions.

AGM Notice

On behalf of the ATSA Committee, I wish to invite you to the ATSA AGM which will be held on 22nd November in Melbourne at O'Brian Group Arena 105 Pearl River Road, Docklands, Melbourne, commencing at 10:00am.

RSVP to info@atsa.org.au by 19th November 2018

I look forward to meeting up with you in Melbourne.

Introducing ATSNZ

ATSA now has a cousin association across the ditch, known as Assistive Technology Suppliers New Zealand. They formally formed on 6 June 2018 and their membership is growing with well over 30 members.

ATSA has been providing assistance at a number of levels including the supply of information and documents to assist in the development of their Constitution and structures. David Sinclair has also been active in providing them with executive officer services as they search for their own EO.

This year there will be a NZ version of the ATSA Independent Living Expo, a one-day exhibition on 23 May in Auckland. The expo will take place at the Ellerslie Event centre and it is envisaged around 45 companies will exhibit. There will also be a two-track seminar program.

www.atsnz.org.nz



Welcome to Our New ATSA Member

ActiveAdaptive

ph: 0402 917 043 web: www.activeadaptive.com.au

ActiveAdaptive by Splittbacks designs custom clothing and accessories for clients with disability across Australia and overseas. All garments have small adaptive changes to regular looking clothes, making them easily accessible for hard to move limbs. Dressing is easier for the wearer and if needed the carer too, aiding dignity and comfort.

ATSA Members Registered

Abibird

ph: 1300 13 21 21
www.abibird.com.au

Access Health

ph: (03) 9878-1399
www.accesshealth.com.au

ActiveAdaptive

ph: 0402 917 043
www.activeadaptive.com.au

Active Scooters

ph: 1800 55 48 27
www.activescooters.com.au

AC Mobility

ph: (08) 9209-1777
www.acmobility.com.au

Afikim Electric Vehicles

ph: (0447) 699-011
www.afikimscooters.com.au

Age Prepcare

ph: (03) 9796-5156
www.ageprepcare.com.au

Aidacare Pty Ltd

ph: 1300 133 120
www.aidacare.com.au

Astec Equipment Services

ph: (03) 5336-3900
www.astecservices.net.au

Astley Mobility

ph: (02) 9673-2212
www.astleymobility.com.au

Austech Medical

ph: (07) 5495-8663
www.austechmedical.com

Australian Comfort Living

ph: 0401 666 688
www.australiancomfortliving.com.au

Automobility

ph: 1800 662 454
www.automobility.com.au

Autoslide

ph: 1300 288 675
www.autoslide.com

Blue Badge Insurance

ph: 1300 304 802
www.BlueBadgeInsurance.com.au

BrightSky Australia

ph: 1300 799 243 (DVA)
or 1300 886 601 (non-DVA)
www.brightsky.com.au

Canterbury Concepts

ph: (03) 9580-1744
www.canterburyconcepts.com.au

Capital Special Vehicles

ph: (03) 9794-8888
www.csv.com.au

Central Queensland Mobility

ph: 1800 201 070 or (07) 4926-1071
www.cqmobility.com.au

Cobalt Health

ph: (02) 8853-1100
www.cobalthhealth.com.au

Comfort Discovered

ph: (02) 9987-4500
www.comfortdiscovered.com.au

Complete Mobility and Rehab

ph: (07) 4032-1140
www.completemobility.com.au

Country Care Group

ph: 1800 727382
www.countrycaregroup.com.au

Dejay Medical

ph: (02) 9838-8869
www.dejay.com.au

Deutscher Healthcare

ph: (03) 5339-5708
www.deutscherhealthcare.com.au

Disability Hire Vehicles

ph: (02) 4577-2225
www.disabilityhire.com.au

Drive Medical Pty Ltd

ph: (03) 9551-1548
www.drive-medical.com.au

DRP International Healthcare

ph: (03) 5975-4153
www.drpinternational.com.au

Easy Tech Living

ph: (03) 5329-1335
www.easytechliving.com.au

Eden Healthcare Solutions

ph: (02) 6041-9700
www.edenhcs.com.au

Elite Mobility Scooters

ph: (07) 5561-1427
www.elitemobilityscooters.com.au

Emprise Mobility

ph: 1300 761 196
www.emprise.com.au

Everyday Mobility

ph: (02) 4454-5454
www.everydaymobility.com.au

Fisher Lane Mobility

ph: 1800 702 026
www.fisherlane.com.au

Freedom Healthcare

ph: (07) 3801-3910
www.freedomhc.com.au

Freedom Motors Australia & Freedom Access Vehicles

ph: 1800 672 437
www.freedommotorsaustralia.com.au

Geelong Wheelchair Services Pty Ltd

ph: (03) 5244-0844
www.geelongwheelchairs.com.au

GMobility

ph: (03) 5623-6966
www.gmobility.com.au

GMS Rehabilitation

ph: 1300 734 223
www.gmsrehab.com.au

GTK

ph: 1300 485 485
www.gtk.com.au

Handi-Rehab

ph: (08) 8276-1300
www.equip4living.com.au

Hartmann Australia

ph: 1800 805 839
www.hartmann.info/en-AU

Healthcare Innovations Australia

ph: 1300 499 282
www.hiaus.net.au

Hospital at Home

ph: (02) 9601-7757
www.hospitalathome.com.au

Independent Home Care Supplies

ph: (02) 4227-4315
www.ihcss.com.au

Independent Mobility & Rehab

ph: (02) 4952-2264
www.imr.net.au

InterPoint Events

ph: (02) 9660-2113
www.intermedia.com.au

Invacare Australia Pty Ltd

ph: 1800 460 460

www.invacare.com.au**Juel Health Services**

ph: 0402 242 193

www.juelhealthservices.com.au**Keep Moving Pty Ltd**

ph: (08) 8947-5122

www.keeppmoving.net.au**Kevrek Australia**

ph: (08) 9248-5922

www.kevrek.com.au**Liberty Healthcare**

ph: 1300 885 853

www.libertyhealthcare.com.au**Link Assistive Technology**

ph: (08) 7120 6002

www.linkassistive.com**Life Mobility**

ph: (03) 9726-2000

www.lifemobility.com.au**Leef Independent Living Solutions**

ph: (03) 9532-8622

www.leef.com.au**Local Mobility**

ph: (02) 4956-9993

www.localmobility.com.au**Lodgesons (UK)**

ph: +44 (0)29 2043-6980

www.lodgesons.co.uk**Mac & PC Doctors**

ph: (07) 3848-9438

www.macandpcdoctors.com.au**Magic Mobility Pty Ltd**

ph: (03) 8791-5600

www.magicmobility.com.au**MedicAlert Foundation**

ph: 1800 882 222

www.medicalert.org.au**Medi-Repair Services**

ph: (03) 6334-8844

www.medirepairservices.com.au**Medix21 Australia**

ph: (03) 9041-7507

www.medix21australia.com.au**Melrose Wheelchairs Pty Ltd**

ph: 0407 502 729

www.melrosewheelchairs.com.au**Metro Mobility**

ph: (08) 9258-8733

www.metromobility.com.au**Merits Australia**

ph: (08) 8340-8344

www.meritsaustralia.com**Mobility Aids Australia**

ph: (03) 9546-7700

www.mobilityaids.com.au**MobilityCare**

ph: (03) 9568-8383

www.mobilitycare.net.au**Mobility Engineering**

ph: (02) 9482-4572

www.mobilityengineering.com.au**Mobility Matters**

ph: (02) 6280-7244

www.mobilitymatters.com.au**Mobility2You**

ph: (02) 4367-5751

www.mobility2you.com.au**Motum**

ph: (08) 9381-2087

www.motum.com.au**Norden Group**

ph: (03) 9793-1066

www.norden.com.au**Northcott Equipment Solutions**

ph: (02) 9890-0186

www.northcott.com.au**Novis Healthcare**

ph: 1300 738 885

www.novis.com.au**Omni Healthcare**

ph: (03) 5333-4006

www.omnihealthcare.com.au**Onemda Association**

ph: (03) 9842-1955

www.onemda.com.au**Otto Bock Australia**

ph: (02) 8818-2800

www.ottobock.com.au**Para Mobility**

ph: 1300 444 600

www.paramobility.com.au**Paragon Mobility**

ph: 1300 652 382

www.paragonmobility.com.au**Patient Care Products**

ph: (03) 9786-3092

www.patientcareproducts.com.au**Patient Handling**

ph: 1300 734 862

www.patienthandling.com.au**Peak Care Equipment**

ph: (02) 4272-2688

www.peak-care.com.au**Pelican Manufacturing**

ph: 1800 641 577

www.pelicanmanufacturing.com.au**Peninsula Home Health Care**

ph: (03) 9786-7004

www.phhc.com.au**Permobil Australia**

ph: 1300 845 483

www.permobil.com.au**Personal Independence Providers**

ph: 1300 65 7016

www.haleberry.com.au**Pinarc Disability Support**

ph: (03) 5329-1300

www.pinarc.org.au**Power Mobility**

ph: (07) 3265-4663

www.powermobility.com.au**Pride Mobility Products Australia**

ph: (03) 8770-9600

www.pridemobility.com.au**Problem Management Engineering**

ph: (02) 9482-2808

www.pmeautoconversions.com.au**Professional Assistance for Living**

ph: (08) 8449-5462 or 0434 339 910

info@pafl.com.au**Push Mobility**

ph: 1300 721 328

www.pushmobility.com.au**Qld Rehab Equipment**

ph: 1300 743 710

www.qldrehab.com.au**Quingo Pacific**

ph: (08) 9379-2040

www.quiringo.com.au**R82 Australia**

ph: (02) 8213-6666

www.r82.com.au

RBA Group

ph: 1300 788 778
www.rba.com.au

Rehab & Mobility Wholesalers

ph: 1300 368085
www.rehabandmobility.com.au

Rich Vale Trading

ph: (08) 8330-4102
www.richvale.com.au

Riverina Scooters and Mobility

ph: (02) 6921 4444
www.riverinascooters.com.au

Scooters & Mobility

ph: 1800 726 000
www.scootersandmobility.com.au

Scooters Australia

ph: (03) 9799-6622
www.scootersaus.com.au

Shoprider

ph: (08) 9248-4180
www.shoprider.com.au

Simivita

ph: 1300 746 736
www.simavita.com

Special Needs Solutions

ph: (07) 5597-4321
www.specialneedssolutions.com.au

Specialised Wheelchair Company

ph: (02) 9905-5333
www.swco.com.au

Statewide Home Health Care

ph: (03) 9591-6234
www.shhc.com.au

Sunrise Medical

ph: (02) 9678-6600
www.sunrisemedical.com.au

Think Mobility

ph: 1300 88 1968
www.thinkmobility.com.au

Therm-Oz Showers

ph: 0439 992 011
www.therm-oz.net.au

Total Ability

ph: 1300 858 410
www.totalability.com.au

Total Mobility Solutions

ph: 1300 868 662
www.totalmobility.com.au

Tunstall Australasia

ph: (07) 3637-2200
www.tunstallhealthcare.com.au

Tyrex Solutions

ph: (02) 4956-6860
www.tyrex.com.au

Uccello Designs

ph: +61 (0) 408098617
www.uccelldesigns.com

Vital Living

ph: 1300 917 630
www.vital.net.au

Walk on Wheels Australia

ph: 1300 766 266
www.walkonwheels.com.au

Watercomfort Company

ph: (02) 9531-1699
www.watercomfort.com.au

Wheelchairs & Stuff

ph: (02) 4577-2225
www.wheelchairs.com.au

Wheelchair Sales Indesign

ph: (02) 9607-3355
www.wheelchairsales.com.au

Wicked Wheelchairs

ph: (07) 5500-0882
www.wickedwheelchairs.com.au

Wila Innovations

ph: (02) 9674-5315
www.wila-products.com.au

Wild West Wheelchairs

ph: 0412 456 882
www.wildwestwheelchairs.com

Zyteq

ph: (03) 9696-2944
www.zyteq.com.au

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