



## Opening from The Executive Officer

2019 ended with the great news that the long-awaited changes came through for the auditing requirements to be a NDIS provider of AT. This journey started just over 12 months earlier when ATSA identified that there was an issue with the legislative instrument that imposed unnecessary demands on the provider of low risk supports.

After months of advocacy by ATSA that included partnering with other organisations to gain the necessary concessions in the auditing requirements, we achieved a great outcome that maintains appropriate governance but removes the overbearing requirements for supply of low risk supports. This change has effectively saved the average AT provider more than \$7,000 in auditing costs, plus the associated administration costs of a certification audit.

It is an important win not just for the AT industry - it is a major win for all users of AT. It has taken away a great impost to industry that would have forced many suppliers out of the NDIS market, resulting in both reduced choice and, in some cases, reduced access to AT. This achievement would not have been possible without the investment of membership that enables ATSA to exist.

ATSA's advocacy has been widely recognised as a true voice of the AT sector and we have now also been invited to be a Consultative Committee member of the *Quality and Safeguards Commission*.

Now 2020 is upon us, what will it bring?

The changes to the supply of AT from state-based funding to the NDIS is complete. Now that the transition of equipment services and support post-sale is well underway, there is enormous potential for our members to benefit directly from ATSA's online listing service. ATSA is currently engaged in discussions with the NDIA in assisting with the transition to a national model by providing links to after-sales service and support of AT. It is vital that ATSA businesses providing after sales services apply their obligation to the ATSA's Code of Practice.

In these discussions with the NDIA, ATSA will *only* support our members so now, more than at any other time, it is key that your business is recognised as an ATSA member, supporting support an ethical business practise framework. I strongly encourage you to take up this business opportunity and ensure that your business details can be accessed on the ATSA website and *Business Directory*.

Members can login to the Business Directory via [www.atsa.org.au/members-only-login](http://www.atsa.org.au/members-only-login)  
To apply for ATSA membership: [www.atsa.org.au/new-membership-registration-application](http://www.atsa.org.au/new-membership-registration-application)

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ATSA is planning “town hall” meetings across the country this year and would love to hear from you on what subjects you would like to be highlighted. Just drop me a line to let me know your thoughts at [david.sinclair@atsa.org.au](mailto:david.sinclair@atsa.org.au).

We need to think more about the provision of AT for the aged sector considering the current *Royal Commission Into Aged Care Quality and Safety* and to consider the possible recommendations concerning timely early intervention to provide much-needed assistance in facilitating improved quality of life through AT.

I hope to see you at the *ATSA Independent Living Expos* this year, which continue to grow and provide a great opportunity to share information and educate. More information can be [found here](#).

Regards,  
**David Sinclair**



## ATSA Board

<b>Chairman:</b>	Geoff Purtill (Invacare)
<b>Vice Chair:</b>	Nikolas Witcombe (Blue Badge Insurance Australia)
<b>Financial Director:</b>	Chris Jones (Peak Care)
<b>Directors:</b>	George Ajaka (GTK) Ian Rothall (Merits) Craig Slattery (Para Mobility) Tom Hogan (KCAre)
<b>Company Secretary:</b>	David Sinclair (ATSA)

## Make the most of your ATSA membership with Alliance Advantage member benefits

### Publicise your business to consumers, government and the AT community

- reap the benefits of upcoming NDIA vehicle repair and service referral opportunities
- let more customers know about your business
- available to ATSA members only
- members can login to the [Business Directory via the link here](#)
- Need help to log onto your member account? Contact us at: [info@atsa.org.au](mailto:info@atsa.org.au)

### Spread the word about your training and events in 2020

- Add your events to the ATSA Training Calendar and connect to a wider audience
- view other AT training opportunities
- posting of events is available to ATSA members only
- members can add training/events [via the link here](#)

### Quantum Rehab Division is looking for a NSW Territory Sales Manager

If you are interested in this excellent career opportunity, please apply via [www.seek.com.au](http://www.seek.com.au) and direct any questions to: [mtammest@pride-mobility.com.au](mailto:mtammest@pride-mobility.com.au)

## New Standards Australia information

This Australian Standard is a direct adoption of the ISO equivalent, as the ISO updated in Australia has followed and brought the AUS/NZ standards into alignment.

**Publication Number:**  
AS/NZS ISO 7176.2

**Title:**  
Part 2:  
Determination of dynamic stability  
of electrically powered wheelchairs

**Publishing Date:**  
24-01-2020

**Project Committee:**  
24-01-ME-067 Assistive Technology 2020

For further details, [click here](#) to access the downloadable documents (ASI fee required).

## NDIS Quality and Safeguards Commission changes overview

ATSA was successful in getting through changes to the auditing requirements to be a provider for the NDIA. These changes have significantly reduced the cost of auditing to meet compliance, by thousands of dollars - for not just the membership, but the industry as a whole - a great win.

Now that NDIS Quality and Safeguards Framework has changed the compliance landscape for provision of disability services and the requirements for business who provide these services, you need to understand the effect of these changes. The NDIA Quality and Safeguards Commission has applied some major amendments to the NDIS Provider Registration and Practice Standards.

Although the changes are a great benefit, it only relates to the reduction of auditing cost, it does not take away the need for the correct policies and procedures to be in place. Therefore, do not be caught out in a misguided belief that the changes have removed administration of the NDIS Quality and Safeguard compliance. The necessity to have in place processes and procedures in line with the NDIS Quality and Safeguards Commission Rules, still exists. Some may consider this to be a burden, however in reality it is good business practise to have effective policies and procedures in place as it will reduce operational risk to your business.

For some businesses, time and resources to adhere to the requirements and to stay on top of the changes and the necessary record keeping, will be a challenge. Some businesses will consider the business case to engage third-party expertise to ensure their approach satisfies the regulations and requirements.

At the time of the writing of this article the details of how the changes will be managed in respect to the shift from Certification to Verification audits is not known. In addition, it is still unclear on the requirements/documentation that businesses who only provide low risk supports need to submit. ATSA will notify its membership as information comes to hand. Regardless on how the changed requirements are applied, it is important for you to have an understanding of the stated changes as you consider your compliance process and procedures including how to administer them.

Here are the stated changes:

### Expansion of requirement to notify the NDIS commissioner in the event of certain changes or events

- providers must provide the NDIS commissioner with notice of changes to:
  - their contact details
  - change in organisational scale regarding:
    - geographical area of support provision
    - service provision locations
    - significant change in participant numbers
    - significant change in workers
  - notice must be provided in an approved form, and when the change occurs or when the provider becomes aware the change will occur
- providers must notify the NDIS commissioner in the event of:
  - an event that affects their ability to comply with the conditions of their registration
  - a change that affects the ability of a participant to access their registered supports or services
  - financial difficulty in providing their registered supports or services
  - significant change in governance or organisation
  - an event relating to the suitability of their key personnel to be involved in providing registered supports or services
  - notice must be provided in the form approved by the Commissioner as soon as practicable after the event occurs

### Mid-term audit for certain providers – (i.e. “high-risk” support providers)

Providers who qualify for a certification audit assessment are now eligible for a mid-term audit commencing no later than 18 months after the beginning of their period of registration.

This does not apply to:

- providers that are partnerships/sole traders
- providers registered for only Module 3 (Early Childhood Supports) or Module 5 (Specialist Disability Accommodation)
- transitioned providers



## Repeal of requirements for providers that are “bodies corporate”

The biggest change for ATSA members is the repeal of requirements for organisations that are registered as a company. Companies will undergo audit based on their *registration group requirements* rather than organisational structure. This means companies can now be assessed under verification if they provide [low risk registration groups](#) only. Assistive technologies fall under the ‘low risk’ category which is great news for ATSA members.

This represents a huge change for providers as the type of audit an organisation has to undergo is now aligned to the supports and services delivered. You will need to make sure all existing policies and processes are aligned to NDIS Provider Registration and Practice Standards prior to undergoing registration, renewal or a surveillance/midterm audit.

- These amendments commenced 1 January 2020.
- Assessments of companies commenced before 1 January 2020 can ignore the repeal of requirements mentioned above.
- Updated reporting requirements apply from the commencement date for all registered providers regardless of registration date.

There are emerging providers who are offering professional services in this space to aid business to meet the NDIS Quality and Safeguards standards, one is Centro ASSIST. They have a well-developed and tested approach to simplifying NDIS compliance to facilitate safe, respectful and inclusive support provision. They have developed easy to use compliance solutions and tools for businesses to comply with the auditing requirements, reduce administrative burden and assist with onboarding new staff, saving time and resources.

If you wish for further information about Centro ASSIST and their service offering please visit our [website here](#).

If you have any questions or concerns in respects to the changes with the auditing requirements for NDIS Quality and Safeguards, please contact David Sinclair.

## NDIS Quality and Safeguards Commission helpful hints and links

### Steps to renew:

Visit [www.ndiscommission.gov.au](http://www.ndiscommission.gov.au) click on the Renewal quick reference guide as it has screen shots on the steps. On this page there is a link through the Approved Auditors who you will need to engage for a “verification” audit.

## NDIS Practice Standards, Verification Module – Required Documentation:

[The Verification Module – Required Documentation](#) that has just come out, covers the requirements of “low risk” supports, such as AT. This is a simple guide that covers most questions about what is required, along with what documentation covering the necessary policy and procedures.

### Some additional information that may be of assistance:

[NDIS Practice Standards and Quality Indicators](#) which you, as a “low risk” provider, will only need to cover some of the core elements, as set out in the above. This document will assist in understanding what they are looking for in your policy/procedures.

This is a [new document](#) that has just come out, covering the requirements of “low risk” supports, such as AT. This is a simple guide that covers most questions about what is required, along with what documentation covering the necessary policy and procedures.

[This is a single page overview that may be of assistance](#)

[NDIS Quality and Safeguard Provider Information Packs](#)

## Important notice from the TGA to all suppliers of medical devices

A new version of the Uniform Recall Procedure for Therapeutic Goods (URPTG) (V2.2, December 2019) has been implemented, with effect from 12 December 2019.

The TGA have recently published further information on the TGA website about using the new online web form for recall notifications. The information is available at [www.tga.gov.au](http://www.tga.gov.au).

Once you have accessed this webpage, click on the tab titled, “Using the online web form”. Within these details, there’s a working example of an online notification embedded for further reference with recommendations on how best to complete the various sections required.



## ATSA membership survey results overview

In an era that we are all surveyed to death, ATSA wishes to thank everyone who kindly responded to our survey late last year to help us gauge our performance.

Over 80% responded that ATSA either *very much so* or *somewhat* adds value to their business and scored ATSA with a net promoter score of 31 – a pleasing result.

Around 60% believe that ATSA adds value to their business and has successfully given our industry a voice. The membership has identified the most important service that ATSA provides is “Advocacy” followed by the *ATSA Independent Living Expos* and the next most valued element was “the provision of information”.

You don't need to wait for a survey to let us know your thoughts on ATSA. We love to hear your feedback and to know more about issues affecting your involvement in the AT world at any time! Choose your preferred link here:

- [Contact Us page](#)
- [Raise a Concern page](#)

Or just email us at: [info@atsa.org.au](mailto:info@atsa.org.au)

## 2020 ATSA Independent Living Expos

The [ATSA Independent Living Expos](#) are just around the corner, with Perth on 6 -7 May 2020 and Melbourne: 13-14 May 2020. The stands are all but sold out and we anticipate another strong attendance with early registrations already exceeding historic pre-registration numbers.

The seminar programmes for the two events have adopted a new set of categories to reflect the changing demands of the attendees of our Expos:

- Clinical
- Clinical Plenary
- AT Developments
- Consumer
- Product Innovation

The quality of the submissions received will allow for a valuable educational programme that is free to all attendees. Watch out for the published programme which will be released shortly.

For all the exhibitors, do not forget to submit your new product for the “Best new AT product 2020” as judged by the Expo exhibitors - submissions close on [Friday the 17th of April 2020](#).

We look forward to seeing you at the [ATSA Independent Living Expos](#) in 2020.

## Beware of the Living Expo Scammers

Unfortunately, it has become the norm at and around the *ATSA Independent Living Expos* that scammers reporting to be formally part of the event wish to gather your details in order to sell lists of attendees. Please **do not fall** into that trap! ATSA does not sell or circulate attendees lists or contact details under any circumstances, neither does our event manager, Interpoint.

Also, exhibitors should beware of “preferred stand builders for the expos” and “Fair Directories providers” as these are most likely to be scammers. If you have questions either contact David Sinclair of ATSA or Allison Miller of Interpoint:

[amiller@intermedia.com.au](mailto:amiller@intermedia.com.au)

## A timely reminder on Commissions & Rebates on AT

Here are the ATSA guidelines for transactions to a Third-Party Sales Commissions & Rebates:

AT suppliers, AHPs and funding package managers (Including but not limited to; Age Care providers, NDIS and third-party service providers) should be open and transparent when entering into commission or rebate arrangements for the sale or supply of goods and services.

ATSA members are not to enter into commission and rebate arrangements with a third party that are not known to the consumer, as they could breach state/territory laws and deemed to be ‘corrupt’ behaviour.

These laws prohibit a person from ‘corruptly’ giving inducements to a third party for giving advice to a consumer that encourages them to enter into a contract with the person who gave the inducement.

A potential consumer must be made aware, in advance, of any arrangements for commissions or rebates in place between AT suppliers, AHPs and funding managers.

At all times care must be taken to avoid any conflict of interest and to ensure that all parties work in the best interests of the consumer.





## Road Safety Victoria, Department of Transport working with stakeholders to support mobility scooter and powered wheelchair user safety

ATSA members are well aware of the increasing use of motorised mobility devices (MMDs) as people with mobility restrictions seek to maintain independence and engagement with the community. Members will also be aware of safety concerns and dialogue around the suitability of the current regulatory framework.

While acknowledging the importance of appropriate regulation, Road Safety Victoria (RSV) is implementing and testing a number of non-regulatory interventions to address gaps identified by stakeholders and to improve MMD user and community safety. These interventions will seek to:

- Improve user and carer knowledge about usability issues to be considered when purchasing an MMD
- Improve user and carer knowledge about safe use of MMDs, including the Road Rules relevant to MMD users
- Improve general community awareness about the role of MMDs in supporting people with a disability and the safety precautions
- Equip health professionals (doctors and occupational therapists) to better engage with clients and support decisions regarding MMDs choice, skills development
- Improve the review and monitoring for people with progressive medical conditions to ensure ongoing suitability for using an MMD

Among the resources being developed as part of the project are:

- Information for users and carers available through the VicRoads website
- Specific information about public transport use, to be developed in conjunction with Public Transport Victoria
- Resources and education for Occupational Therapists in relation to assessment and prescription of MMDs, skills training and ongoing monitoring.

Communication to a range of other stakeholders will support awareness of and linkages to these resources and sustainability of these efforts to improve safety for MMD users and the community more widely.

RSV acknowledges the valuable contribution of stakeholders such as ATSA who form part of the MMD's project Expert Advisory Group.

**Contributed by  
Project Health, MMD Project Administrator**



# Welcome to Our New ATSA Members



## Communicate AT Pty Ltd

Office 3606, National Storage Building Dee Why, 6/93-99 South Creek Road DEE WHY. NSW 2099  
ph: (02) 9971-0409 web: [www.communicateat.com.au](http://www.communicateat.com.au)  
Electronic AT is what excites and drives Communicate AT as our interest lies in modern computer and digital technologies and we understand how the right piece of equipment can make a significant difference to a person living with a disability. Communicate AT provides technology options to assist people with disabilities achieve greater personal independence.



## Dawn Clocks

12 Waratah St Kahibah NSW 2290  
ph: 1300 958 905 web: [www.dawn-clocks.com](http://www.dawn-clocks.com)

The Dawn Clock™ has a clear digital display and on-screen reminders to help empower people living with Alzheimer's Disease and Dementia. You too can help enable independence and improve your loved one's quality of life, all while enjoying a rewarding caring experience.



## ikansleep

Shop 8, 428 Mt Dandenong Rd, Kilsyth, Victoria 3137  
ph: (03) 9999-5980 web: [www.ikansleep.com.au](http://www.ikansleep.com.au)

ikansleep is a 'BedsRus' licensee who supply mattresses, electric adjustable beds and other bedding products manufactured by leading brand suppliers – Sleepyhead, Sleepmaker's electric adjustable bed bases, Jaspera Herrington pillows, Flexipillow, Dunlopillow and Protect-a-Bed mattress protectors.



## Scooters & Mobility Sunshine Coast

Corner of Nicklin Way & Main Drive, Warana QLD 4575 Australia  
ph: (07) 5493-8455 web: [www.scootersandmobility.com.au/stores/sunshine-coast](http://www.scootersandmobility.com.au/stores/sunshine-coast)

Offers a comprehensive range of Scooters, Power Chairs & Electric Wheelchairs, Electric Lift & Recline Chairs, Stairlifts, Manual Wheelchairs & Walkers and Mobility Aids and Accessories. Leading suppliers include Merits, Invacare, Pride Mobility, Elite Scooters, Shoprider and Bruno.



## Showerbuddy

37 Whau St, Vogeltown. WGTN, New Zealand  
ph: +64 2753-6666 web: [www.shower-buddy.com](http://www.shower-buddy.com)

Showerbuddy shower chairs help people with diminished mobility to access their normal bathroom without the need for expensive bathroom remodeling.

Showerbuddy shower chairs allow you to access your existing toilet and shower during a single transfer when previously this has been a difficult and for some an impossible task.



## Wheelie Motivated Enterprises

Young Office Address: 69 Lynch Street, Young, NSW 2594  
Sydney Office Address: Suite 1302, Level 13, Westfield No.2 Tower, 101 Grafton Street, Bondi Junction NSW 2022  
ph: 0419 424 741 web: [www.wheeliemotivated.com.au](http://www.wheeliemotivated.com.au)

Simon Jasprizza, the company's Managing Director, founded WME in 2005. Simon is a T7/8 complete paraplegic as a result of an accident in 1997. Simon has both a degree in Business & Financial Planning. He is also a Chartered Accountant (CA) and has been involved in the accounting & finance industry since 1992.

Simon's passion is Spinal Cord Injuries (SCI) and Traumatic Brain Injuries (TBI). However, he enjoys helping anyone who has had an accident, injury or illness and needs funds for rehabilitation, or just money to live on and pay the daily bills, including rent or mortgage.

# ATSA

## Members Registered

### Abibird

ph: 1300 13 21 21  
[www.abibird.com.au](http://www.abibird.com.au)

### Access Health

ph: (03) 9878-1399  
[www.accesshealth.com.au](http://www.accesshealth.com.au)

### ActiveAdaptive

ph: 0402 917 043  
[www.activeadaptive.com.au](http://www.activeadaptive.com.au)

### Active Scooters

ph: 1800 55 48 27  
[www.activescooters.com.au](http://www.activescooters.com.au)

### AC Mobility

ph: (08) 9209-1777  
[www.acmobility.com.au](http://www.acmobility.com.au)

### Afikim Electric Vehicles

ph: (0447) 699-011  
[www.afikimscooters.com.au](http://www.afikimscooters.com.au)

### Age Prepcare

ph: (03) 9796-5156  
[www.ageprepcare.com.au](http://www.ageprepcare.com.au)

### Aidacare Pty Ltd

ph: 1300 133 120  
[www.aidacare.com.au](http://www.aidacare.com.au)

### Allied Mobility

ph: 1300 345 602  
[www.alliedmobility.com](http://www.alliedmobility.com)

### Astec Equipment Services

ph: (03) 5336-3900  
[www.astecservices.net.au](http://www.astecservices.net.au)

### Astley Mobility

ph: (02) 9673-2212  
[www.astleymobility.com.au](http://www.astleymobility.com.au)

### Austech Medical

ph: (07) 5495-8663  
[www.austechmedical.com](http://www.austechmedical.com)

### Australian Comfort Living

ph: 0401 666 688  
[www.australiancomfortliving.com.au](http://www.australiancomfortliving.com.au)

### Automobility

ph: 1300 660 773  
[www.automobility.com.au](http://www.automobility.com.au)

### Autoslide

ph: 1300 288 675  
[www.autoslide.com](http://www.autoslide.com)

### Blue Badge Insurance

ph: 1300 304 802  
[www.bluebadgeinsurance.com.au](http://www.bluebadgeinsurance.com.au)

### Brazier Mobility

ph: 1800 BRAZIER (1800 272 9437)  
[www.braziermobility.com.au](http://www.braziermobility.com.au)

### BrightSky Australia

ph: 1300 799 243 (DVA)  
or 1300 886 601 (non-DVA)  
[www.brightsky.com.au](http://www.brightsky.com.au)

### Canterbury Concepts

ph: (03) 9580-1744  
[www.canterburyconcepts.com.au](http://www.canterburyconcepts.com.au)

### Capital Special Vehicles

ph: (03) 9794-8888  
[www.csv.com.au](http://www.csv.com.au)

### Central Queensland Mobility

ph: 1800 201 070 or (07) 4926-1071  
[www.cqmobility.com.au](http://www.cqmobility.com.au)

### Cobalt Health

ph: (02) 8853-1100  
[www.cobalthhealth.com.au](http://www.cobalthhealth.com.au)

### Comfort Discovered

ph: (02) 9987-4500  
[www.comfortdiscovered.com.au](http://www.comfortdiscovered.com.au)

### Communicate AT Pty Ltd

ph: (02) 9971-0409  
[www.communicateat.com.au](http://www.communicateat.com.au)

### Complete Mobility and Rehab

ph: (07) 4032-1140  
[www.completemobility.com.au](http://www.completemobility.com.au)

### Country Care Group

ph: 1800 727382  
[www.countrycaregroup.com.au](http://www.countrycaregroup.com.au)

### Dawn Clocks

ph: 1300 958 905  
[www.dawn-clocks.com](http://www.dawn-clocks.com)

### Dejay Medical

ph: (02) 9838-8869  
[www.dejay.com.au](http://www.dejay.com.au)

### Deutscher Healthcare

ph: (03) 5339-5708  
[www.deutscherhealthcare.com.au](http://www.deutscherhealthcare.com.au)

### Disability Hire Vehicles

ph: (02) 4577-2225  
[www.disabilityhire.com.au](http://www.disabilityhire.com.au)

### Drive Devilbiss Healthcare

ph: (02) 9899-3144  
[www.drivedevilbiss.com.au](http://www.drivedevilbiss.com.au)

### DRP International Healthcare

ph: (03) 5975-4153  
[www.drpinternational.com.au](http://www.drpinternational.com.au)

### EasyTech Living

ph: (03) 5329-1326  
[www.easytechliving.com.au](http://www.easytechliving.com.au)

### Eden Healthcare Solutions

ph: (02) 6041-9700  
[www.edenhcs.com.au](http://www.edenhcs.com.au)

### Elite Mobility Scooters

ph: (07) 5561-1427  
[www.elitemobilityscooters.com.au](http://www.elitemobilityscooters.com.au)

### Emprise Mobility

ph: 1300 761 196  
[www.emprise.com.au](http://www.emprise.com.au)

### Everyday Mobility

ph: (02) 4454-5454  
[www.everydaymobility.com.au](http://www.everydaymobility.com.au)

### Fisher Lane Mobility

ph: 1800 702 026  
[www.fisherlane.com.au](http://www.fisherlane.com.au)

### FOR-DE Group Pty Lt (formerly SHOPRIDER)

ph: (08) 9248 4180  
[www.for-de.com.au](http://www.for-de.com.au)

### Freedom Motors Australia & Freedom Access Vehicles

ph: 1800 672 437  
[www.freedommotorsaustralia.com.au](http://www.freedommotorsaustralia.com.au)

### Geelong Wheelchair Services Pty Ltd

ph: (03) 5244-0844  
[www.geelongwheelchairs.com.au](http://www.geelongwheelchairs.com.au)

### GMobility

ph: (03) 5623-6966  
[www.gmobility.com.au](http://www.gmobility.com.au)

### GMS Rehabilitation

ph: 1300 734 223  
[www.gmsrehab.com.au](http://www.gmsrehab.com.au)

### GTK

ph: 1300 485 485  
[www.gtk.com.au](http://www.gtk.com.au)

### Handi-Rehab

ph: (0414) 363-249  
[www.handirehab.com.au](http://www.handirehab.com.au)

### Hartmann Australia

ph: 1800 805 839  
[www.hartmann.info/en-AU](http://www.hartmann.info/en-AU)

### Healthcare Innovations Australia

ph: 1300 499 282  
[www.hiaus.net.au](http://www.hiaus.net.au)



**Hospital at Home**

ph: (02) 9601-7757

[www.hospitalathome.com.au](http://www.hospitalathome.com.au)**Hospital at Home Wagga Wagga**

ph: (02) 6925-4966

[www.hospitalathome.com.au](http://www.hospitalathome.com.au)**ikansleep**

ph: (03) 9999-5980

[www.ikansleep.com.au](http://www.ikansleep.com.au)**Independent Home Care Supplies**

ph: (02) 4227-4315

[www.ihcss.com.au](http://www.ihcss.com.au)**Independent Mobility & Rehab**

ph: (02) 4952-2264

[www.imr.net.au](http://www.imr.net.au)**InterPoint Events**

ph: (02) 9660-2113

[www.intermedia.com.au](http://www.intermedia.com.au)**Invacare Australia Pty Ltd**

ph: 1800 460 460

[www.invacare.com.au](http://www.invacare.com.au)**Keep Moving Pty Ltd**

ph: (08) 8947-5122

[www.keeppmoving.net.au](http://www.keeppmoving.net.au)**Kevrek Australia**

ph: (08) 9248-5922

[www.kevrek.com.au](http://www.kevrek.com.au)**Lakeside Mobility**

ph: (07) 5325-1231

[www.lakesidemobility.com.au](http://www.lakesidemobility.com.au)**Liberty Healthcare**

ph: 1300 885 853

[www.libertyhealthcare.com.au](http://www.libertyhealthcare.com.au)**Link Assistive Technology**

ph: (08) 7120 6002

[www.linkassistive.com](http://www.linkassistive.com)**Life Mobility**

ph: (03) 9726-2000

[www.lifemobility.com.au](http://www.lifemobility.com.au)**Leef Independent Living Solutions**

ph: (03) 9532-8622

[www.leef.com.au](http://www.leef.com.au)**Local Mobility**

ph: (02) 4956-9993

[www.localmobility.com.au](http://www.localmobility.com.au)**Lodgesons (UK)**

ph: +44 (0)29 2043-6980

[www.lodgesons.co.uk](http://www.lodgesons.co.uk)**Mac & PC Doctors**

ph: (07) 3848-9438

[www.macandpcdoctors.com.au](http://www.macandpcdoctors.com.au)**Magic Mobility Pty Ltd**

ph: (03) 8791-5600

[www.magicmobility.com.au](http://www.magicmobility.com.au)**Medix21 Australia**

ph: (03) 9041-7507

[www.medix21.com.au](http://www.medix21.com.au)**Melrose Wheelchairs Pty Ltd**

ph: 0407 502 729

[www.melrosewheelchairs.com.au](http://www.melrosewheelchairs.com.au)**Metro Mobility**

ph: (08) 9258-8733

[www.metromobility.com.au](http://www.metromobility.com.au)**Merits Australia**

ph: (08) 8340-8344

[www.meritsaustralia.com](http://www.meritsaustralia.com)**Mobility Aids Australia**

ph: (03) 9546-7700

[www.mobilityaids.com.au](http://www.mobilityaids.com.au)**MobilityCare**

ph: (03) 9568-8383

[www.mobilitycare.net.au](http://www.mobilitycare.net.au)**Mobility Engineering**

ph: (02) 9482-4572

[www.mobilityengineering.com.au](http://www.mobilityengineering.com.au)**Mobility Wholesale Distributors**

ph: 1300 300 185

[www.mwd.com.au](http://www.mwd.com.au)**Mobility Matters**

ph: (02) 6280-7244

[www.mobilitymatters.com.au](http://www.mobilitymatters.com.au)**Mobility2You**

ph: (02) 4367-5751

[www.mobility2you.com.au](http://www.mobility2you.com.au)**Mogo Wheelchairs**

ph: (02) 9708-5255

[www.mogowheelchairs.com.au](http://www.mogowheelchairs.com.au)**Motum**

ph: (08) 9381-2087

[www.motum.com.au](http://www.motum.com.au)**MRS Healthcare Tas**

ph: (03) 6334-8844

[www.medirepairservices.com.au](http://www.medirepairservices.com.au)**Neeki Designs**

ph: (07) 5591-629

[www.braziermobility.com.au](http://www.braziermobility.com.au)**Norden Group**

ph: (03) 9793-1066

[www.norden.com.au](http://www.norden.com.au)**Nth Degree Care**

ph: (02) 9983-9100

web: [www.nthcare.com.au](http://www.nthcare.com.au)**Northcott Equipment Solutions**

ph: (02) 9890-0186

[www.northcott.com.au](http://www.northcott.com.au)**Novis Healthcare**

ph: 1300 738 885

[www.novis.com.au](http://www.novis.com.au)**Omni Healthcare**

ph: (03) 5333-4006

[www.omnihealthcare.com.au](http://www.omnihealthcare.com.au)**Onemda Association**

ph: (03) 9842-1955

[www.onemda.com.au](http://www.onemda.com.au)**Otto Bock Australia**

ph: (02) 8818-2800

[www.ottobock.com.au](http://www.ottobock.com.au)**Para Mobility**

ph: 1300 444 600

[www.paramobility.com.au](http://www.paramobility.com.au)**Paragon Mobility**

ph: 1300 652 382

[www.paragonmobility.com.au](http://www.paragonmobility.com.au)**Patient Care Products**

ph: (03) 9786-3092

[www.patientcareproducts.com.au](http://www.patientcareproducts.com.au)**Patient Handling**

ph: 1300 734 862

[www.patienthandling.com.au](http://www.patienthandling.com.au)**Peak Care Equipment**

ph: (02) 4272-2688

[www.peak-care.com.au](http://www.peak-care.com.au)**Pelican Manufacturing**

ph: 1800 641 577

[www.pelicanmanufacturing.com.au](http://www.pelicanmanufacturing.com.au)**Peninsula Home Health Care**

ph: (03) 9786-7004

[www.phhc.com.au](http://www.phhc.com.au)**Permobil Australia**

ph: 1300 845 483

[www.permobil.com.au](http://www.permobil.com.au)**Pinarc Disability Support**

ph: (03) 5329-1300

[www.pinarc.org.au](http://www.pinarc.org.au)

**Power Mobility**

ph: (07) 3265-4663  
[www.powermobility.com.au](http://www.powermobility.com.au)

**Pride Mobility Products Australia**

ph: (03) 8770-9600  
[www.pridemobility.com.au](http://www.pridemobility.com.au)

**Problem Management Engineering**

ph: (02) 9482-2808  
[www.pmeautoconversions.com.au](http://www.pmeautoconversions.com.au)

**Professional Assistance for Living**

ph: (08) 8449-5462 or 0434 339 910  
[info@pafli.com.au](mailto:info@pafli.com.au)

**Push Mobility**

ph: 1300 721 328  
[www.pushmobility.com.au](http://www.pushmobility.com.au)

**Qld Rehab Equipment**

ph: 1300 743 710  
[www.qldrehab.com.au](http://www.qldrehab.com.au)

**Quingo Pacific**

ph: (08) 9379-2040  
[www.quiringo.com.au](http://www.quiringo.com.au)

**R82 Australia**

ph: (02) 8213-6666  
[www.r82.com.au](http://www.r82.com.au)

**Regional Rehab and Mobility**

ph: (07) 4972-4449  
[www.regionalrehab.com.au](http://www.regionalrehab.com.au)

**Rehab & Mobility Wholesalers**

ph: 1300 368085  
[www.rehabandmobility.com.au](http://www.rehabandmobility.com.au)

**Rich Vale Trading**

ph: (08) 8330-4102  
[www.richvale.com.au](http://www.richvale.com.au)

**Riverina Scooters and Mobility**

ph: (02) 6921 4444  
[www.riverinascooters.com.au](http://www.riverinascooters.com.au)

**Scooters and Mobility ACT**

ph: (02) 6258-0015  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Scooters and Mobility Brisbane**

ph: (07) 3390-3320  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Scooters and Mobility Fraser Coast**

ph: (07) 4124-6413  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Scooters and Mobility New England and North West**

ph: (02) 9983-9100  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Therm-Oz Showers**

ph: 0439 992 011  
[www.therm-oz.net.au](http://www.therm-oz.net.au)

**Total Ability**

ph: 1300 858 410  
[www.totalability.com.au](http://www.totalability.com.au)

**Total Mobility Solutions**

ph: 1300 868 662  
[www.totalmobility.com.au](http://www.totalmobility.com.au)

**Scooters and Mobility Northern Victoria**

ph: (03) 5831-7317  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Scooters and Mobility Runaway Bay**

ph: (07) 5500-62456  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Scooters & Mobility Sunshine Coast**

ph: (07) 5493-8455  
[www.scootersandmobility.com.au](http://www.scootersandmobility.com.au)

**Showerbuddy**

ph: +64 2753 6666  
[www.shower-buddy.com](http://www.shower-buddy.com)

**Simivita**

ph: 1300 746 736  
[www.simavita.com](http://www.simavita.com)

**Special Needs Solutions**

ph: (07) 5597-4321  
[www.specialneedssolutions.com.au](http://www.specialneedssolutions.com.au)

**Specialised Wheelchair Company**

ph: (02) 9905-5333  
[www.swco.com.au](http://www.swco.com.au)

**Statewide Home Health Care**

ph: (03) 9591-6234  
[www.shhc.com.au](http://www.shhc.com.au)

**Sunrise Medical**

ph: (02) 9678-6600  
[www.sunrisemedical.com.au](http://www.sunrisemedical.com.au)

**TabTimer**

ph: 1300 822 846  
[www.tabtimer.com.au](http://www.tabtimer.com.au)

**Think Mobility**

ph: 1300 881 968  
[www.thinkmobility.com.au](http://www.thinkmobility.com.au)

**The Mobility Aid Shop**

ph: (07) 5688-1009  
[www.themobilityaidshop.com](http://www.themobilityaidshop.com)

**Tunstall Australasia**

ph: (07) 3637-2200  
[www.tunstallhealthcare.com.au](http://www.tunstallhealthcare.com.au)

**Tyrex Solutions**

ph: (02) 4956-6860  
[www.tyrex.com.au](http://www.tyrex.com.au)

**Uccello Designs**

ph: +61 (0) 408098617  
[www.uccelodesigns.com](http://www.uccelodesigns.com)

**Vital Living**

ph: 1300 917 630  
[www.vital.net.au](http://www.vital.net.au)

**Watercomfort Company**

ph: (02) 9531-1699  
[www.watercomfort.com.au](http://www.watercomfort.com.au)

**Wheelchairs & Stuff**

ph: (02) 4577-2225  
[www.wheelchairs.com.au](http://www.wheelchairs.com.au)

**Wheelchair Sales Indesign**

ph: (02) 9607-2233  
[www.wheelchairsales.com.au](http://www.wheelchairsales.com.au)

**Wheelie Motivated Enterprises (WME)**

ph: 0419 424 741  
[www.wheeliemotivated.com.au](http://www.wheeliemotivated.com.au)

**Wicked Wheelchairs**

ph: (07) 5500-0882  
[www.wickedwheelchairs.com.au](http://www.wickedwheelchairs.com.au)

**Wila Innovations**

ph: (02) 9674-5315  
[www.wila-products.com.au](http://www.wila-products.com.au)

**Wild West Wheelchairs**

ph: 0412 456 882  
[www.wildwestwheelchairs.com](http://www.wildwestwheelchairs.com)

**Zyteq**

ph: (03) 9696-2944  
[www.zyteq.com.au](http://www.zyteq.com.au)





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