



AT Chat's Assistive Technology Mentor Service

AT Chat is a peer-led, co-designed, online community for assistive technology (AT) users to share information and lived experience about AT.





Our Mission

To increase capability and confidence of people with disability to make AT decisions through access to peer support and peer-led information.

Peer-led Information

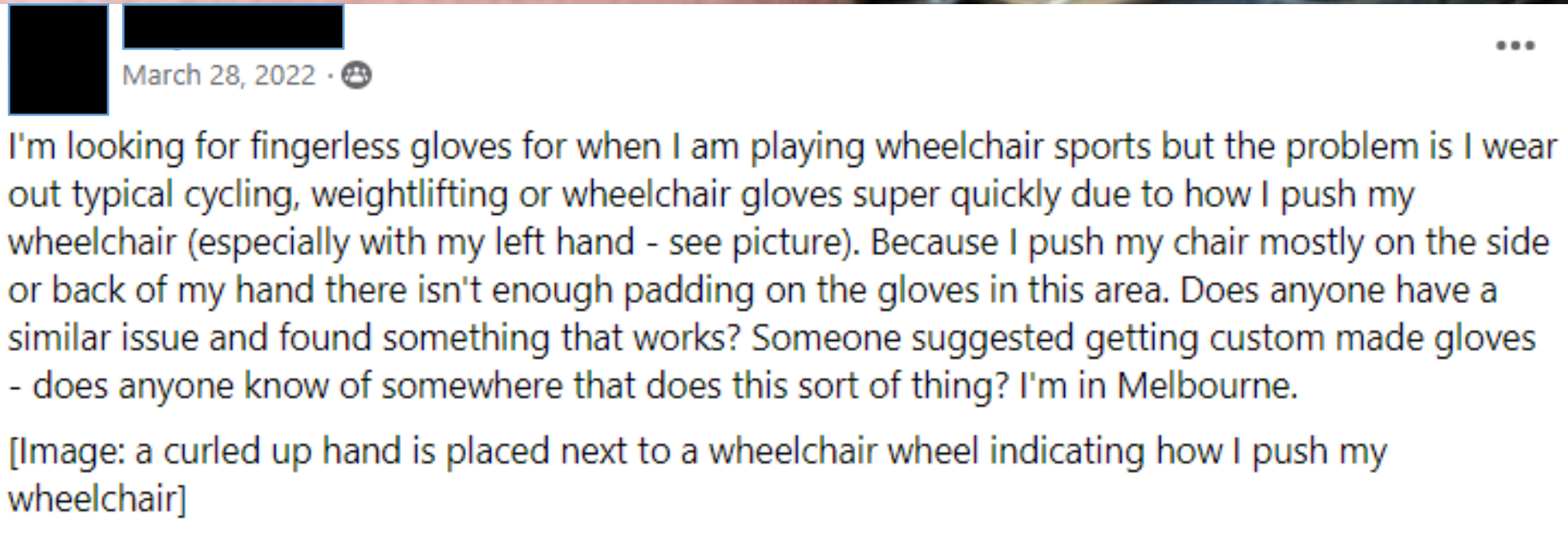
- AT Discover
 - Collabs
 - Live-Play-Work
 - AT + Me
 - Chatterbox
- Spotlight



Peer Support

- AT Chatterbox
- AT Mentor Service

AT Chatterbox – Case Study





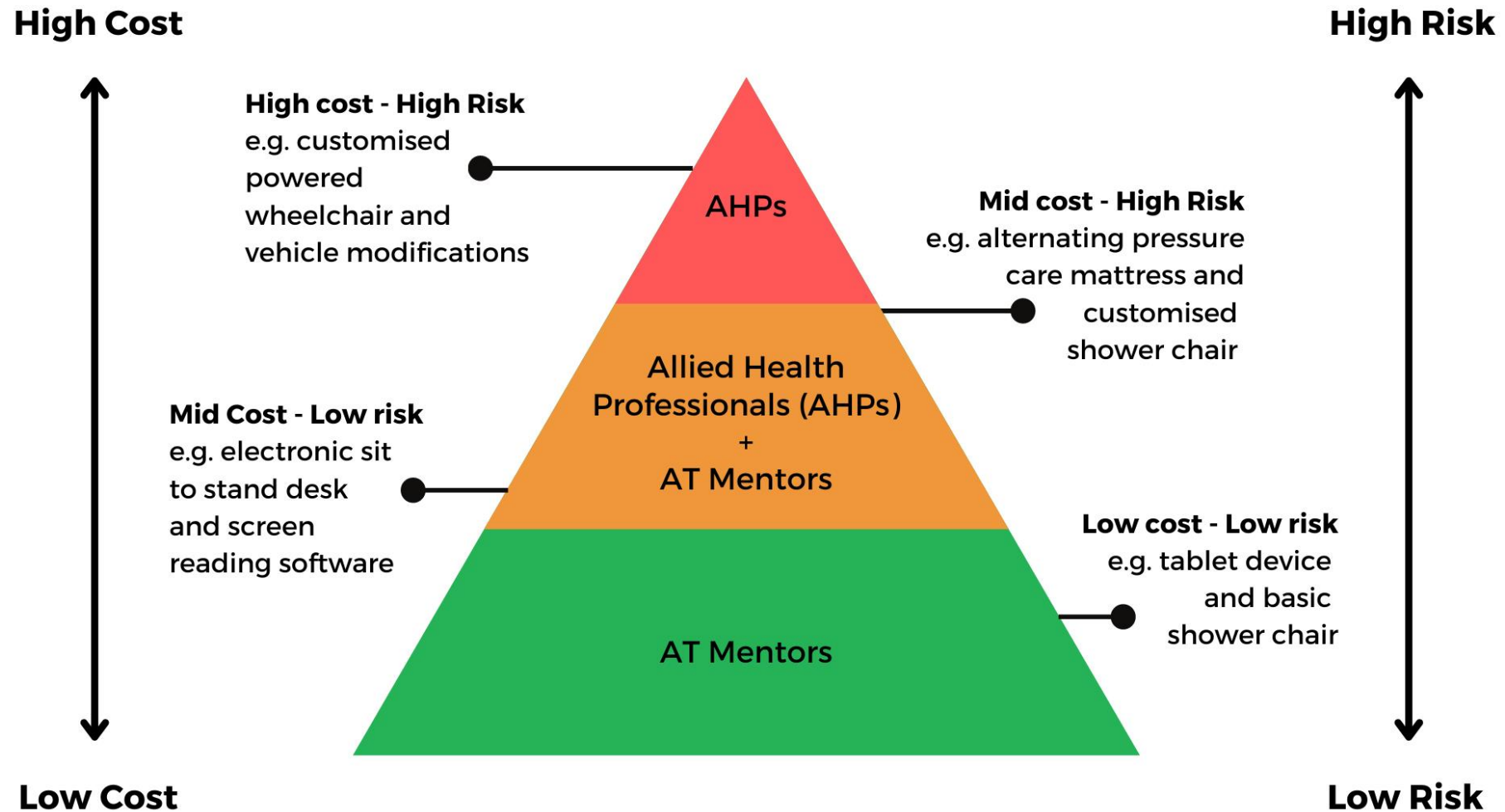
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AT Mentor Service

The AT Mentor Service uses a peer support model to provide information, advice and letters of recommendation for AT to NDIS participants for low-mid cost equipment and technology items that are less than \$15,000 and fall within AT Chats peer mentor scope of practice.



Scope of practice



AT Mentor Service



Service delivery steps

Let's Chat



Research



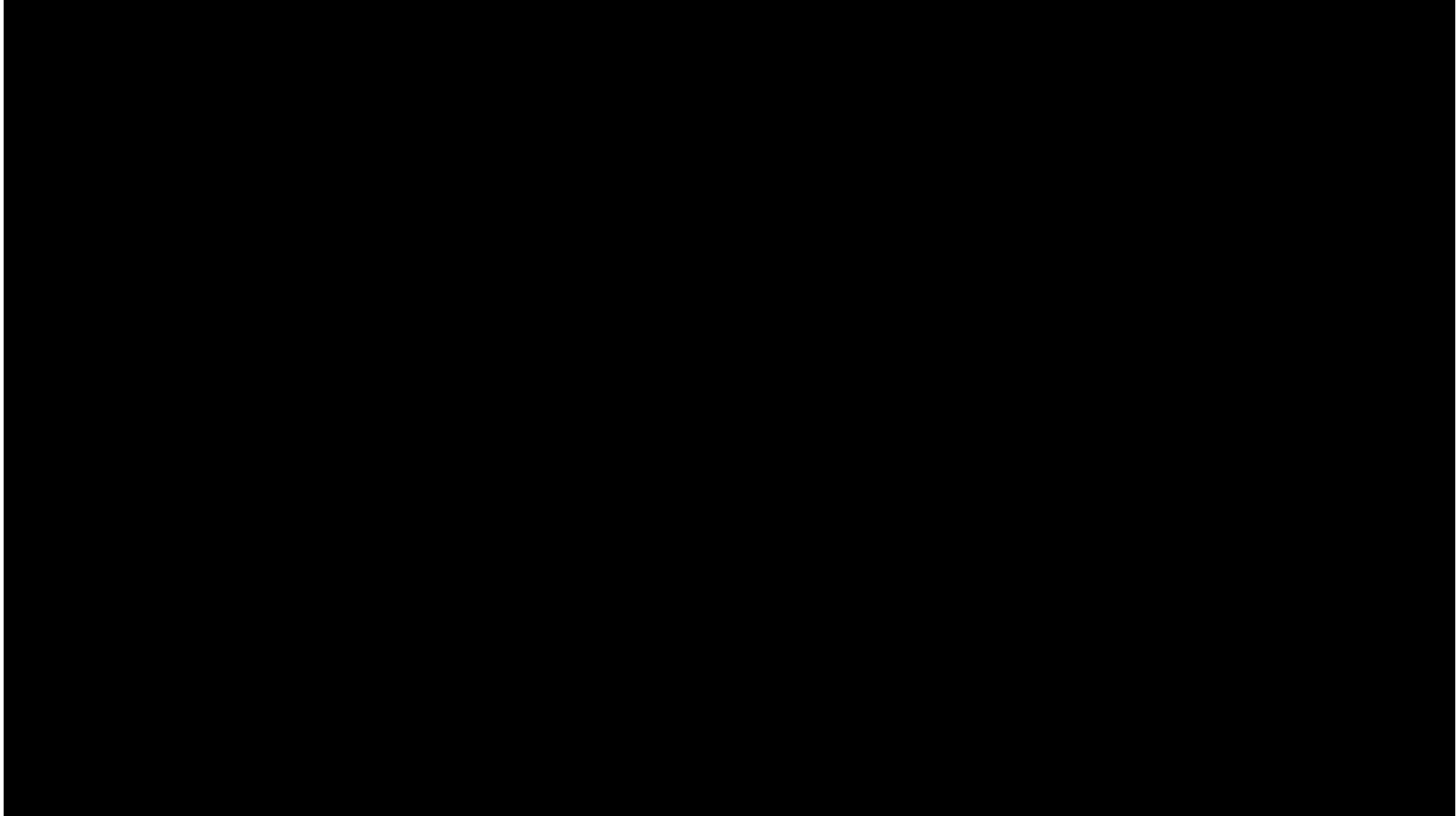
Provide Choice



Feedback



Meet Jason



AT Mentor Service – OrCam Read Smart



AT Mentor Service – Dyson Air Wrap



AT Portal

- A free online hub
- AT users can find and store all their AT information in one place
- Connect with AT Mentor for personalised peer support
- Library of peer-led and co-designed AT Chat resources (videos, articles)



portal.atchat.com.au

AT Discover

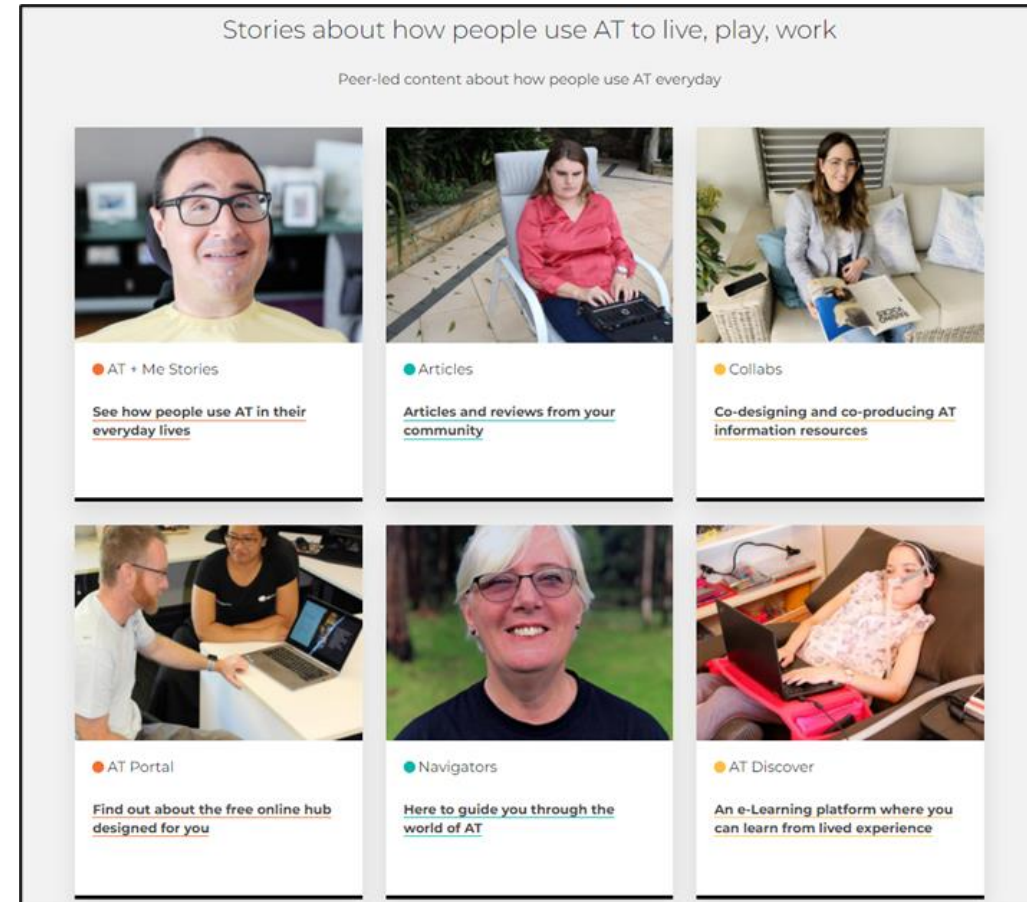
- Co-designed and co-produced with AT community
- Free and engaging learning modules about AT and AT-related information. Current module topics include:
 - What is AT?
 - The Diversity of AT
 - Considering the Risks and Costs of AT
 - AT Solutions
 - Your AT Journey

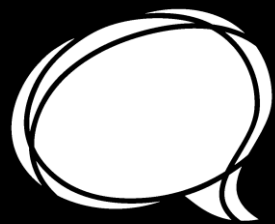


discover.atchat.com.au

Next Steps

- More AT Mentors
- AT Portal integration
- Increased accessibility ratings
- LAC/Support Coordinator co-design - at.chat@ilaustralia.org.au





ATchat

Live • Play • Work

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