



Opening from The Executive Officer

I am delighted to open this newsletter with the news that ATSA is now a registered charity. This is a major milestone for ATSA and has only been achieved thanks to the support and dedication of ATSA's leaders, members, committee and Board to create an organisation that continues to contribute to the general community and people with disability to advance health, social and public welfare. As a member of ATSA, achieving charitable status is something to be truly proud of.

It has been a long journey for ATSA to achieve this status. Since our beginning in 2000, ATSA has retained the philosophy of helping others, and this philosophy has become our DNA. In 2017, the ATSA committee endorsed the work to gain the charity listing as part of ATSA's strategic plan. This involved redrafting the ATSA Constitution – which was put to members in May 2018 – and moving the business entity from an incorporated association to a company limited by guarantee. The final step of applying to the Australian Charities and Not-for-profits Commission happened in September this year. Three years of hard work, but it was worth it.

The issue of road rules continues with the Motorised Mobility Devices (MMDs) however there is progress on the way with both Austroads and the National Transport Commission aligning their views, which is likely to reflect the adoption of the SA TA3695.3 WHEELCHAIR TECH SPEC. via a voluntary model. However, we cannot assume at this point in time that this will be the final position and must wait for the proposed legislation. The required formal process can take up to two years, so continue to watch this space.

The issues with the auditing requirements to be a NDIS provider has been taken up by ATSA with the support of Allied Health Professions Australia (AHPA), Occupational Therapy Australia (OTA) and Australian Orthotic Prosthetic Association (AOPA) to COAG, Minister for the NDIS and the NDIS Quality and Safeguards Commissioner (NDISQSC). Our case for change has been taken favourably and we are currently waiting for a formal resolution. However, due to the lengthy legislative process required to make changes, it has been indicated a result will not be completed until 2020. In the meantime, ATSA is encouraging all affected businesses who supply low risk supports and AT to urgently request extensions to their registrations in writing to the NDISQSC and delay the audit requirement for as long as possible. If you have any questions on this matter, please contact me directly.

TGA is reviewing what medical devices need to be listed on the ARTG, Class 1. Medical devices that do not need to be monitored by the TGA will be classified as an excluded good. The outcome of the review may have a profound impact on our sector in regard to the support and governance of the supply of AT i.e. the non ARTG listed devices will be under the ACCC/Fair trading governance without any premarket TGA requirements.

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ATSA has been working with the TGA on what should be considered for removal of all AT from the ARTG listing, which has resulted in the recent opportunity for a public to response to the TGA discussion paper. From this paper, the TGA will make its determination on what AT will require ARTG listing.

Our very first Canberra ATSA Independent Living Expo in August was very well received, with more than 500 people through the door over the two-day event. A number of visitors found the expo to be extremely useful, praising both the exhibitors and seminar sessions.

Joint Standing Committee on the National Disability Insurance Scheme NDIS Planning Inquiry hearing was held in Brisbane on the 8th of October and ATSA was given the opportunity to present. We were able to press our concerns and elaborate on our submission [Joint Standing Committee on the National Disability Insurance Scheme](#).

As we are a national association, the ATSA Board is continuing to move the location of our AGM around the country. This year the AGM will be held in Brisbane on Tuesday 26 November where I will present an industry update, so I look forward to seeing you there.

Regards,
David Sinclair



ATSA Board

Chairman:	Geoff Purtill (Invacare)
Vice Chair:	Chris Jones (Peak Care)
Financial Director:	Sam Garland (Aidacare)
Directors:	George Ajaka (GTK) Ian Rothall (Merits) Craig Slattery (Para Mobility) Nikolas Witcombe (Blue Badge Insurance Australia)
Company Secretary:	David Sinclair (ATSA)

Assistive Technology Australia

Assistive Technology Australia has scheduled competencies related to the Certificate IV in AT Mentoring, commencing 30th October. Anyone interested in learning more about AT and how they can assist people to find suitable AT options, should consider undertaking one or more of the competencies.

People with disabilities can enroll in the full Certificate. Anyone completing competencies will receive a VET Certificate of Attainment in those competencies. All information is available online:

- [Course information](#)
- [Course flyer](#)
- [Training Guide](#)
- [Course Timetable](#)
- [Enrolment form](#)

If anyone has a group of 10 or more, competencies can be separately scheduled to suit the needs of the group.

AGM – Hold the Notice of Annual General Meeting

Brisbane
Tuesday 26th November 2019,

QUEST CANNON HILL
930 Wynnum Road, Cannon Hill

Commencing at 10.00am
RSVP info@atsa.org.au
by 19th November 2019

Spotlight on ATSA Member Paul Crake – an inspirational journey

Paul Crake is the founder and Director of *Total Ability* and a man with a unique story of perseverance and determination to succeed at the highest level. Formerly an elite athlete and professional cyclist, Paul has continued his inspirational journey following an accident that led to him becoming a paraplegic almost 13 years ago.

As five-time winner and record holder of the 86-storey stair climb Empire State Building Run Up – a feat he achieved in 2003 in a time of just 9'.33", Paul's remarkable achievement has never been equalled. Having placed first in numerous stair races and mountain running championships, Paul switched to cycling in 2003 and his career as a cyclist saw him competing against the world's best as a member of both Austrian and Italian teams throughout Europe - where he met his now wife, Daniela, in 2006. Two months later, while rounding a mountainous bend on New Zealand's *Tour of Southland* road cycling race, a freak gust of wind swept Paul from his bike and he was thrown against a fence post, sustaining serious injuries. On regaining consciousness, Paul heard the confronting news that his spinal injuries had resulted in paraplegia. Daniela flew from Italy to be by his side where she has continued to be part of his journey ever since.

Following the accident, Paul and Daniela returned to live in Italy where he had the opportunity to experience the state of the art driving controls that were readily available in Europe. When they decided to relocate back to Australia in 2010, there was little access to that kind of cutting-edge equipment in the Australian market, so Paul took the opportunity to establish a relationship with *Fadiel Italiana* the company for which Paul is now the exclusive Australian and New Zealand distributor. Paul says that he is fortunate to be working with a family-owned business that is focused on product development and design resulting in truly innovative products and that he is proud to state that *Total Ability* supplies one of the most functional and inventive products both in the Australian market and globally. "One of the fundamental products for someone like myself, a paraplegic, is the *Fadiel satellite accelerator* – an innovative, yet such a practical solution, for people to drive again and to get two hands back on the wheel".

Building his business from scratch, Paul has been able to draw upon his innate drive to succeed in overcoming the barriers in entering the AT market, which are particularly difficult in the automotive sector. The challenge was not only to establish the business, but to establish the brand. He explains that "There are risks associated with driving a vehicle, so we need to do everything we can to minimise that risk and when people don't understand the equipment options, they'll often be risk-averse in trying new technology. That's one of the big challenges – educating users in the operation of these new forms of equipment so they can see first-hand how they do improve safety and competence behind the wheel. That's been a long road because you don't educate someone about hand controls overnight. Even for people with experience in the industry, some of the equipment options that we have introduced are still pushing the boundaries, so we spend time providing education on these systems."

"A big thing when you're faced with a traumatic incident is finding a means to piece your life back together, and a big part of that for me has been getting back into work. Many other wheelchair users will chase the Paralympic dream but that has never been on the cards for me. Having a reason to get up every day is important and that's a big thing that I advocate to people in a wheelchair - I think that is crucially important, especially now with the NDIS, as there are good support structures out there and society is now much more accepting of people with a disability."

"Coming up to 13 years post-accident, it has been a long journey but I'm happy with where I'm at right now. Being a paraplegic is challenging and a lot of people will struggle with that, both physically and mentally. I've got the same levels of motivation and drive that I had as an athlete... being in a wheelchair and running Total Ability, how we've been able to establish the business and penetrate the market to the extent that we have, is rewarding. We pride ourselves on our customer support and our network of installers and I'm pretty satisfied with where we've got to so far."

Paul is excited by future business prospects currently in the pipeline but admits that his dedication to *Total Ability* is all-consuming. In the past year alone, Paul has clocked up more than 50 flights working on the business in Australia and New Zealand.

However, both Paul and Daniela know all too well that rewards do not come without dedication and good old-fashioned hard work. They look forward to the day that they will be celebrating the success of their labour over a glass of wine in the Italian countryside.

Read more about Total Ability at: www.totalability.com.au



Paul Crake - Total Ability

EnableNSW

Changes to the EnableNSW and NDIA working arrangements take effect

As you may be aware, EnableNSW has been providing support to the National Disability Insurance Agency (NDIA) to help eligible people transition smoothly to the scheme. These arrangements came to an end on 30 June 2019, **with the exception of repairs which has been extended until 24 December 2019.**

“Over the last five years we have successfully helped over 17,000 people transition to the scheme” said Jackie Hiller (Manager, EnableNSW) “our efforts over the next few months will focus on helping anyone who has not fully transitioned to understand these changes and how it will change the way they request their repairs”.

Here are some things for HealthShare NSW Suppliers to keep in mind:

- Participants who are not already working directly with their preferred repairer will be encouraged to start making this transition
- Before a repair is carried out, repairers are encouraged to make a service agreement with the participant. The NDIS website has a helpful factsheet called [‘working with the NDIS: your guide to being a registered provider’](#).
- The payment for the work carried out will come directly from the participants plan
- For urgent cases where there is insufficient funding, the participant should discuss their concerns with their Local Area Coordinator (LAC) or Support Coordinator. [The NDIS website](#) has some helpful information about plan approvals and what the participant can do if they are not happy with their current level of funding.
- EnableNSW will continue sending repair requests to suppliers/repairers for people who are not eligible for the NDIS

To help prepare for arrangements after 24 December 2019, the team at EnableNSW are actively encouraging participants to work with their LAC or Support Coordinator to ensure they have sufficient repairs budget in their plan. They are also encouraging participants to work directly with their preferred repairer to discuss their repair needs. As part of this process, some participants may start contacting their repairer directly to assist with the planning process to ensure they have the right level of funding in their plan.

To learn more about the changes to the NDIA working arrangements with state equipment providers, you can visit www.ndis.gov.au.

If you need to speak with the EnableNSW team about this change, call 1800 362 253 (option 2) or alternatively email enable@health.nsw.gov.au.

Update from the Domiciliary Equipment Service

As previously mentioned in this e-newsletter, a market process has taken place this year to transfer the Domiciliary Equipment Service (DES) to the non-government sector.

Unfortunately, the transfer objectives were unable to be satisfied and as a result that market process has ended. However, the State Government remains committed to finding a suitable non-government provider for DES services and further information will be provided as it is available.

DES has a terrific reputation for delivering high quality services to many thousands of South Australians who receive equipment and home modifications.

It is still business as usual for DES and support will continue for clients, staff, suppliers and other stakeholders.

If there are any questions, please email us at DHS.DESFrontDesk@sa.gov.au

Must read: A consistent regulatory approach to motorised mobility devices

As the leading industry body representing the livelihood of assistive technology suppliers across Australasia, ATSA takes great pride in making a positive difference for our members.

We understand how challenging it can be to run a business in today's evolving marketplace, especially in the fast-paced assistive technologies space. We know there is a need for greater understanding amongst federal and state governments of industry issues that affect you.

That is why ATSA has been heavily involved in the development of a consistent national approach to the regulation of motorised mobility devices (MMDs). The current direction is likely to build upon the existing [Technical Specification for MMDs \(TS\)](#), which is currently only a voluntary guideline for the industry because it is not yet linked to government legislation.

The TS sets out construction and performance requirements for MMDs for use on public infrastructure, such as footpaths, and public transport. This includes:

- maximum unladen mass (170kg for scooters, no limit for powered wheelchairs)
- speed limits (6km/hour for slow speed setting and maximum speed of 10km/hour)
- width, height and length dimensions
- parameters around stability on gradients and braking performance

It is time for a legally-binding nationwide regulatory framework for the construction of MMDs. This is crucial for their safe use.

Over much of this year we have been working closely with Austroads (the peak organisation of state/territory and local governments' road transport and traffic agencies) and the National Transport Commission (NTC, a federal body that leads national land transport reform in support of Australian governments) to this effect.

It will interest you to know ATSA is the only assistive technology industry association involved. This speaks volumes of the high regard we are held in by various government entities.

Milestones and ATSA involvement

Austrroads has invested in projects over several years to improve the safety MMDs, with the NTC recently becoming directly involved. Some of the latest major milestones include:

- *June 2018* - Standards Australia published the TS, which emerged from Austroads' many years of work to improve their safety (ATSA was on the development committee)
- *July 2018* - Senate Inquiry into 'The need for regulation of mobility scooters, also known as motorised wheelchairs' was held, resulting [in this report](#) (ATSA submitted a response and addressed the hearing)
- *September 2018* - Austroads handed down its MMD project findings on 'Establishing a Nationally Consistent Framework and Adopting Technical Specification', with low-cost licensing and registration arrangements plus third-party insurance a part of this
- *March 2019* - [NTC submission](#) regarding 'Barriers to safe use of innovative vehicles and mobility devices' was released (ATSA was invited onto the NTC working group)
- *April 2019* - National workshops were run by Austroads (attended by ATSA, government stakeholders and other industry stakeholders), to obtain views on the best approach
- *August 2019* - Austroads called for comment by mid-September on proposed changes via a [discussion paper](#) that was built upon information/ideas collated from the workshops



We are pleased to say ATSA was heavily engaged in the creation of the Austroads discussion paper and we provided a formal response, which can be emailed to you upon request. Thank you to all who put forward their comments for us to incorporate.

As for the NTC, it has initiated a project that explores regulation of innovative vehicles (including MMDs) – with the goal to introduce new legislation that provides consistency and fairness. Like the Austroads project, ATSA is a member of this project working group.

The most recent NTC milestone is a policy proposal paper that has just been released. It discusses overcoming key regulatory barriers that prevent the safe access and use of MMDs.

Austrroads and the NTC are working closely together on their complementary projects. Any legislative changes will be progressed by the NTC, as it is accountable to the Transport and Infrastructure Council and its advisory body, the Transport and Infrastructure Senior Officials' Committee.

Why you should care

If you are a supplier, seller or distributor of MMDs, or their related products and services, you need to be aware of the potential regulatory changes. They will directly affect the way you work.

ATSA also encourages you to be vocal about the cause, especially as things come to a head in the next couple of months. Your feedback could make a difference to the outcome.

Legislation has been problematic for a number of years; however, positive outcomes are now in sight. Discussion papers have been released and consultation is being welcomed.

Consultation on the NTC paper is open until 11 December 2019. I urge you to provide input. [Further details and questions for response here.](#)

The nationally consistent approach

The efforts by Austroads and NTC have the same aim: to improve MMD construction and performance requirements, reducing the likelihood of usage resulting in unsafe outcomes.

Most of you are aware MMDs used on paths cannot exceed a 10km per hour speed limit, or an unladen mass of 110kg... unless they are being used in the states/territories that allow 150kg.

The adoption of differing rules to suit local conditions is widely understood to not be ideal. As the MMD market grows, today's set of regulations requires change. We need a consistent approach with a voluntary adoption of the TS at its centre.

A labelling scheme within this approach may clarify things further, encouraging MMD buyers to better understand a device's suitability for their intended use (by indicating its safety standard and capability). Austroads' suggestion is a white label affixed to MMDs that are suitable for driving on infrastructure such as pathways, and a blue label for those suitable to also be used on public transport. See label examples in the [discussion paper](#).

ATSA's stance

ATSA's recommended approach to national regulation is to utilise the TS under an industry-driven adoption model. This means manufacturers and suppliers would voluntarily self-certify devices in accordance with the TS, supported by guidance materials.

We suggest this would form a star rating type system that will assist in guiding industry best practice standard. This recognises the TS but does not limit it in the context of giving safety advice – something we know is vital to the service you provide as experienced industry participants.

In addition, applying the TS in this context does not limit specialised devices from sale that do not conform the TS. The approach provides a clear information pathway for the purchaser to use in making an informed purchase via the TS labelling system.

It is also ATSA's stance that, as with wheelchairs, MMDs should not have a weight limit. We question why wheelchair weights are unlimited yet other MMDs are not. Each user's circumstances are too individual to conform to one set of criteria. This is a debate we believe should be kept alive, regardless of whether it gets over the line.

ATSA also believes it is important to consider the market for used MMDs in implementing a nationally consistent approach and introduce grandfather structuring to manage the transition.

How you can be involved

If you are in some way a part of the MMD network, it is important to your business that you are aware of the regulatory conversation. It is important to speak up now.

You can make a difference. Please review the NTC policy proposal paper released on 16 October and either email david.sinclair@atsa.org.au with your observations, concerns and ideas or contact the NTC directly.

And here is one final thought – can you look at these changes as a marketing opportunity? Perhaps it's time for you think about how to accomplish compliance to the TS and get ahead of the curve? Is this your chance to take the lead regardless of pending legislation, to set the agenda and be first to market with labelling your MMDs?

Disability-related health supports available through the NDIS in updated Price Guide—effective 1 October 2019

From 1 October 2019, more than 90 new or updated disability-related health support items will be claimable under the NDIS. Details of these items have been added to the [NDIS Price Guide and Support Catalogue 2019–20](#).

Wheelchair Product Narrative: A Market Landscape and Strategic Approach to Increasing Access to Wheelchairs and Related Services in Low-and Middle-Income Countries

AT2030 and ATscale, the Global Partnership for Assistive Technology, are pleased to share with you the recently published document, “Wheelchair Product Narrative: A Market Landscape and Strategic Approach to Increasing Access to Wheelchairs and Related Services in Low- and Middle-Income Countries.”

This report was developed by the Clinton Health Access Initiative (CHAI) under the AT2030 programme in support of the ATscale Strategy. The AT2030 programme is funded by UK aid from the UK government and led by the Global Disability Innovation Hub. The report is available on both the [AT2030 website](#) and the [ATscale website](#). Additional accessible and translated versions of the document will be available soon.

The attached document reflects a detailed analysis of the market landscape for wheelchairs and associated services and systems and proposes a potential strategic approach to increasing access to affordable and appropriate devices and services. The report builds on the wheelchair analysis completed by the Boston Consulting Group for USAID and the Global Disability Innovation Hub for UK Aid, both delivered in June 2018. The authors wish to acknowledge and thank wheelchair sector experts, many of whom were brought together through the GATE network, for their valuable time and insights that made the development of this report possible. Thank you also to the ATscale Forming Committee members and AT2030 programme partners for their contributions.

This report will be foundational in informing ATscale's activities and investments in line with Objective II of [ATscale's Strategy Overview](#) to identify and invest in interventions required to shape markets and overcome supply and demand-side barriers for priority AT. It is also a key element of the [AT2030 methodology](#) helping to identify opportunities for AT2030 and others to test innovative models of what works to improve access to AT with the potential to reach scale, through innovative products, new service delivery models and local capacity. We look forward to engaging with partners interested in aligning their activities with the proposed strategic approach to enable the sector to collaboratively unlock potential to reach those most in need.

We would also appreciate receiving ongoing feedback and comments on this document and consultation on the narratives in development for other priority product areas. To provide your feedback on this document and/or to indicate interest in participating in consultations with CHAI for product areas including hearing aids, prosthetics, spectacles and assistive digital devices and software, [further details and questions for response here](#).

If you have any questions on this document, please reach out to the corresponding author, Margaret Savage from CHAI, at msavage@clintonhealthaccess.org. To learn more about the AT2030 programme, please write to Rosa Salazar at rosa.salazar@ucl.ac.uk. For questions on ATscale, please write to Alison End Fineberg, Director of ATscale, at alison@atscale2030.org.

First ATSA Independent Living Expo opens in Canberra

For the first time in our 20-year history, ATSA held an Independent Living Expo in Canberra in August this year. The two-day event was well attended, with over 50 exhibitors and more than 500 people through the door. The expo took place alongside the international i-CREATE conference, whose guest of honour was the Princess of Thailand, who also visited the ATSA Expo. Feedback from attendees has been very positive, with visitors finding the expo extremely useful in regard to the exhibitors and products, as well as seminar sessions. Dr Lloyd Walker from the NDIS and the Therapeutic Goods Administration presented at the expo, with both sessions very well attended. We have received multiple requests for the expo to return to Canberra and are currently assessing what our future approach should be for Canberra.

Looking to 2020, the ATSA Independent Living Expo will take place in Perth at the Claremont Showground on Wednesday 6 May – Thursday 7 May and in Melbourne at the Melbourne Showgrounds on Wednesday 13 May – Thursday 14 May. If you'd like to book an exhibition space, contact Allison Miller on amiller@intermedia.com.au or call (02) 4646 1453.

Proposed input from TGA

The Therapeutic Goods Administration (TGA) has recently consulted on products used for and by people with disabilities to clarify the exclusion of the current [Therapeutic Goods \(Excluded Goods\) Determination](#) which specifies that “household and personal aids, or furniture and utensils, for people with disabilities” are excluded from the therapeutic goods framework. The broad terms of this definition and inconsistency in approaches between sponsors has resulted in confusion and variability in compliance.

For ongoing news about the consultation and for additional details concerning medical devices, notification of public consultations relating to reform work, don't forget to subscribe to the TGA's Medical Devices Information email list, at www.tga.gov.au.

TGA also offers a range of other email subscription lists, with details at www.tga.gov.au/subscribe-updates.



Welcome to Our New ATSA Members



Highlands Home Medical

Shop 10 / 47 Bowral Street, Cnr Walker St, Bowral NEW SOUTH WALES 2576
ph: 1300 641 448 web: www.highlandshm.com.au

Highlands Home Medical specialises in mobility, recovery and home assistive products. Our aim is to provide a high-quality personalised service to the NSW Southern Highlands community.



Motobility

19 Pearson Way, Osborne Park. WESTERN AUSTRALIA. 6017
ph: (08) 9242-7333 web: www.motobility.com.au

Motobility, is a leading provider of mobility equipment solutions in Perth. We are dedicated to empowering those with mobility challenges to live healthier, happier lives with products such as mobility scooters, adjustable beds, electric wheelchairs, and much more.



Oscar Furniture

6 King Drive, Horsham. VICTORIA. 3400
ph: (03) 5381-1404 web: www.oscarfurniture.com.au

Oscar Furniture is best known for its 'highly customisable' 'made to measure' lift and recline chairs, the 'Hudson' and 'Barwon'. These models give the customer the ability to individually increase and decrease each of the critical dimensions of the chair or add on a long list of modifications and accessories in a cost-effective manner.



Rehab Hire

310 Lorimer Street. Port Melbourne, VICTORIA 3207
ph: (03) 9646 7200 web: www.rehabhire.com.au

Rehab Hire is a dedicated sales and hire business specialising in the supply and prescription of hospital and complex rehabilitation equipment in the Melbourne Metropolitan area. Our product range includes paediatric and bariatric equipment, bathroom and toilet equipment, chairs and seating, beds and mattresses, wheelchairs and cushions, ramps, walkers and mobility aids, hoists and slings.



Scooters & Mobility Lake Macquarie and Central Coast

Shop 22, 42 Newcastle St, Morisset NEW SOUTH WALES
ph: (07) 5500 6245 web: www.mobilityscootershop.com.au

With over 40 years of combined industry experience, Scooters and Mobility Lake Macquarie aims to provide a better way of life by offering a quality range of mobility equipment and aids throughout the Central Coast of NSW.



Tas Mobility

52A Main Road, Moonah TASMANIA 7009
ph: (03) 6278 7790 web: www.tasmobility.com.au

Tas Mobility aim to provide a better way of life for customers by providing the highest quality range of mobility equipment for trial either at their showrooms or in home. They stock leading brands that are your guarantee of quality.

ATSA Members Registered

Abibird

ph: 1300 13 21 21
www.abibird.com.au

Access Health

ph: (03) 9878-1399
www.accesshealth.com.au

ActiveAdaptive

ph: 0402 917 043
www.activeadaptive.com.au

Active Scooters

ph: 1800 55 48 27
www.activescooters.com.au

AC Mobility

ph: (08) 9209-1777
www.acmobility.com.au

Afikim Electric Vehicles

ph: (0447) 699-011
www.afikimscooters.com.au

Age Prepcare

ph: (03) 9796-5156
www.ageprepcare.com.au

Aidacare Pty Ltd

ph: 1300 133 120
www.aidacare.com.au

Allied Mobility

ph: 1300 345 602
www.alliedmobility.com

Astec Equipment Services

ph: (03) 5336-3900
www.astecservices.net.au

Astley Mobility

ph: (02) 9673-2212
www.astleymobility.com.au

Austech Medical

ph: (07) 5495-8663
www.austechmedical.com

Australian Comfort Living

ph: 0401 666 688
www.australiancomfortliving.com.au

Automobility

ph: 1300 660 773
www.automobility.com.au

Autoslide

ph: 1300 288 675
www.autoslide.com

Bairnsdale Mobility and Hire

ph: (02) 5152-5188
www.bairnsdalemobilityandhire.com

Blue Badge Insurance

ph: 1300 304 802
www.BlueBadgeInsurance.com.au

Brazier Mobility

ph: 1800 BRAZIER (1800 272 9437)
www.braziermobility.com.au

BrightSky Australia

ph: 1300 799 243 (DVA)
or 1300 886 601 (non-DVA)
www.brightsky.com.au

Canterbury Concepts

ph: (03) 9580-1744
www.canterburyconcepts.com.au

Capital Special Vehicles

ph: (03) 9794-8888
www.csv.com.au

Central Queensland Mobility

ph: 1800 201 070 or (07) 4926-1071
www.cqmobility.com.au

Cobalt Health

ph: (02) 8853-1100
www.cobalthhealth.com.au

Comfort Discovered

ph: (02) 9987-4500
www.comfortdiscovered.com.au

Complete Mobility and Rehab

ph: (07) 4032-1140
www.completemobility.com.au

Country Care Group

ph: 1800 727382
www.countrycaregroup.com.au

Dejay Medical

ph: (02) 9838-8869
www.dejay.com.au

Deutscher Healthcare

ph: (03) 5339-5708
www.deutscherhealthcare.com.au

Disability Hire Vehicles

ph: (02) 4577-2225
www.disabilityhire.com.au

Drive Devilbiss Healthcare

ph: (02) 9899-3144
www.drivedevilbiss.com.au

DRP International Healthcare

ph: (03) 5975-4153
www.drpinternational.com.au

EasyTech Living

ph: (03) 5329-1326
www.easytechliving.com.au

Eden Healthcare Solutions

ph: (02) 6041-9700
www.edenhcs.com.au

Elite Mobility Scooters

ph: (07) 5561-1427
www.elitemobilityscooters.com.au

Emprise Mobility

ph: 1300 761 196
www.emprise.com.au

Everyday Mobility

ph: (02) 4454-5454
www.everydaymobility.com.au

Fisher Lane Mobility

ph: 1800 702 026
www.fisherlane.com.au

FOR-DE Group Pty Lt (formerly SHOPRIDER)

ph: (08) 9248 4180
www.for-de.com.au

Freedom Motors Australia & Freedom Access Vehicles

ph: 1800 672 437
www.freedommotorsaustralia.com.au

Geelong Wheelchair Services Pty Ltd

ph: (03) 5244-0844
www.geelongwheelchairs.com.au

GMobility

ph: (03) 5623-6966
www.gmobility.com.au

GMS Rehabilitation

ph: 1300 734 223
www.gmsrehab.com.au

GTK

ph: 1300 485 485
www.gtk.com.au

Handi-Rehab

ph: (0414) 363-249
www.handirehab.com.au

Hartmann Australia

ph: 1800 805 839
www.hartmann.info/en-AU

Highlands Home Medical

ph: 1300 641
www.highlandshm.com.au

Healthcare Innovations Australia

ph: 1300 499 282
www.hiaus.net.au

Hospital at Home

ph: (02) 9601-7757

www.hospitalathome.com.au**Hospital at Home Wagga Wagga**

ph: (02) 6925-4966

www.hospitalathome.com.au**Independent Home Care Supplies**

ph: (02) 4227-4315

www.ihcss.com.au**Independent Mobility & Rehab**

ph: (02) 4952-2264

www.imr.net.au**InterPoint Events**

ph: (02) 9660-2113

www.intermedia.com.au**Invacare Australia Pty Ltd**

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www.invacare.com.au**Keep Moving Pty Ltd**

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www.keeppmoving.net.au**Kevrek Australia**

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www.kevrek.com.au**Lakeside Mobility**

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www.lakesidemobility.com.au**Liberty Healthcare**

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www.libertyhealthcare.com.au**Link Assistive Technology**

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www.linkassistive.com**Life Mobility**

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www.lifemobility.com.au**Leef Independent Living Solutions**

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www.leef.com.au**Local Mobility**

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www.localmobility.com.au**Lodgesons (UK)**

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www.lodgesons.co.uk**Mac & PC Doctors**

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www.macandpcdoctors.com.au**Magic Mobility Pty Ltd**

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www.magicmobility.com.au**Medix21 Australia**

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www.medix21.com.au**Melrose Wheelchairs Pty Ltd**

ph: 0407 502 729

www.melrosewheelchairs.com.au**Metro Mobility**

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www.metromobility.com.au**Merits Australia**

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www.meritsaustralia.com**Mobility Aids Australia**

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www.mobilityaids.com.au**MobilityCare**

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www.mobility2you.com.au**Motobility**

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www.motobility.com.au**Mogo Wheelchairs**

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www.mogowheelchairs.com.au**Motum**

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www.motum.com.au**MRS Healthcare Tas**

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www.medirepairservices.com.au**Neeki Designs**

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www.braziermobility.com.au**Norden Group**

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www.norden.com.au**Nth Degree Care**

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www.northcott.com.au**Novis Healthcare**

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www.novis.com.au**Omni Healthcare**

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www.omnihealthcare.com.au**Onemda Association**

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www.onemda.com.au**Oscar Furniture**

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www.oscarfurniture.com.au**Otto Bock Australia**

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www.ottobock.com.au**Para Mobility**

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www.paramobility.com.au**Paragon Mobility**

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www.paragonmobility.com.au**Patient Care Products**

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www.patientcareproducts.com.au**Patient Handling**

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www.patienthandling.com.au**Peak Care Equipment**

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www.peak-care.com.au**Pelican Manufacturing**

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www.pelicanmanufacturing.com.au**Peninsula Home Health Care**

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www.phhc.com.au**Permobil Australia**

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www.permobil.com.au

Pinarc Disability Support

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www.pinarc.org.au

Power Mobility

ph: (07) 3265-4663
www.powermobility.com.au

Pride Mobility Products Australia

ph: (03) 8770-9600
www.pridemobility.com.au

Problem Management Engineering

ph: (02) 9482-2808
www.pmeautoconversions.com.au

Professional Assistance for Living

ph: (08) 8449-5462 or 0434 339 910
info@pafl.com.au

Push Mobility

ph: 1300 721 328
www.pushmobility.com.au

Qld Rehab Equipment

ph: 1300 743 710
www.qldrehab.com.au

Quingo Pacific

ph: (08) 9379-2040
www.vingo.com.au

R82 Australia

ph: (02) 8213-6666
www.r82.com.au

Regional Rehab and Mobility

ph: (07) 4972-4449
www.regionalrehab.com.au

Rehab & Mobility Wholesalers

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www.rehabandmobility.com.au

Rehab Hire

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www.rehabhire.com.au

Rich Vale Trading

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Riverina Scooters and Mobility

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www.riverinascooters.com.au

Scooters & Mobility

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www.scootersandmobility.com.au

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www.scootersandmobility.com.au

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www.mobilityscootershop.com.au

Scooters and Mobility New England and North West

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www.scootersandmobility.com.au

Scooters and Mobility Northern Victoria

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www.scootersandmobility.com.au

Scooters and Mobility Runaway Bay

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ph: 1300 746 736
www.simavita.com

Special Needs Solutions

ph: (07) 5597-4321
www.specialneedssolutions.com.au

Specialised Wheelchair Company

ph: (02) 9905-5333
www.swco.com.au

Statewide Home Health Care

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www.shhc.com.au

Sunrise Medical

ph: (02) 9678-6600
www.sunrisemedical.com.au

TabTimer

ph: 1300 822 846
www.tabtimer.com.au

Tas Mobility

ph: (03) 6278 7790
www.tasmobility.com.au

Think Mobility

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www.thinkmobility.com.au

The Mobility Aid Shop

ph: (07) 5688-1009
www.themobilityaidshop.com

Therm-Oz Showers

ph: 0439 992 011
www.therm-oz.net.au

Total Ability

ph: 1300 858 410
www.totalability.com.au

Total Mobility Solutions

ph: 1300 868 662
www.totalmobility.com.au

Tunstall Australasia

ph: (07) 3637-2200
www.tunstallhealthcare.com.au

Tyrex Solutions

ph: (02) 4956-6860
www.tyrex.com.au

Uccello Designs

ph: +61 (0) 408098617
www.uccellogdesigns.com

Vital Living

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www.vital.net.au

Walk on Wheels Australia

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www.walkonwheels.com.au

Watercomfort Company

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www.watercomfort.com.au

Wheelchairs & Stuff

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www.wheelchairs.com.au

Wheelchair Sales Indesign

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www.wheelchairsales.com.au

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Wila Innovations

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Wild West Wheelchairs

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www.wildwestwheelchairs.com

Zyteq

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